

Homelessness in San José: Status and Response

A Presentation to the
Neighborhood Services and Education Committee
by the Housing Department
June 12, 2014
Item d(2)





OVERVIEW

- Destination: Home
- City/County Partnerships
- City Initiatives
- Encampment Response

DESTINATION: HOME

The Public Private Partnership to End Homelessness in Santa Clara County

- Convener
- Leader
- Advocate





DESTINATION: HOME

- Oversees \$13M in Federal Funding
- Preparing Community Plan to End Homelessness
- Homelessness Cost Study
- Employment Strategy

DESTINATION:HOME - RESULTS

- 702 Housed
- 97 Seeking Housing



Housing 1000



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Our Story!

CITY/COUNTY PARTNERSHIPS



- Affordable Housing Investments
- Program Coordination

COMMUNITY ORIENTED RESPONSE

- Services and Housing
- Ordinances and Enforcement
- Effective Partnerships





HOMELESSNESS RESPONSE TEAM

- Outreach
- Encampment Abatement
- Rapid Re-housing
- \$8,570,00

OUTREACH

- First Response Service
- Community Point of Contact

408-510-7600

- Data Warehouse and Reporting



RESULTS

- 257 locations visited city-wide
- 11,638 outreach contacts
- 1,063 single adults accepted services
- 922 people in families accepted services

**“I USED TO SLEEP OUTSIDE UNDER STAIRWAYS,
NOW I SLEEP IN MY OWN HOME WITH MY DOG
MELLIE.”**

- JOE, TEAM LEAD



ENCAMPMENT ABATEMENT

- Monthly Clean-Up Schedule
- Enhanced Abatement and Enforcement

Before



After





INTERAGENCY PARTNERSHIP

- CSJ – ESD, PRNS, PD, Housing
- SC Valley Water District
- County Rangers
- Caltrans
- Friends of Coyote Creek
- Friends of Los Gatos Creek

RESULTS

| Encampment Abatement | FY 2010/2011 | FY 2011/2012 | FY 2012/2013 First six months |
|---------------------------------|---------------------|---------------------|--|
| Tons of Garbage | 165.15 | 174.47 | 687.04 |
| # of locations cleaned | 34 | 29 | 49 |



RANGER ACTIVITY

| 9/13 – 3/14 | GUADALUPE | COYOTE | LOS GATOS | OTHERS | TOTALS |
|-----------------------|-----------|--------|-----------|--------|--------------|
| Encampment Patrols | 96 | 118 | 41 | 12 | 267 |
| Violation Warnings | 141 | 108 | 14 | 7 | 270 |
| Citations | 7 | 48 | 0 | 2 | 57 |
| Arrests | 0 | 8 | 0 | 0 | 8 |
| Referrals to Outreach | 57 | 102 | 12 | 3 | 174 |
| Est. Volume of Trash | 85 | 218 | 16 | 9 | 328 |
| Ranger Hours | 386 | 602 | 83 | 33 | 1,104 |



RAPID RE-HOUSING

- Place-Based Strategy
- Collective Impact
- Measurable Results



CITY TEAM

- ◆ Housing
- ◆ PRNS
- ◆ ESD
- ◆ SJPD
- ◆ Code Enforcement
- ◆ DOT
- ◆ OED
- ◆ Animal Services
- ◆ Public Works



RESULTS

Case management team deployed
at target site with the goal of
housing 200 homeless individuals
by the end of the calendar year.
Site will be **abated and maintained.**



ONGOING CHALLENGES

- Lack of available housing
- System barriers
- Increasing attention

INTERIM SOLUTIONS





COMMITTEE MEMBERS:

Feedback?

Questions?

Comments?