

Standby Generator Installation

For Emergency Backup Power Only



A hard-wired generator must be installed on a concrete pad.

Fee Information

A 1-hour Inspection Fee applies to this service. See the Fee Schedule at www.sanjoseca.gov/buildingfees for current fees.

Pay by credit card or check, made payable to City of San José.

To schedule an inspection

Call the Permit Center at 408-535-3555 or schedule online at www.sjpermits.org.

Safety First!

Never bring a generator of any kind indoors. Always follow the manufacturer's instructions.

Development Services Permit Center

San José City Hall
 200 E. Santa Clara St.
 San José, CA 95113
 408-535-3555

www.sanjoseca.gov/permitcenter

A permanent hard-wired generator or transfer switch for a portable generator are two options for providing backup power to a home during Public Safety Power Shutoffs or areawide electricity outages. To install either, you must first request a **Safety Assessment** from the City's Building Division, and the installations must meet the requirements outlined in this bulletin.

Note: Hard-wired generators/transfer switches are to be used **ONLY** during Public Safety Power Shutoffs or areawide electricity outages.

HOW TO REQUEST A SAFETY ASSESSMENT

- 1. Come to the Permit Center.** The property owner must come to the Permit Center; see [hours of service](#). Upon arrival, go to the ticketing kiosk and pull a ticket for Building Counter service. When your number is called, inform the counter representative of your request for a Safety Assessment for a standby generator installation.
- 2. Pay fee.** The representative will collect the inspection fee (see sidebar) and give you a Safety Assessment/Permit Card.
- 3. Install generator/transfer switch.** The City recommends against homeowners or inexperienced contractors attempting to do this complex installation. Hire a licenced contractor with generator/transfer switch installation experience. The work must be performed in accordance with the manufacturer's instructions as well as state electrical and mechanical codes.
- 4. Schedule an inspection** (see sidebar). The installer of the equipment should be present for the inspection, and ready to provide information as indicated in the list below. Incomplete information or incorrect installations will result in having to schedule and pay for a second inspection.

INSTALLATION SPECIFICATIONS AND REQUIREMENTS

The City Inspector will review the electrical plan at the property site after you have the equipment installed. The equipment and installation must meet all of the following criteria:

- Generator/Transfer Switch must be intalled per the manufacturer's installation instructions.
- Installation instructions must be available at time of inspection.
- Transfer switch must be a listed switch.
- Standby electrical load shall not exceed the generator kw rating.
- Never connect any generator (permanently installed or portable) to another power source, including PG&E power supply lines.

For hard-wired generators only:

- Natural gas pipe sizing calculations must be available to the Inspector.
- Generator shall not exceed 400 pounds maximum.
- Generator motor shall not exceed 50 HP (850 cc) maximum.
- Generator sound level not to exceed 65 decibels at 23 feet from front of generator.
- Generator to be a minimum of 5 feet from the property line.
- Generator must be installed on a 2500 PSI concrete pad: 4" thick with #3 rebar 18" O.C. At minimum the concrete pad must extend 6" beyond the sides of the generator.
- Generator must be attached to the concrete pad at each corner with 3/8" Stainless Steel ICC approved expansion anchors 2-5/16" nominal embedment.

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PG&E REQUIREMENTS

PG&E provides rules for generators at this webpage: <https://www.pge.com/backupgeneration>

PG&E's rules include these items:

- Ensure electricity from your generator does not flow or “backfeed” into PG&E's power lines.
- Call PG&E at 1-800-743-5000 to inform them of your backup system. PG&E workers will then be aware of your generator when working on an outage in your area.

Permits and Inspections

- Help keep your property safe
- Help assure the quality of your investment to improve your property
- Are required by law

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