

CITY AUDITOR

The mission of the San José City Auditor's Office is to independently assess and report on City operations and services.

CITY AUDITOR

The City Auditor's Office conducts performance audits that identify ways to increase the economy, efficiency, effectiveness, and accountability of City government and provide independent, reliable, accurate, and timely information to the City Council and other stakeholders. The Office also oversees a variety of external audits including the Comprehensive Annual Financial Report (CAFR) and the Single Audit.

The City Auditor's annual work plan is on the web at <http://www.sanjoseca.gov/index.aspx?nid=313>, along with copies of all issued audit reports and the semi-annual recommendation status reports.

Operating expenditures totaled \$2.2 million* in 2014-15, an increase of 18 percent from the prior year and 6 percent from ten years ago. Staffing remained at 15 positions; this was 2 positions less than 10 years ago.

In 2014-15, the City Auditor's Office identified \$19,080,000 in monetary benefits from its audit recommendations, or \$7.87 in savings for every \$1 spent on audit costs in 2014-15 (target: \$4 to \$1). Identified monetary benefits vary from year to year based on the types of audits that are conducted.

* The City Auditor's Office also oversaw \$395,000 in Citywide expenditures for the annual audit, bond project audits, and grant compliance single audit.

KEY FACTS (2014-15)

Number of audit reports issued	19
Number of audit recommendations adopted	104
Number of audit reports per auditor	1.7
Ratio of identified monetary benefits to audit cost	\$7.87 to \$1
Percent of audit recommendations implemented (cumulative over 10 years)	64%
Percent of approved work plan completed or substantially completed during the fiscal year	72%

Subject area audits issued in 2014-15 include:

- Customer Call Handling
- City Procurement Cards
- Development Services
- Facilities Maintenance
- Service Efforts and Accomplishments Report 2013-14
- Accounts Receivable
- Performance Measure Review
- Street Pavement Maintenance
- 2013-14 Annual Performance Audit of Team San Jose
- Fund Balance
- Employee Hiring
- PRNS Fee Cost Recovery
- Curbside Recycling
- Police Disability Retirement

