COUNCIL AGENDA: 3/29/12
ITEM: 5.1

CITY OF SAN JOSE
CAPITAL OF SILICON VALLEY

Memorandum

TO: MAYOR AND CITY COUNCIL

FROM: Councilmember Rose Herrera
Councilmember Pete Constant

SUBJECT: Agreement with Compass Group

DATE: March 29, 2012

Approved Rose Herrera (A.Q.)

Date: 3.29.12

RECOMMENDATION:

Approve the resolution authorizing the City Manager to execute an agreement and extensions with Compass Group USA, Inc., Bateman Division, ("Compass Group") in the amount of $940,452, for the operation of the Senior Nutrition Program at designated City of San José community centers, with additional direction to:

- Provide the City Council with an update on program performance and how Compass Group utilizes public feedback to ensure food quality and meal choices.

ANALYSIS:

The Senior Nutrition program provides a vital service for one of the most vulnerable communities in San José and we should approve the contract with Compass Group to continue to provide the over 900 meals per day. We are thankful for an agreement with the Compass Group that helps the City provide seniors with nutritious meals while proactively soliciting public feedback in the form of comment cards and public forums.

To ensure that the City continues to actively monitor the success of the program, Staff should provide an update on the public input we have received and their process for incorporating this information into company decisions about meal quality, preparation, and diversity. The City and the Compass Group must focus on continuous improvement to avoid losing senior nutrition program participants.