LIBRARY

The San José Public Library's mission is to enrich lives by fostering lifelong learning and by ensuring that every member of the community has access to a vast array of ideas and information.

LIBRARY

The San José Public Library consists of 23 libraries, including the main Dr. Martin Luther King, Jr. Library downtown and branches across the City. One additional library, the Southeast Branch Library, is currently under construction and is expected to open in 2016. The Library offered materials in various formats including books, CDs, DVDs, eBooks, and online database services. The Library also provided programs such as summer reading, literacy assistance, and story times.

In 2013-14, the Library's operating expenditures totaled \$30.1 million, an increase of 9 percent from a year ago and an increase of 13 percent from ten years ago. Staffing totaled 318 authorized positions, I percent more than a year ago, but 4 percent less than ten years ago.

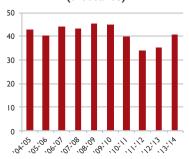
The annual hours open totaled 40,741, an increase of 15 percent from the prior year as a result of Bascom, Educational Park, Calabazas and Seven Trees libraries being opened the entire year. Although there are more annual hours since FY 2012-13, it is a five percent decrease from ten years ago.

Of San José respondents to The National Citizen SurveyTM, 66 percent rated the quality of public library services as good or excellent, 30 percent rated services fair, and 4 percent rated services poor. Sixty-three percent of respondents indicated they, or someone in their household, used San José libraries at least once in the last twelve months.

KEY FACTS (2013-14)

Libraries open	23
Libraries in construction phase	1
Weekly library visitors	122,673
Total library materials	2,170,599
Number of eBooks	66,818
Number of items checked out (including eBooks)	10,491,139
Number of registered borrowers	542,606

Total Hours Open Annually (thousands)



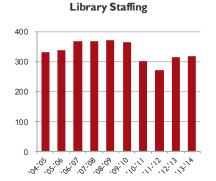
Hours Open Per 100 People (2012-13)



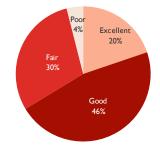
Source: California State Library, Public Library Survey Data 2012-13







How would you rate the quality of public library services in San José?



Source: California State Library, Public Library Survey Data 2012-13

LIBRARY COLLECTION AND CIRCULATION

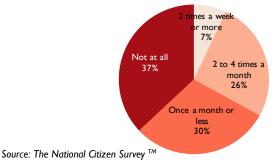
In 2013-14, the Library's collection totaled about 2.17 million items, an 8 percent increase from ten years ago.

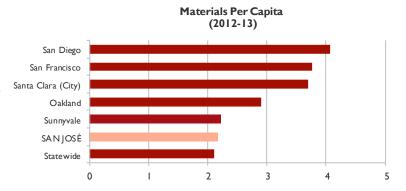
Although eBooks remain a small portion of the total collection, their number increased from about 3,000 to 67,000 over the last 8 years. The Library circulated 398,461 eBooks in 2013-14, a 12 percent decline over the prior year, but a dramatic increase from ten years ago when eBook circulation totaled about 36.000.

Total circulation in 2013-14 (including eBooks) was 10.5 million, a 2 percent decrease over one year ago and a 28 percent decrease compared to ten years ago. According to the Department, the reduction in library hours and a decrease in media circulation (music and DVDs) are key reasons for this decline. Library borrowers placed about 415,000 online holds to reserve materials.

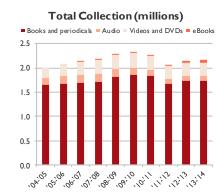
In 2013-14, circulation per capita (including eBooks) was 10.5, a 4 percent decrease from the prior year and a 32 percent decrease from ten years ago. The graph below uses statistics reported by the California State Library, which reports on a one-year lag. It shows San José's circulation per capita (excluding eBooks) was lower than that of Santa Clara, Sunnyvale, and San Francisco in 2012-13 but higher than San Diego, Oakland, and the statewide mean.

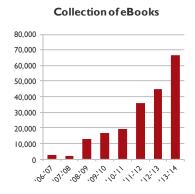
In the last 12 months, about how many times, if at all, have you or other household members used San Jose public libraries or their services?

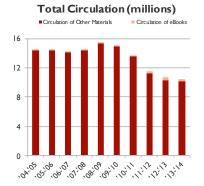


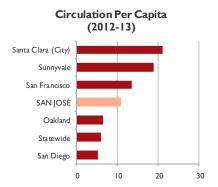


Source: California State Library, Public Library Survey Data 2012-13









Source: California State Library, Public Library Survey Data 2012-13 (does not include eBooks)

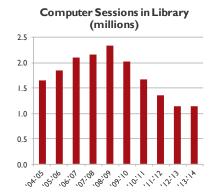
LIBRARY

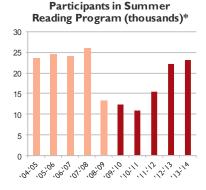
The City's libraries provide programs to promote reading and literacy and support school readiness. Programs include adult and family literacy programs, preschool and early education initiatives, story time programs, and summer reading programs.

In 2013-14, City libraries offered 3,490 literacy programs or services with attendance totaling 102,201. Total attendance increased 14 percent from the prior year and 28 percent compared to ten years ago. In 2013-14, there were 23,188 participants in the summer reading program, 5 percent more than one year ago.

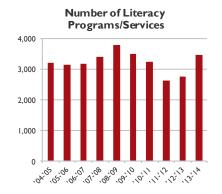
In 2013-14, the number of computer sessions on library computers totaled about 1.1 million, a 31 percent decrease from ten years ago, and a 51 percent decrease from its height in 2008-09. However, City libraries began offering wireless internet to patrons in 2009-10. This, coupled with the drop in library hours from 2009-10, may explain the decline in the number of computer sessions.

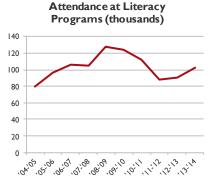
Approximately 17 percent of the Library's collection includes materials in languages other than English, such as Chinese, Spanish, and Vietnamese. In 2013-14, its non-English language collection totaled 357,699 materials (including eBooks), a 2 percent increase from the previous year, but a 9 percent decrease from five years ago. Circulation for its non-English language materials for 2013-14 was 1.4 million, a decrease of 11 percent from the previous year and 54 percent compared to five years ago.





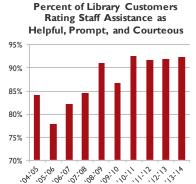
*In 2008-09, the methodology for calculating Summer Reading participation changed. Data prior to that year may not be comparable.







Non-English Collection and



Source: Library customer surveys

SAN JOSÉ BRANCH LIBRARIES

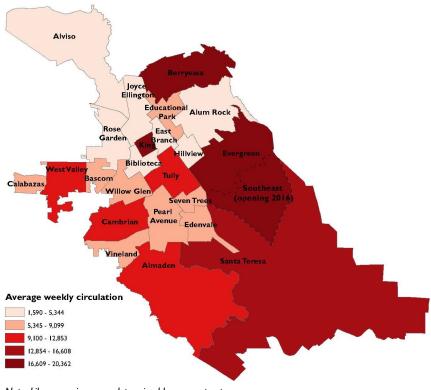
In November 2000, voters approved a Branch Library Bond Measure, dedicating \$212 million over ten years for the construction of six new and 14 expanded branch libraries in San José. In 2013-14, all new and renovated branch libraries were open, with the exception of one—the Southeast Branch, which is currently under construction. It is expected to open in 2016.

The main library (Dr. Martin Luther King, Jr.) was open 77 hours per week in 2013-14 (compared to 81 hours in 2009-10). Branch open hours fell from 47 hours per week in 2009-10 to 39 hours per week in 2010-11, and then again in 2011-12. The latest reduction left all branches (except Evergreen) with 33 or 34 open hours on four days of service (Wednesdays to Saturdays or Mondays to Thursdays). Evergreen was open 42 hours per week from Mondays to Thursdays and Saturdays. Only about half of the branches were open on Saturday, and regular Sunday hours have not been offered at any branch since July 2010.

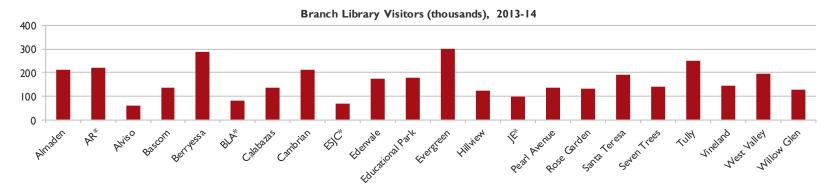
Circulation in 2013-14 varied significantly across locations. The main library and Evergreen branch had the highest circulation (1.1 and 1 million, respectively). Other high circulation branches included Berryessa (915,799), Santa Teresa (674,638), Almaden (638,430), and West Valley (614,137).

In 2013-14, City libraries received approximately 6.4 million visitors, up 9 percent from last year, but a decline of 17 percent from 2009-10 when branches were open 47 hours per week. The main library received about 40 percent (2.8 million) of all visitors. Evergreen and Berryessa were also high, with 300,000 and 290,000 visitors, respectively.

Average Weekly Circulation by Branch Service Area, 2013-14



Note: Library service areas determined by census tracts. Source: City Auditor analysis of Library circulation data.



* AR = Dr. Roberto Cruz Alum Rock; BLA = Biblioteca Latinoamericana; ESIC = East San José Carnegie; JE = Joyce Ellington; Dr. Martin Luther King, Jr. Library not listed.