

# Junk Pickup Program

## *Frequently Asked Questions*

	<b>Single-family homes</b> Residences that receive garbage collection in carts.	<b>Apartments and Condominiums</b> Residences that have communal garbage dumpster service.						
<b>How does the junk pickup program work?</b>	<p>Make an appointment, set out your junk, and we'll pick up.</p> <p>Residents can schedule a free junk pickup appointment by calling their recycling collection company.</p> <p>Junk pickups are scheduled on the same day of the week as the customer's normal recycling collection, but may occur at a different time of day.</p>	<p>Residents may contact their property manager or call GreenTeam of San Jose at (408) 282-4400 to schedule free junk pickups.</p>						
<b>How do I schedule a junk pickup?</b>	<p>Residents can schedule a junk pickup by calling their recycling collection company. To look up your recycling collection company, please use the Residential Collection Company Lookup (<a href="http://www.sjenvironment.org/lookup">www.sjenvironment.org/lookup</a>) or see the table below:</p> <table border="1" data-bbox="380 1149 1108 1344"> <thead> <tr> <th>Neighborhood Areas</th> <th>Recycling Company</th> </tr> </thead> <tbody> <tr> <td>Downtown, north, east, and south San José</td> <td>California Waste Solutions (408) 213-7800</td> </tr> <tr> <td>West San José</td> <td>GreenTeam of San Jose (408) 282-4400</td> </tr> </tbody> </table>	Neighborhood Areas	Recycling Company	Downtown, north, east, and south San José	California Waste Solutions (408) 213-7800	West San José	GreenTeam of San Jose (408) 282-4400	<p>Residents may contact their property managers or call GreenTeam of San Jose at (408) 282-4400.</p>
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<b>When can I set out my items for pickup?</b>	You may set out your items for pickup up to 24 hours prior to your scheduled appointment, and they must be set out by 6:00 a.m. on your scheduled collection day.
<b>When can I use junk pickup?</b>	Residents can schedule a free junk pickup at any time during the year.
<b>Can I schedule a junk pickup online?</b>	No, junk pickup appointments can only be scheduled by calling your recycling collection company.
<b>How many times per year can I use the junk pickup program?</b>	There are no restrictions on the number of junk pickups.
<b>What items are included in the junk pickup program?</b>	<p>The most common large items include:</p> <ul style="list-style-type: none"> <li>• Furniture: mattresses, sofas, tables, high chairs</li> <li>• Appliances: washers, stoves, hot water heaters, TVs and computer monitors, refrigerators, toilets</li> <li>• Recreational items: basketball hoops, treadmills and exercise equipment, bikes, bulky toys, BBQs, pool tables, plastic pools and covers, ping pong tables</li> <li>• Other: carpet and carpet padding, bundles of wood</li> </ul> <p>All pickup items must be generated at the home requesting the junk pickup. For more information and exceptions, please refer to the <a href="#">list of eligible items</a>.</p>
<b>What items are <u>not</u> included in the junk pickup program?</b>	<p>Some items not eligible include:</p> <ul style="list-style-type: none"> <li>• Construction debris</li> <li>• Mirrors</li> <li>• Glass windows. Frames without glass and screens are acceptable.</li> <li>• Household hazardous waste (HHW), such as pressurized tanks and more. To schedule a convenient and free drop-off for HHW items, visit <a href="http://www.hhw.org">www.hhw.org</a> or call 408-299-7300.</li> </ul>