

# Proposed General Plan Update Goals, Policies, and Implementation Actions



## Quality Education and Services

The General Plan includes Goals, Policies and Implementation Actions for various public services, including Education, Libraries, Health Care, Public Safety (Police and Fire), and Emergency Management. The following are the proposed Goals, Policies and Implementation Actions related to Library services.

### Library

- Goal ES-1: Maintain and expand Library Information Services within the City to:**
- **Enrich lives by fostering lifelong learning and providing every member of the San José community access to a vast array of ideas and information**
  - **Give all members of the community opportunities for educational and personal growth throughout their lives**
  - **Develop partnerships to further the educational, cultural and community missions of organizations in San José**
  - **Support San José State University Library's educational mission in expanding the base of knowledge through research and scholarship.**
  - **Locate branch libraries in central commercial areas of neighborhoods for essential public access to library resources, events, and community meeting spaces, and to stimulate economic development.**
  - **Maximize branch library hours of operation to facilitate daily patronage.**

### **ES-1 :Library Policies**

- Policy ES-1.1** Provide information through a variety of library resources and language formats (books, internet and other media) that offers a broad range of knowledge to address early literacy, school readiness, workforce training, business support, and other community needs at locations convenient and accessible by the community.
- Policy ES-1.2** Construct and maintain architecturally attractive, durable, resource-efficient, and environmentally healthful library facilities to minimize operating costs, foster learning, and express in built form the significant civic functions and spaces that libraries provide for the San Jose community. Library design should anticipate and build in flexibility to accommodate evolving community needs and evolving methods for providing the community with access to information sources. Provide at least .59 square feet of space per capita in library facilities.

- Policy ES-1.3 Prioritize Neighborhood Business Districts, Urban Village Centers, and other commercial areas as preferred locations for branch libraries to encourage social activity and economic development in San Jose’s neighborhoods.
- Policy ES-1.4 Recognize the central role that libraries play in neighborhood / community building by supporting and developing partnerships, collaboration and growth of library services to support community development.
- Policy ES-1.5 Enhance social equity by providing programs and services that contribute to cultural enrichment and understanding, connection and learning for all segments of the San Jose community.
- Policy ES-1.6 Be a leader to enhance library service delivery through the effective adoption and use of innovative, emerging techniques and technologies.
- Policy ES-1.7 Employ best customer service practices to optimize quality library service delivery with efficient use of resources.
- Policy ES-1.8 Measure Library service delivery that identifies the degree to which library activities are meeting the needs of San Jose’s community.
- Policy ES-1.9 Foster a high-performing, collaborative library system responsive to changing customer and community needs
- Policy ES-1.10 Maintain resources and spaces in libraries to support community meetings, social gathering and the sharing and promoting of ideas as well as spaces for reading, and quiet study.
- Policy ES-1.11 Support access to quality, affordable early childhood care and education for all San Jose children and families to promote early literacy and school readiness.
- Policy ES-1.12 Maintain City programs that encourage civic leadership in green building standards for library facilities.

**ES-1 Library Actions**

- Action ES-1.13 Identify preferred locations and acquire sites for library facilities in Neighborhood Business Districts, Urban Village Centers, and other commercial areas in San José.
- Action ES-1.14 Create a long-range funding strategy for expanding and maintaining library facilities and operations to address service delivery demands from new population growth.