

**TO:** RULES AND OPEN  
GOVERNMENT COMMITTEE

**FROM:** Sharon W. Erickson,  
City Auditor

**SUBJECT:** *Monthly Report of Activities for  
August 2009*

**DATE:** September 10, 2009

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## RECOMMENDATION

Approve the Auditor's Office Monthly Report of Activities for August 2009.

## SUMMARY OF RESULTS

Charter Section 8.05(e) requires the City Auditor to submit a monthly report to the City Council of our activities, findings, and recommendations. This report summarizes reports issued, other activities, assignments in process, and the status of the City Auditor's Fiscal Year 2009-10 Work Plan during the month of August 2009.

### Activities During the Month of August:

- Met with San Jose Conservation Corps regarding the status of recommendations in our May 2009 report, *Audit of the San Jose Conservation Corps*.
- Participated in a full-day retreat with City staff regarding the high cost of San Jose's workers' compensation claims.
- Presented a summary of the June 2009 report, *Audit of Employee Medical Benefits* to the City Council.
- Met with staff from the Santa Clara County Housing Authority, who are exploring the feasibility of establishing an internal audit function at the Housing Authority.
- Participated in a press conference in San Francisco with top local, state, and federal law enforcement officials and auditors who will be monitoring the appropriate use of Federal Stimulus funds.

### Assignments in Process:

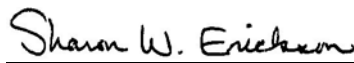
1. **Service Efforts and Accomplishments (SEA) Follow-up** – Report on what we learned during the preparation of the 2007-08 SEA report to help streamline and enhance the performance measurement and reporting process and encourage performance management.  
**Project Status:** A draft report is circulating for comment.  
**Anticipated Release Date:** September 2009.

2. **Audit of Parks Trust Fund Administration** – To review policies and procedures for reconciling revenues and expenditures, and improving recordkeeping, interdepartmental coordination, and timely disbursement of funds.  
**Project Status:** Final draft has been issued and awaiting administration response.  
**Anticipated Release Date:** Scheduled for the September 17, 2009 PSFSS Committee.
3. **Semi-annual Audit Recommendation Follow-up Report On All Outstanding Audit Recommendation For the 6 Months Ended June 30, 2009**  
**Project Status:** Follow-up work in completed and report writing in process.  
**Anticipated Release Date:** Scheduled for the October 15, 2009 PSFSS Committee.
4. **Audit of Animal Care and Services** – The focus of our review is the cost-recovery status of fees and charges, including services provided to other jurisdictions.  
**Project Status:** An exit conference was held. Final report writing in process.  
**Anticipated Release Date:** October 2009.
5. **Audit of Pensionable Time Reporting (“Retirement Rolls”)** – To review time reporting and payroll processes that impact pension rates and pensionable hours, City earnings codes and their governance, and the administrative process for determining pensionable amounts and pensionable hours.  
**Project Status:** Fieldwork in process.  
**Anticipated Release Date:** November 2009.
6. **Police Sworn/Non-Sworn Staffing** – To assess the efficiency and effectiveness of current deployment of sworn versus non-sworn Police Department employees. This review follows up on a recommendation raised in the January 2008 Management Partners report.  
**Project Status:** Audit fieldwork is in process. We are holding bi-weekly progress meetings with the Police Department and City Manager staff.  
**Anticipated Release Date:** November 2009.
7. **Decentralized Cash Handling** – Revenue in the form of cash, checks, and credit cards is collected throughout the City at many locations. The audit will identify strategies and processes to increase accountability where cash handling is currently decentralized.  
**Project Status:** Fieldwork in process.  
**Anticipated Release Date:** TBD.
8. **Review of Community Center Staffing** – We will assess the efficiency and effectiveness of community center staffing.  
**Project Status:** Completed preliminary survey and initiating fieldwork.  
**Anticipated Release Date:** TBD.
9. **Audits of Major Contracts – Airport Parking Management Agreement.** This audit is the first in a series of audits of large contracts to confirm that the City is getting the service that it is paying for and the revenues to which it is entitled.  
**Project Status:** Preliminary survey in process.  
**Anticipated Release Date:** TBD.

10. **Redevelopment Agency DDA** – An audit of the loan agreement between the Redevelopment Agency and Legacy Partners for the 117-unit Museum Park multiple housing development  
**Project Status:** Preliminary survey in process.  
**Anticipated Release Date:** TBD.

Information on the status of the City Auditor's FY 2009-10 Work Plan is attached. On behalf of the Auditor's Office, I would like to express my appreciation to City staff for their cooperation and assistance during our reviews.

Respectfully submitted,



Sharon W. Erickson  
City Auditor

SE:bh

Attachment: Status of the City Auditor's FY 2009-10 Work Plan

**Status of the City Auditor's FY 2009-10 Work Plan<sup>1</sup>  
as of August 31, 2009**

	<b>Preliminary Survey</b>	<b>Risk Assessment</b>	<b>Audit Field Work</b>	<b>Report Writing</b>	<b>Projected Issuance Date<sup>2</sup></b>
<b>Assignments In Process</b>					
Park Trust Fund Administration	Completed	Completed	Completed	Completed	September 2009
Service Efforts and Accomplishments Follow-Up	N/A	N/A	Completed	In Process	September 2009
Animal Care and Services	Completed	Completed	Completed	In Process	October 2009
Semi-annual Audit Recommendation Status Reports For the 6 Months Ended June 30, 2009	N/A	N/A	Completed	In Process	October 2009
Pensionable Time Reporting ("Retirement Rolls")	Completed	Completed	In Process		November 2009
Police Sworn/Non-Sworn Staffing Ratios	Completed	Completed	In Process		November 2009
Decentralized Cash Handling	Completed	Completed	In Process		
Review of Community Center Staffing	Completed	In Process			
Major City Contracts – Airport Parking Mgmt Agreement	In Process				
Redevelopment DDAs – Museum Park	In Process				
<b>Assignments Not Yet Started</b>					
Permitting Process for High-Rise Residential					
Traffic Control at Road Construction Projects					
Annual External Audits (Financial, Single, Investment Program, select Bond Projects, and Parcel Tax Audits)					
Annual Review of Team San Jose					
Annual Service Efforts and Accomplishments 2008-09					
Information Technology General Controls					
Take-home Vehicles					
Traffic Citation Revenue					
Pension and Retiree Medical Costs					
Community Code Enforcement					
DOT Sewer Line Cleaning Program					
Financial Scan of Community-based Organizations					
Personnel Costs					
Contract Documentation and Insurance					
Procurement Card Transactions					
Affordable Housing Fee Exemptions					
Disability Retirements					
Police Secondary Employment					
Biennial Peer Review					
Recovery Act 9/30/09 Status					
Card Room Oversight					
Audits of Community-based Organizations TBD					
Semi-annual Audit Recommendation Status Reports For the 6 Months Ended December 31, 2009.					
Other Major City Contracts					

<sup>1</sup> The approved work plan is on the web at [www.sanjoseca.gov/auditor/workplan.asp](http://www.sanjoseca.gov/auditor/workplan.asp)

<sup>2</sup> Projected Issuance Dates are usually six weeks after Report Writing is completed to accommodate exit conferences, draft report revisions and a three week allowance for the administration to prepare a written response. For the Assignments Completed, the date shown is the actual month of report issuance.