

# San Jose Fire Department Feedback Form



## Other Ways to Share Your Comments

Internet: [www.sjfd.org](http://www.sjfd.org)  
Email: [SJFDFeedback@sanjoseca.gov](mailto:SJFDFeedback@sanjoseca.gov)  
Phone: 408-794-6954

The San Jose Fire Department is committed to delivering quality customer service and maintaining the public trust. The Department has well-defined protocols for handling concerns from members of the public and pledges to perform thorough and objective investigations to the highest standards of integrity and professionalism. Staff from the Department's Professional Standards Division will follow up on all reported issues.

We also appreciate hearing about the positive ways in which the San Jose Fire Department, an individual Fire Fighter or Fire crew have served the community.

Thank you for sharing your thoughts.

**San Jose Fire Department – BAS  
Attention: Professional Standards Manager  
1661 Senter Road, 3<sup>rd</sup> Floor  
San Jose, CA 95112**

