



SAN JOSÉ MUNICIPAL WATER LOW INCOME AND VULNERABLE CUSTOMER CERTIFICATION FORM

INSTRUCTIONS

San José Municipal Water customers must show proof of low income or vulnerable status. Established Low Income and Vulnerable status expires after one year, after which the customer must recertify to retain certification.

Please fill out this form, gather the supporting documentation noted below, visit City Hall Information Desk.

CUSTOMER INPUT SECTION (Complete each item in this section)

Name _____ Email _____ Daytime Phone _____ Date _____

Service Address _____

Mailing Address (if different than service address) _____

Customer Number _____ Account Number _____

Please check all of the certifications that you qualify for:

Low Income Certification

Customers who qualify as low income must declare under the penalty of perjury that household annual income is less than 200 percent of the Federal poverty level.

Customers may show documentation to demonstrate low income status if a member of household is currently enrolled in one of the following programs - CalWORKs, CalFresh, general assistance, Medi-Cal, Supplementary Security Income/State Supplementary Payment program, or California Special Supplemental Nutritional Program for Women, Infants, and Children.

Vulnerable Certification

Customer must provide certification from a primary care provider that discontinuation of water service will be life threatening or pose a serious threat to the health and safety of a resident.

Please bring this form along with all supporting documentation to the address below.

San José City Hall - Information Desk, Ground Floor 200 East Santa Clara Street

San José, CA 95113

FOR CITY OF SAN JOSÉ USE ONLY

Finance Approved Supporting Documentation Needed

Reviewed by _____

Documents reviewed _____