



**City of San Jose**  
**San Jose Fire Department**  
**Fire Station Response Metrics**

As of 05/18/2018

Station	Month	Incident Count						Average Call Processing Time						Average Turnout Time						Average Travel Time					
		FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL		
		2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018
1	Jan	53	76	75	307	276	302	02:14.0	02:31.0	02:06.0	00:53.0	01:09.0	00:56.0	01:49.0	01:48.0	01:45.0	01:37.0	01:29.0	01:32.0	03:50.0	04:20.0	25:54.0	03:28.0	03:36.0	03:43.0
1	Feb	46	66	53	308	285	213	02:21.0	02:05.0	02:03.0	01:00.0	01:08.0	00:55.0	01:56.0	01:40.0	01:29.0	01:35.0	01:25.0	01:28.0	05:37.0	03:51.0	04:37.0	03:28.0	03:01.0	11:05.0
1	Mar	65	66	76	296	272	315	02:05.0	02:26.0	01:56.0	00:54.0	00:59.0	00:56.0	01:41.0	01:43.0	01:27.0	01:35.0	01:28.0	01:37.0	04:36.0	04:43.0	04:44.0	03:44.0	03:09.0	13:30.0
1	Apr	33	49	72	285	294	315	02:05.0	02:02.0	02:25.0	00:59.0	01:04.0	00:56.0	01:43.0	01:40.0	01:40.0	01:30.0	01:35.0	01:32.0	03:58.0	05:24.0	26:49.0	03:44.0	03:11.0	13:22.0
1	May	57	73	291	290			02:09.0	02:05.0		00:59.0	01:35.0		01:30.0	01:43.0		01:34.0	01:35.0		04:16.0	04:09.0		03:40.0	03:33.0	
1	Jun	68	70	271	283			02:31.0	02:05.0		01:02.0	00:57.0		01:53.0	01:37.0		01:25.0	01:24.0		04:44.0	04:31.0		03:47.0	03:20.0	
1	Jul	71	64	281	253			01:43.0	02:30.0		00:56.0	00:57.0		01:57.0	01:29.0		01:35.0	01:34.0		05:26.0	04:49.0		03:34.0	03:30.0	
1	Aug	70	70	303	338			02:01.0	02:12.0		01:02.0	00:58.0		01:53.0	01:42.0		01:39.0	01:24.0		04:35.0	04:07.0		03:29.0	03:08.0	
1	Sep	56	75	272	317			02:24.0	02:10.0		01:00.0	01:01.0		01:59.0	01:46.0		01:42.0	01:29.0		03:56.0	04:07.0		03:22.0	08:28.0	
1	Oct	72	72	297	316			02:09.0	02:08.0		00:59.0	01:00.0		01:51.0	01:37.0		01:48.0	01:35.0		05:20.0	05:09.0		03:27.0	22:54.0	
1	Nov	58	43	298	291			02:29.0	02:15.0		00:58.0	00:59.0		01:49.0	01:59.0		01:30.0	01:32.0		04:22.0	05:32.0		03:38.0	03:55.0	
1	Dec	68	101	299	284			02:16.0	02:06.0		01:01.0	00:57.0		02:05.0	01:36.0		01:37.0	01:23.0		04:19.0	05:05.0		03:37.0	09:18.0	
	<b>Overall</b>	<b>717</b>	<b>825</b>	<b>276</b>	<b>3508</b>	<b>3499</b>	<b>1145</b>	<b>02:12.0</b>	<b>02:13.0</b>	<b>02:08.0</b>	<b>00:59.0</b>	<b>01:04.0</b>	<b>00:56.0</b>	<b>01:51.0</b>	<b>01:42.0</b>	<b>01:35.0</b>	<b>01:36.0</b>	<b>01:29.0</b>	<b>01:32.0</b>	<b>04:35.0</b>	<b>04:39.0</b>	<b>15:31.0</b>	<b>03:35.0</b>	<b>05:56.0</b>	<b>10:25.0</b>
2	Jan	51	86	61	353	391	369	02:01.0	02:23.0	01:56.0	00:50.0	00:55.0	00:54.0	01:46.0	01:32.0	01:22.0	01:38.0	01:23.0	01:28.0	06:17.0	07:55.0	32:37.0	04:34.0	05:00.0	04:29.0
2	Feb	47	58	57	366	344	322	02:07.0	02:47.0	01:38.0	00:50.0	00:50.0	00:51.0	01:49.0	02:08.0	01:49.0	01:29.0	01:29.0	01:32.0	05:32.0	07:45.0	04:56.0	04:27.0	04:29.0	09:15.0
2	Mar	35	64	55	358	365	363	02:08.0	02:12.0	01:49.0	00:52.0	00:53.0	00:49.0	01:51.0	01:44.0	01:24.0	01:32.0	01:20.0	01:30.0	06:06.0	05:24.0	05:35.0	04:23.0	04:25.0	04:56.0
2	Apr	65	67	60	321	379	328	01:57.0	01:58.0	02:29.0	00:53.0	00:57.0	00:54.0	01:51.0	01:22.0	01:22.0	01:32.0	01:21.0	01:26.0	05:03.0	04:57.0	32:12.0	04:34.0	04:44.0	14:06.0
2	May	68	51	377	360			02:07.0	02:06.0		00:51.0	00:56.0		01:45.0	01:29.0		01:28.0	01:22.0		04:48.0	05:29.0		04:32.0	04:42.0	
2	Jun	80	50	335	362			02:08.0	02:00.0		00:53.0	01:00.0		01:37.0	01:48.0		01:34.0	01:24.0		05:35.0	05:37.0		04:22.0	04:44.0	
2	Jul	57	58	317	355			01:50.0	02:53.0		00:54.0	00:54.0		01:27.0	01:36.0		01:25.0	01:17.0		04:35.0	05:20.0		04:36.0	04:42.0	
2	Aug	67	60	348	388			01:54.0	02:00.0		00:50.0	01:02.0		01:40.0	01:39.0		01:24.0	01:22.0		06:00.0	05:10.0		04:46.0	04:43.0	
2	Sep	60	58	334	356			02:07.0	02:02.0		00:51.0	00:57.0		01:46.0	01:23.0		01:19.0	01:23.0		06:34.0	05:20.0		04:38.0	17:23.0	
2	Oct	62	72	354	365			02:04.0	02:13.0		00:54.0	01:05.0		01:39.0	01:54.0		01:26.0	01:22.0		06:06.0	06:37.0		04:34.0	09:10.0	
2	Nov	47	69	300	338			01:58.0	02:15.0		00:53.0	00:56.0		01:37.0	01:31.0		01:26.0	01:26.0		05:01.0	05:36.0		04:58.0	13:47.0	
2	Dec	72	89	416	399			02:24.0	02:08.0		00:55.0	00:56.0		01:42.0	01:33.0		01:25.0	01:29.0		05:33.0	23:41.0		04:31.0	08:27.0	
	<b>Overall</b>	<b>711</b>	<b>782</b>	<b>233</b>	<b>4179</b>	<b>4402</b>	<b>1382</b>	<b>02:04.0</b>	<b>02:15.0</b>	<b>01:58.0</b>	<b>00:52.0</b>	<b>00:57.0</b>	<b>00:52.0</b>	<b>01:43.0</b>	<b>01:38.0</b>	<b>01:29.0</b>	<b>01:28.0</b>	<b>01:23.0</b>	<b>01:29.0</b>	<b>05:36.0</b>	<b>07:24.0</b>	<b>18:50.0</b>	<b>04:35.0</b>	<b>07:11.0</b>	<b>08:12.0</b>
3	Jan	55	58	78	298	307	254	01:55.0	02:09.0	02:41.0	00:57.0	01:11.0	01:02.0	01:34.0	01:55.0	01:27.0	01:26.0	01:31.0	01:29.0	04:41.0	04:46.0	04:26.0	04:26.0	04:22.0	04:32.0
3	Feb	52	69	81	278	280	247	02:02.0	02:26.0	02:20.0	00:59.0	01:05.0	01:03.0	01:20.0	01:28.0	01:16.0	01:26.0	01:35.0	01:27.0	04:07.0	05:09.0	04:50.0	04:30.0	04:03.0	16:42.0
3	Mar	50	70	74	354	260	268	01:46.0	08:10.0	02:09.0	01:00.0	01:09.0	00:57.0	01:22.0	01:27.0	01:23.0	01:29.0	01:31.0	01:31.0	04:55.0	04:30.0	05:23.0	04:21.0	04:09.0	04:35.0
3	Apr	68	72	69	303	250	284	02:11.0	01:59.0	02:00.0	01:02.0	01:11.0	01:15.0	01:27.0	01:26.0	01:35.0	01:22.0	01:29.0	01:23.0	05:32.0	04:20.0	04:58.0	04:11.0	04:24.0	04:27.0
3	May	82	102	309	273			01:58.0	01:47.0		01:00.0	01:01.0		01:19.0	01:29.0		01:19.0	01:26.0		06:46.0	04:58.0		04:24.0	04:28.0	
3	Jun	66	114	289	278			01:58.0	02:05.0		01:01.0	01:03.0		01:25.0	02:26.0		01:24.0	01:30.0		05:27.0	04:48.0		04:23.0	04:29.0	
3	Jul	65	84	276	291			01:48.0	02:05.0		01:05.0	01:03.0		01:23.0	01:30.0		01:24.0	01:37.0		04:54.0	04:55.0		04:28.0	04:19.0	
3	Aug	95	89	301	318			02:05.0	02:12.0		01:02.0	01:06.0		01:30.0	01:33.0		01:28.0	01:36.0		05:35.0	04:17.0		04:23.0	04:09.0	
3	Sep	106	83	302	279			02:13.0	02:01.0		01:04.0	01:04.0		01:17.0	01:30.0		01:33.0	01:42.0		04:32.0	04:53.0		04:44.0	09:44.0	
3	Oct	73	101	293	272			02:13.0	02:11.0		01:11.0	01:06.0		01:42.0	01:36.0		01:49.0	01:40.0		05:03.0	04:44.0		04:21.0	10:22.0	
3	Nov	87	78	261	289			02:09.0	02:10.0		00:59.0	01:05.0		01:33.0	01:23.0		01:45.0	01:32.0		05:09.0	04:32.0		04:37.0	04:39.0	
3	Dec	95	81	276	286			02:25.0	02:06.0		01:09.0	01:00.0		01:41.0	01:23.0		01:23.0	01:31.0		04:42.0	24:18.0		04:26.0	15:23.0	
	<b>Overall</b>	<b>894</b>	<b>1001</b>	<b>302</b>	<b>4179</b>	<b>3883</b>	<b>1053</b>	<b>02:04.0</b>	<b>02:37.0</b>	<b>02:18.0</b>	<b>01:02.0</b>	<b>01:05.0</b>	<b>01:04.0</b>	<b>01:28.0</b>	<b>01:36.0</b>	<b>01:25.0</b>	<b>01:29.0</b>	<b>01:33.0</b>	<b>01:28.0</b>	<b>05:07.0</b>	<b>09:46.0</b>	<b>04:54.0</b>	<b>04:26.0</b>	<b>06:13.0</b>	<b>07:34.0</b>
4	Jan	39	57	41	296	319	385	01:50.0	02:12.0	02:09.0	00:45.0	01:02.0	00:51.0	01:48.0	01:36.0	00:51.0	01:30.0	01:15.0	01:05.0	04:36.0	05:01.0	04:28.0	04:26.0	04:18.0	11:27.0
4	Feb	43	57	49	306	261	266	02:20.0	01:53.0	02:18.0	00:47.0	00:57.0	00:49.0	01:23.0	01:30.0	01:00.0	01:23.0	01:25.0	01:07.0	05:09.0	05:35.0	05:48.0	04:09.0	03:46.0	03:47.0
4	Mar	41	50	52	292	322	337	01:56.0	02:09.0	02:13.0	00:48.0	00:54.0	00:50.0	01:31.0	01:28.0	01:11.0	01:31.0	01:22.0	01:07.0	04:35.0	04:36.0	05:01.0	04:23.0	03:47.0	04:12.0
4	Apr	47	42	40	266	302	344	02:00.0	02:28.0	02:09.0	00:53.0	00:51.0	00:50.0	01:27.0	01:27.0	01:10.0	01:20.0	01:14.0	01:04.0	03:51.0	03:50.0	05:17.0	04:28.0	03:53.0	03:57.0
4	May	50	42	302	338			01:55.0	02:10.0		00:53.0	01:01.0		01:16.0	01:20.0		01:09.0	01:18.0		05:24.0	05:11.0		04:11.0	04:23.0	
4	Jun	54	45	273	264			02:31.0	02:01.0		00:53.0	00:50.0		01:23.0	01:18.0		01:17.0	01:12.0		04:20.0	04:22.0		04:09.0	04:09.0	
4	Jul	51	40	286	348			02:01.0	01:55.0		00:54.0	00:57.0		01:11.0	01:06.0		01:07.0	01:10.0		04:15.0	04:43.0		04:24.0	04:04.0	



## City of San Jose

# San Jose Fire Department

### Fire Station Response Metrics

As of 05/18/2018

Station	Month	Incident Count						Average Call Processing Time						Average Turnout Time						Average Travel Time					
		FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL		
		2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018
6 May		40	48	201	188	02:09.0	01:43.0	00:48.0	00:52.0	01:25.0	01:36.0	01:23.0	01:16.0	05:51.0	05:13.0	04:29.0	04:28.0								
6 Jun		31	52	174	173	01:56.0	02:15.0	00:54.0	01:01.0	01:31.0	01:21.0	01:23.0	01:15.0	04:39.0	05:35.0	04:25.0	04:31.0								
6 Jul		39	48	162	139	02:02.0	01:59.0	00:50.0	01:00.0	01:42.0	01:14.0	01:16.0	01:07.0	05:04.0	04:52.0	04:41.0	04:27.0								
6 Aug		44	38	160	171	01:54.0	01:51.0	00:54.0	00:49.0	01:38.0	01:21.0	01:18.0	01:22.0	05:11.0	05:25.0	04:32.0	04:40.0								
6 Sep		36	53	164	160	01:56.0	02:01.0	00:55.0	00:55.0	01:33.0	01:29.0	01:24.0	01:18.0	04:18.0	05:10.0	04:20.0	04:28.0								
6 Oct		43	49	145	164	02:04.0	01:52.0	00:59.0	00:58.0	02:03.0	01:25.0	01:20.0	01:15.0	05:13.0	05:11.0	04:19.0	05:02.0								
6 Nov		43	33	159	163	02:13.0	01:54.0	00:53.0	00:52.0	01:32.0	01:13.0	01:18.0	01:16.0	05:01.0	05:45.0	04:26.0	04:44.0								
6 Dec		52	45	150	169	01:39.0	01:41.0	01:01.0	00:50.0	01:29.0	01:50.0	01:24.0	01:20.0	04:35.0	04:41.0	05:01.0	04:25.0								
<b>Overall</b>		<b>440</b>	<b>510</b>	<b>145</b>	<b>1939</b>	<b>1998</b>	<b>599</b>	<b>01:57.0</b>	<b>01:55.0</b>	<b>01:54.0</b>	<b>00:53.0</b>	<b>00:55.0</b>	<b>00:52.0</b>	<b>01:36.0</b>	<b>01:27.0</b>	<b>01:32.0</b>	<b>01:24.0</b>	<b>01:18.0</b>	<b>01:13.0</b>	<b>04:59.0</b>	<b>08:11.0</b>	<b>05:01.0</b>	<b>04:28.0</b>	<b>04:29.0</b>	<b>04:28.0</b>
7 Jan		21	23	33	154	143	162	01:33.0	02:02.0	02:00.0	00:42.0	00:57.0	00:48.0	01:24.0	01:52.0	01:50.0	01:29.0	01:43.0	01:33.0	08:04.0	04:59.0	05:24.0	04:25.0	04:35.0	23:42.0
7 Feb		27	20	29	138	134	173	02:06.0	02:48.0	02:06.0	00:50.0	00:57.0	00:54.0	01:52.0	01:29.0	01:42.0	01:41.0	01:36.0	01:29.0	04:37.0	05:42.0	05:03.0	04:24.0	03:56.0	04:29.0
7 Mar		32	20	29	147	163	195	02:13.0	01:49.0	01:42.0	00:46.0	00:54.0	00:48.0	01:40.0	01:36.0	02:01.0	01:37.0	01:45.0	01:43.0	05:04.0	04:02.0	05:11.0	04:28.0	03:59.0	04:16.0
7 Apr		32	29	34	148	188	160	02:10.0	02:04.0	01:57.0	00:53.0	00:51.0	00:49.0	01:51.0	01:36.0	01:33.0	01:48.0	01:41.0	01:23.0	06:04.0	05:24.0	04:33.0	04:30.0	03:57.0	04:31.0
7 May		32	30	157	187	01:43.0	02:12.0	00:56.0	00:46.0	01:35.0	01:45.0	01:35.0	01:31.0	04:57.0	05:44.0	04:29.0	04:37.0								
7 Jun		40	38	152	193	02:02.0	01:51.0	00:48.0	01:00.0	01:29.0	01:45.0	01:32.0	01:34.0	05:37.0	05:15.0	04:33.0	04:21.0								
7 Jul		23	38	165	181	02:15.0	02:14.0	00:52.0	00:52.0	01:16.0	01:42.0	01:35.0	01:35.0	04:42.0	05:29.0	04:34.0	04:31.0								
7 Aug		34	32	144	181	02:20.0	13:38.0	00:55.0	00:51.0	01:40.0	01:45.0	01:33.0	01:35.0	05:10.0	12:13.0	04:20.0	04:12.0								
7 Sep		34	46	154	152	01:41.0	02:11.0	00:52.0	00:58.0	01:41.0	01:30.0	01:36.0	01:31.0	05:05.0	04:33.0	04:42.0	04:11.0								
7 Oct		24	33	139	170	02:29.0	02:04.0	00:48.0	00:45.0	01:55.0	01:50.0	01:43.0	01:33.0	04:53.0	05:21.0	04:13.0	04:36.0								
7 Nov		26	36	135	166	02:05.0	01:53.0	00:53.0	00:48.0	01:24.0	01:33.0	01:30.0	01:30.0	06:35.0	06:01.0	04:20.0	04:32.0								
7 Dec		28	41	156	168	02:05.0	02:04.0	00:58.0	00:46.0	01:41.0	01:29.0	01:38.0	01:41.0	04:59.0	04:29.0	04:18.0	04:22.0								
<b>Overall</b>		<b>353</b>	<b>386</b>	<b>125</b>	<b>1789</b>	<b>2026</b>	<b>690</b>	<b>02:04.0</b>	<b>03:04.0</b>	<b>01:56.0</b>	<b>00:51.0</b>	<b>00:52.0</b>	<b>00:50.0</b>	<b>01:37.0</b>	<b>01:39.0</b>	<b>01:47.0</b>	<b>01:36.0</b>	<b>01:36.0</b>	<b>01:32.0</b>	<b>05:29.0</b>	<b>05:46.0</b>	<b>05:03.0</b>	<b>04:26.0</b>	<b>04:19.0</b>	<b>09:15.0</b>
8 Jan		54	77	69	271	266	284	02:03.0	02:25.0	02:40.0	00:53.0	01:04.0	01:03.0	01:41.0	01:34.0	01:41.0	01:27.0	01:29.0	01:14.0	04:21.0	08:12.0	28:29.0	03:52.0	03:55.0	09:41.0
8 Feb		72	88	74	288	227	271	02:11.0	02:15.0	01:46.0	00:58.0	00:56.0	00:57.0	01:35.0	01:47.0	01:26.0	01:24.0	01:30.0	01:15.0	04:19.0	05:00.0	05:31.0	03:55.0	03:38.0	09:41.0
8 Mar		76	64	60	300	308	316	02:05.0	02:09.0	02:01.0	00:59.0	00:57.0	00:56.0	01:25.0	01:25.0	27:45.0	01:24.0	01:28.0	01:13.0	05:22.0	04:49.0	31:09.0	03:57.0	03:32.0	14:03.0
8 Apr		62	67	73	271	280	271	01:56.0	02:09.0	01:57.0	01:02.0	01:02.0	00:54.0	01:43.0	01:31.0	01:18.0	01:23.0	01:24.0	01:08.0	05:18.0	05:20.0	52:36.0	03:56.0	03:48.0	04:06.0
8 May		51	93	264	266	01:59.0	02:25.0	00:59.0	01:02.0	01:41.0	01:30.0	01:22.0	01:22.0	04:40.0	05:10.0	03:53.0	04:03.0								
8 Jun		71	87	248	256	02:02.0	02:14.0	01:05.0	00:57.0	01:38.0	01:32.0	01:29.0	01:18.0	04:52.0	05:17.0	03:46.0	04:25.0								
8 Jul		68	90	268	269	02:00.0	02:10.0	00:59.0	01:01.0	01:41.0	01:31.0	01:40.0	01:26.0	04:20.0	05:19.0	04:03.0	03:43.0								
8 Aug		85	88	309	294	02:27.0	01:54.0	01:00.0	01:00.0	01:26.0	01:34.0	01:27.0	01:27.0	04:16.0	04:45.0	03:47.0	03:49.0								
8 Sep		110	79	258	275	02:22.0	02:23.0	01:01.0	01:01.0	01:44.0	01:25.0	01:28.0	01:27.0	05:07.0	05:12.0	03:56.0	04:17.0								
8 Oct		78	95	274	298	02:17.0	02:35.0	01:05.0	01:02.0	01:40.0	01:24.0	01:30.0	01:21.0	04:54.0	05:27.0	03:53.0	04:17.0								
8 Nov		77	70	256	254	02:08.0	02:09.0	00:57.0	00:53.0	01:40.0	01:25.0	01:25.0	01:14.0	04:53.0	29:00.0	03:56.0	10:38.0								
8 Dec		77	89	272	294	02:08.0	02:05.0	01:06.0	01:03.0	01:27.0	02:37.0	01:35.0	01:09.0	05:33.0	41:19.0	04:06.0	04:30.0								
<b>Overall</b>		<b>881</b>	<b>987</b>	<b>276</b>	<b>1789</b>	<b>2026</b>	<b>1142</b>	<b>02:08.0</b>	<b>02:14.0</b>	<b>02:06.0</b>	<b>01:06.0</b>	<b>01:00.0</b>	<b>00:58.0</b>	<b>01:37.0</b>	<b>01:36.0</b>	<b>08:03.0</b>	<b>01:28.0</b>	<b>01:23.0</b>	<b>01:13.0</b>	<b>04:50.0</b>	<b>10:24.0</b>	<b>29:26.0</b>	<b>03:55.0</b>	<b>04:33.0</b>	<b>09:23.0</b>
9 Jan		40	44	43	211	221	221	02:11.0	02:01.0	02:11.0	00:46.0	00:58.0	00:49.0	01:25.0	01:17.0	01:18.0	01:26.0	01:12.0	01:11.0	05:29.0	05:19.0	04:50.0	04:49.0	05:06.0	18:23.0
9 Feb		31	42	38	233	177	166	02:07.0	02:03.0	01:29.0	00:44.0	00:55.0	00:48.0	01:37.0	01:54.0	01:17.0	01:22.0	01:27.0	01:16.0	05:02.0	05:00.0	06:26.0	05:14.0	04:25.0	05:12.0
9 Mar		14	50	49	255	210	201	02:10.0	01:30.0	01:46.0	00:47.0	00:52.0	00:55.0	01:57.0	01:19.0	01:15.0	01:30.0	01:23.0	01:15.0	05:20.0	05:08.0	05:49.0	05:10.0	04:29.0	13:04.0
9 Apr		29	46	51	228	186	194	01:52.0	01:48.0	01:54.0	00:48.0	00:57.0	00:50.0	01:31.0	01:35.0	01:29.0	01:29.0	01:14.0	04:41.0	05:12.0	05:36.0	04:55.0	04:33.0	04:26.0	
9 May		37	60	222	201	01:48.0	01:38.0	00:49.0	00:51.0	01:34.0	01:23.0	01:17.0	01:19.0	05:41.0	05:14.0	04:57.0	04:41.0								
9 Jun		36	51	203	213	02:00.0	02:10.0	00:47.0	00:53.0	01:31.0	01:45.0	01:26.0	01:16.0	04:57.0	05:32.0	04:42.0	04:47.0								
9 Jul		36	55	248	202	02:18.0	02:12.0	00:53.0	00:55.0	01:33.0	01:19.0	01:21.0	01:14.0	05:31.0	06:05.0	04:44.0	04:35.0								
9 Aug		42	50	202	193	01:48.0	01:52.0	00:48.0	00:54.0	01:38.0	01:29.0	01:18.0	01:15.0	06:06.0	05:11.0	04:50.0	04:31.0								
9 Sep		45	56	186	210	01:26.0	02:04.0	00:54.0	00:55.0	01:30.0	01:26.0	01:18.0	01:14.0	05:12.0	05:19.0	04:53.0	12:04.0								
9 Oct		37	42	206	212	02:24.0	02:00.0	00:55.0	00:53.0	01:33.0	01:38.0	01:30.0	01:16.0	05:54.0	05:24.0	04:50.0	12:13.0								
9 Nov		37	47	171	199	01:37.0	02:23.0	00:49.0	00:52.0	01:18.0	01:11.0	01:21.0	01:13.0	05:41.0	06:15.0	04:35.0	04:46.0								
9 Dec		53	49	228	210	01:59.0	01:54.0	00:52.0	00:53.0	01:20.0	01:30.0	01:17.0	01:13.0	06:05.0	05:55.0	05:00.0	04:29.0								
<b>Overall</b>		<b>437</b>	<b>592</b>	<b>181</b>	<b>2593</b>	<b>2434</b>	<b>782</b>	<b>01:58.0</b>	<b>01:58.0</b>	<b>01:50.0</b>	<b>00:49.0</b>	<b>00:54.0</b>	<b>00:51.0</b>	<b>01:32.0</b>	<b>01:29.0</b>	<b>01:20.0</b>	<b>01:23.0</b>	<b>01:17.0</b>	<b>01:14.0</b>	<b>05:28.0</b>	<b>05:28.0</b>	<b>05:40.0</b>	<b>04:53.0</b>	<b>05:53.0</b>	<b>10:16.0</b>
10 Jan		34	54	47	196	220	191	02:12.0	02:23.0	02:17.0	00:53.0	01:04.0	00:58.0	01:34.0	01:39.0	01:22.0	01:30.0	01:27.0	01:19.0	05:08.0	06:15.0	06:24.0	04:33.0	04:31.0	13:23.0
10 Feb		31	43	28	219	187	181	02:11.0	02:16.0	01:34.0	00:52.0	00:57.0	00:55.0	01:48.0	01:43.0	01:05.0	01:27.0	01:36.0	01:29.0	05:04.0	05:17.0	05:34.0	04:48.0	04:20.0	04:55.0
10 Mar		34	28	43	213	198	240	01:59.0	02:24.0	02:10.0	01:00.0	01:00.0	01:00.0	01:31.0	01:46.0	01:17.0	01:29.0	01:31.0	01:21.0	05:10.0	04:43.0	06:17.0	05:31.0	04:15.0	05:12



**City of San Jose**  
**San Jose Fire Department**  
**Fire Station Response Metrics**

As of 05/18/2018

Station	Month	Incident Count						Average Call Processing Time						Average Turnout Time						Average Travel Time					
		FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL		
		2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018
11 Sep		12	27	80	86	02:00.0	01:51.0	01:00.0	00:56.0	01:25.0	01:34.0	01:42.0	01:28.0	07:17.0	05:51.0	05:14.0	04:47.0								
11 Oct		11	33	92	111	02:08.0	01:43.0	00:57.0	00:51.0	01:58.0	01:13.0	01:55.0	01:30.0	04:27.0	05:19.0	04:31.0	05:03.0								
11 Nov		18	14	83	102	02:31.0	02:02.0	00:55.0	00:56.0	02:20.0	01:33.0	01:46.0	01:32.0	04:51.0	04:42.0	04:37.0	04:52.0								
11 Dec		13	13	92	138	02:05.0	01:16.0	00:58.0	00:53.0	01:23.0	01:24.0	01:34.0	01:22.0	05:50.0	05:56.0	04:57.0	05:08.0								
<b>Overall</b>	<b>173</b>	<b>239</b>	<b>74</b>	<b>1189</b>	<b>1261</b>	<b>418</b>	<b>02:13.0</b>	<b>01:57.0</b>	<b>01:45.0</b>	<b>00:53.0</b>	<b>00:55.0</b>	<b>00:53.0</b>	<b>01:42.0</b>	<b>01:33.0</b>	<b>01:35.0</b>	<b>01:40.0</b>	<b>01:32.0</b>	<b>01:27.0</b>	<b>05:41.0</b>	<b>09:31.0</b>	<b>04:57.0</b>	<b>04:52.0</b>	<b>04:51.0</b>	<b>04:42.0</b>	
12 Jan		29	29	22	182	172	160	01:54.0	02:18.0	02:11.0	00:53.0	00:57.0	00:55.0	01:52.0	01:53.0	01:16.0	01:38.0	01:40.0	01:30.0	04:46.0	04:05.0	06:38.0	04:36.0	04:25.0	04:43.0
12 Feb		25	17	38	166	157	146	02:14.0	01:52.0	01:56.0	00:53.0	00:53.0	01:03.0	01:30.0	02:05.0	01:27.0	01:29.0	01:40.0	01:32.0	05:03.0	03:56.0	05:09.0	04:33.0	04:05.0	04:41.0
12 Mar		27	25	34	167	186	179	02:18.0	01:43.0	02:11.0	00:55.0	00:56.0	00:47.0	01:39.0	01:40.0	01:41.0	01:36.0	01:26.0	01:32.0	05:24.0	04:41.0	05:02.0	04:31.0	04:29.0	04:40.0
12 Apr		25	40	18	156	172	138	01:59.0	02:13.0	02:50.0	00:56.0	00:58.0	00:52.0	01:34.0	01:40.0	01:26.0	01:35.0	01:33.0	01:34.0	05:44.0	04:27.0	05:19.0	04:34.0	04:26.0	15:40.0
12 May		28	37		186	185		01:58.0	01:56.0		00:53.0	00:59.0		01:40.0	01:45.0		01:35.0	01:32.0		05:07.0	05:21.0		04:38.0	04:32.0	
12 Jun		33	44		178	183		01:58.0	02:19.0		00:56.0	01:07.0		01:52.0	01:31.0		01:40.0	01:38.0		05:06.0	06:03.0		04:37.0	04:49.0	
12 Jul		39	38		146	150		02:13.0	02:06.0		00:58.0	00:56.0		01:36.0	01:21.0		01:35.0	01:27.0		05:01.0	04:44.0		04:25.0	04:39.0	
12 Aug		26	29		168	152		02:02.0	01:56.0		01:00.0	00:55.0		01:44.0	01:32.0		01:37.0	01:21.0		05:18.0	07:11.0		04:41.0	04:46.0	
12 Sep		32	31		184	166		01:50.0	02:18.0		00:52.0	01:05.0		01:53.0	01:36.0		01:38.0	01:34.0		05:37.0	05:12.0		04:47.0	04:36.0	
12 Oct		31	34		144	166		02:20.0	02:14.0		01:00.0	00:58.0		01:44.0	01:50.0		01:34.0	01:38.0		04:49.0	05:01.0		04:36.0	04:54.0	
12 Nov		37	25		173	145		02:03.0	02:29.0		00:58.0	00:59.0		01:38.0	01:51.0		01:21.0	01:39.0		05:17.0	04:49.0		04:36.0	14:40.0	
12 Dec		29	39		166	181		02:04.0	01:49.0		01:00.0	00:58.0		01:39.0	01:37.0		01:28.0	01:36.0		04:45.0	05:11.0		04:35.0	13:29.0	
<b>Overall</b>	<b>361</b>	<b>388</b>	<b>112</b>	<b>2016</b>	<b>2015</b>	<b>623</b>	<b>02:04.0</b>	<b>02:06.0</b>	<b>02:17.0</b>	<b>00:56.0</b>	<b>00:58.0</b>	<b>00:54.0</b>	<b>01:42.0</b>	<b>01:42.0</b>	<b>01:28.0</b>	<b>01:34.0</b>	<b>01:34.0</b>	<b>01:32.0</b>	<b>05:10.0</b>	<b>05:03.0</b>	<b>05:32.0</b>	<b>04:36.0</b>	<b>06:09.0</b>	<b>07:26.0</b>	
13 Jan		25	52	20	177	249	207	02:15.0	02:09.0	02:20.0	00:51.0	01:02.0	01:04.0	01:44.0	01:30.0	01:47.0	01:45.0	01:19.0	01:24.0	04:02.0	04:59.0	04:45.0	04:26.0	04:39.0	04:28.0
13 Feb		23	34	34	180	199	194	02:12.0	02:56.0	01:42.0	00:51.0	00:57.0	00:49.0	02:00.0	01:25.0	01:20.0	01:31.0	01:27.0	01:27.0	05:42.0	04:11.0	05:35.0	04:37.0	04:12.0	04:34.0
13 Mar		31	52	41	193	220	197	02:04.0	01:59.0	01:55.0	00:57.0	00:58.0	00:53.0	01:41.0	01:15.0	01:45.0	01:38.0	01:30.0	01:19.0	05:23.0	05:01.0	04:31.0	04:27.0	04:20.0	04:51.0
13 Apr		30	36	40	196	206	222	02:24.0	02:08.0	02:24.0	00:55.0	01:03.0	00:52.0	01:32.0	01:19.0	01:18.0	01:36.0	01:16.0	01:21.0	04:34.0	04:06.0	52:52.0	04:08.0	04:22.0	04:35.0
13 May		38	38		205	228		01:54.0	01:47.0		00:58.0	00:55.0		02:35.0	01:30.0		01:32.0	01:19.0		05:12.0	05:44.0		04:28.0	04:42.0	
13 Jun		34	68		231	223		02:16.0	01:54.0		03:53.0	00:57.0		01:36.0	01:09.0		01:34.0	01:08.0		04:18.0	05:37.0		04:14.0	04:46.0	
13 Jul		37	50		208	182		02:01.0	02:19.0		01:00.0	01:04.0		01:36.0	01:32.0		01:22.0	01:14.0		05:03.0	06:39.0		04:25.0	05:15.0	
13 Aug		46	34		186	245		01:41.0	01:44.0		00:56.0	01:00.0		01:27.0	01:28.0		01:25.0	01:11.0		05:16.0	07:10.0		04:47.0	06:27.0	
13 Sep		49	57		180	197		01:53.0	01:53.0		00:52.0	01:00.0		01:33.0	01:19.0		01:30.0	01:25.0		06:06.0	32:48.0		04:24.0	04:41.0	
13 Oct		56	49		216	213		01:54.0	01:52.0		00:58.0	00:54.0		01:32.0	01:24.0		01:28.0	01:25.0		05:08.0	06:11.0		04:27.0	18:59.0	
13 Nov		49	53		205	209		01:54.0	02:02.0		01:02.0	00:55.0		01:36.0	01:28.0		01:19.0	01:15.0		04:21.0	05:44.0		04:26.0	11:29.0	
13 Dec		56	50		210	236		01:48.0	01:54.0		01:00.0	01:28.0		01:29.0	01:33.0		01:21.0	01:21.0		05:20.0	05:15.0		04:30.0	04:39.0	
<b>Overall</b>	<b>474</b>	<b>573</b>	<b>135</b>	<b>2387</b>	<b>2607</b>	<b>820</b>	<b>02:01.0</b>	<b>02:03.0</b>	<b>02:05.0</b>	<b>01:11.0</b>	<b>01:01.0</b>	<b>00:55.0</b>	<b>01:42.0</b>	<b>01:24.0</b>	<b>01:33.0</b>	<b>01:30.0</b>	<b>01:19.0</b>	<b>01:23.0</b>	<b>05:02.0</b>	<b>07:47.0</b>	<b>16:56.0</b>	<b>04:27.0</b>	<b>06:33.0</b>	<b>04:37.0</b>	
14 Jan		30	45	62	197	216	221	02:19.0	02:01.0	02:02.0	00:52.0	00:59.0	00:51.0	01:19.0	01:21.0	01:14.0	01:21.0	01:20.0	01:02.0	05:58.0	05:56.0	05:48.0	04:54.0	05:01.0	11:38.0
14 Feb		37	50	39	200	172	200	02:06.0	02:21.0	01:45.0	00:56.0	00:58.0	00:51.0	01:20.0	01:31.0	01:18.0	01:17.0	01:17.0	01:17.0	04:38.0	05:01.0	05:18.0	04:50.0	04:28.0	05:05.0
14 Mar		45	44	44	211	231	218	02:07.0	01:59.0	01:50.0	01:09.0	00:56.0	00:58.0	01:28.0	01:14.0	01:26.0	01:19.0	01:19.0	01:07.0	06:32.0	04:34.0	40:30.0	04:51.0	04:33.0	05:38.0
14 Apr		37	54	28	191	205	183	01:59.0	01:57.0	02:20.0	00:57.0	01:05.0	00:50.0	01:32.0	01:06.0	01:12.0	01:27.0	01:09.0	01:13.0	04:01.0	04:48.0	07:03.0	04:55.0	04:28.0	13:24.0
14 May		38	46		191	201		01:51.0	02:00.0		00:56.0	01:01.0		01:20.0	01:12.0		01:20.0	01:24.0		05:35.0	05:23.0		04:56.0	04:31.0	
14 Jun		33	47		181	188		02:16.0	02:10.0		00:58.0	01:01.0		01:21.0	01:17.0		01:12.0	01:21.0		05:38.0	04:34.0		05:08.0	04:31.0	
14 Jul		42	50		187	219		02:00.0	02:14.0		00:56.0	01:01.0		01:20.0	01:15.0		01:14.0	01:22.0		05:28.0	05:26.0		04:38.0	04:42.0	
14 Aug		43	59		177	200		02:03.0	02:18.0		00:56.0	00:58.0		01:31.0	01:11.0		01:11.0	01:05.0		05:44.0	05:48.0		05:01.0	04:51.0	
14 Sep		41	48		159	204		02:04.0	02:27.0		00:54.0	01:03.0		01:17.0	01:12.0		01:12.0	01:02.0		05:24.0	05:46.0		04:32.0	04:39.0	
14 Oct		51	44		155	226		02:06.0	02:08.0		00:55.0	01:02.0		01:17.0	01:10.0		01:16.0	01:10.0		05:19.0	05:48.0		04:43.0	05:15.0	
14 Nov		42	50		204	196		02:04.0	01:56.0		01:01.0	00:56.0		01:31.0	01:18.0		01:15.0	01:18.0		05:33.0	06:54.0		04:56.0	20:43.0	
14 Dec		49	48		216	212		02:21.0	01:55.0		01:04.0	00:56.0		01:22.0	01:15.0		01:14.0	01:12.0		05:17.0	06:08.0		04:35.0	04:39.0	
<b>Overall</b>	<b>488</b>	<b>585</b>	<b>173</b>	<b>2269</b>	<b>2470</b>	<b>822</b>	<b>02:06.0</b>	<b>02:07.0</b>	<b>01:59.0</b>	<b>00:58.0</b>	<b>01:00.0</b>	<b>00:53.0</b>	<b>01:23.0</b>	<b>01:15.0</b>	<b>01:18.0</b>	<b>01:17.0</b>	<b>01:15.0</b>	<b>01:10.0</b>	<b>05:33.0</b>	<b>05:31.0</b>	<b>14:40.0</b>	<b>04:50.0</b>	<b>06:02.0</b>	<b>08:56.0</b>	
15 Jan		11	12	13	74	83	76	01:54.0	02:27.0	01:59.0	00:49.0	00:58.0	00:40.0	01:36.0	02:39.0	01:45.0	01:48.0	01:43.0	01:41.0	04:21.0	04:26.0	05:11.0	04:43.0	04:49.0	05:10.0
15 Feb		13	10	6	68	72	65	01:53.0	01:59.0	02:41.0	00:44.0	00:54.0	00:56.0	01:50.0	01:52.0	01:23.0	01:48.0	01:44.0	01:27.0	03:18.0	02:43.0	03:53.0	04:19.0	04:37.0	05:10.0
15 Mar		10	6	7	72	70	67	01:29.0	02:09.0	02:18.0	00:52.0	00:49.0	00:41.0	01:15.0	02:11.0	01:45.0	01:54.0	01:40.0	01:22.0	04:53.0					



# City of San Jose San Jose Fire Department

## Fire Station Response Metrics

As of 05/18/2018

Station	Month	Incident Count						Average Call Processing Time						Average Turnout Time						Average Travel Time					
		FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL		
		2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018
<b>Overall</b>		<b>477</b>	<b>585</b>	<b>191</b>	<b>3295</b>	<b>3465</b>	<b>1095</b>	<b>02:04.0</b>	<b>02:13.0</b>	<b>01:53.0</b>	<b>01:00.0</b>	<b>01:04.0</b>	<b>00:58.0</b>	<b>01:32.0</b>	<b>01:26.0</b>	<b>01:17.0</b>	<b>01:25.0</b>	<b>01:21.0</b>	<b>01:20.0</b>	<b>05:13.0</b>	<b>07:44.0</b>	<b>12:58.0</b>	<b>04:04.0</b>	<b>04:51.0</b>	<b>05:36.0</b>
17 Jan	27	33	32	154	147	152	02:02.0	02:14.0	01:52.0	01:02.0	00:57.0	00:53.0	01:46.0	01:25.0	01:18.0	01:41.0	01:34.0	01:26.0	04:57.0	05:28.0	06:01.0	04:39.0	04:43.0	04:59.0	
17 Feb	13	23	21	137	132	131	01:56.0	01:42.0	02:03.0	00:49.0	00:54.0	00:56.0	01:35.0	01:34.0	01:07.0	01:43.0	01:42.0	01:25.0	06:37.0	04:37.0	05:28.0	04:12.0	04:19.0	04:57.0	
17 Mar	26	34	28	153	147	125	02:04.0	01:31.0	01:49.0	00:50.0	00:51.0	00:52.0	01:53.0	01:46.0	01:31.0	01:39.0	01:45.0	01:19.0	04:50.0	05:08.0	06:00.0	04:42.0	04:10.0	04:45.0	
17 Apr	20	26	16	141	137	122	01:50.0	01:24.0	02:13.0	00:56.0	01:02.0	00:49.0	01:43.0	01:33.0	01:37.0	01:36.0	01:29.0	01:33.0	05:17.0	05:17.0	04:49.0	05:13.0	04:45.0	05:01.0	
17 May	6	37		153	160		01:46.0	02:03.0		00:56.0	01:02.0		01:30.0	01:36.0		01:29.0	01:36.0		03:17.0	04:58.0		04:22.0	04:35.0		
17 Jun	25	32		144	145		02:00.0	02:17.0		00:49.0	00:56.0		01:52.0	01:10.0		01:33.0	01:27.0		05:48.0	05:35.0		04:49.0	04:47.0		
17 Jul	29	26		137	140		01:46.0	02:04.0		00:52.0	00:53.0		01:39.0	01:19.0		01:24.0	01:28.0		04:19.0	05:01.0		04:34.0	04:16.0		
17 Aug	28	41		131	145		02:10.0	01:53.0		00:52.0	00:52.0		01:48.0	01:30.0		01:27.0	01:21.0		04:07.0	05:19.0		04:04.0	05:05.0		
17 Sep	28	29		146	152		01:57.0	01:56.0		01:00.0	00:57.0		01:31.0	01:09.0		01:38.0	01:34.0		04:53.0	06:03.0		04:15.0	34:07.0		
17 Oct	22	46		144	147		02:03.0	02:06.0		00:58.0	00:55.0		01:43.0	01:27.0		01:27.0	01:27.0		04:38.0	04:28.0		04:39.0	04:52.0		
17 Nov	25	25		124	140		01:59.0	01:51.0		00:53.0	00:56.0		01:28.0	01:17.0		01:30.0	01:41.0		03:53.0	05:41.0		04:08.0	15:23.0		
17 Dec	26	35		142	153		02:05.0	02:19.0		01:04.0	00:53.0		01:26.0	01:24.0		01:35.0	01:20.0		04:36.0	04:34.0		04:05.0	05:03.0		
<b>Overall</b>	<b>275</b>	<b>387</b>	<b>97</b>	<b>1706</b>	<b>1745</b>	<b>530</b>	<b>01:58.0</b>	<b>01:57.0</b>	<b>01:59.0</b>	<b>00:55.0</b>	<b>00:56.0</b>	<b>00:53.0</b>	<b>01:40.0</b>	<b>01:26.0</b>	<b>01:23.0</b>	<b>01:34.0</b>	<b>01:32.0</b>	<b>01:26.0</b>	<b>04:46.0</b>	<b>05:11.0</b>	<b>05:35.0</b>	<b>04:29.0</b>	<b>08:00.0</b>	<b>04:56.0</b>	
18 Jan	25	55	49	202	277	272	02:25.0	02:15.0	02:30.0	01:00.0	01:07.0	01:03.0	01:34.0	01:15.0	01:13.0	01:31.0	01:16.0	01:22.0	05:43.0	05:27.0	04:48.0	04:46.0	04:25.0	04:55.0	
18 Feb	35	60	27	211	237	210	01:59.0	02:28.0	02:08.0	00:57.0	00:59.0	00:54.0	01:33.0	01:37.0	01:23.0	01:34.0	01:21.0	01:20.0	06:01.0	05:02.0	04:46.0	04:49.0	04:12.0	11:46.0	
18 Mar	31	57	42	214	272	242	02:47.0	01:47.0	01:54.0	00:54.0	00:55.0	00:50.0	01:46.0	01:20.0	01:19.0	01:39.0	01:34.0	01:15.0	05:50.0	04:51.0	04:59.0	04:54.0	04:30.0	04:48.0	
18 Apr	23	42	33	234	247	231	02:22.0	02:03.0	02:54.0	00:57.0	01:01.0	00:56.0	01:35.0	01:28.0	01:32.0	01:32.0	01:22.0	01:12.0	04:25.0	04:37.0	57:05.0	04:39.0	04:23.0	04:54.0	
18 May	26	45		264	250		02:06.0	02:05.0		00:55.0	00:58.0		01:02.0	01:37.0		01:18.0	01:21.0		05:19.0	05:02.0		05:13.0	04:44.0		
18 Jun	26	35		236	254		02:15.0	02:09.0		01:00.0	01:05.0		01:31.0	01:29.0		01:23.0	01:25.0		06:14.0	05:20.0		05:12.0	04:41.0		
18 Jul	38	48		242	281		01:48.0	02:02.0		01:02.0	01:05.0		01:28.0	01:43.0		01:21.0	01:18.0		05:03.0	04:46.0		04:38.0	04:29.0		
18 Aug	51	50		236	270		02:13.0	02:25.0		00:57.0	00:58.0		01:40.0	01:32.0		01:25.0	01:20.0		06:31.0	05:23.0		05:44.0	04:08.0		
18 Sep	29	36		252	246		02:11.0	02:18.0		01:03.0	01:05.0		01:38.0	01:39.0		01:35.0	01:21.0		05:27.0	04:27.0		04:46.0	10:41.0		
18 Oct	43	59		280	246		01:58.0	02:16.0		00:59.0	01:03.0		01:42.0	01:20.0		01:24.0	01:15.0		06:41.0	04:25.0		04:43.0	10:56.0		
18 Nov	24	35		233	215		02:04.0	02:02.0		00:59.0	01:02.0		01:23.0	01:22.0		01:31.0	01:20.0		04:44.0	04:32.0		04:32.0	04:31.0		
18 Dec	44	43		260	257		02:08.0	01:50.0		01:04.0	00:59.0		01:40.0	01:13.0		01:26.0	01:24.0		03:39.0	42:16.0		04:32.0	16:09.0		
<b>Overall</b>	<b>395</b>	<b>565</b>	<b>151</b>	<b>2864</b>	<b>3052</b>	<b>955</b>	<b>02:11.0</b>	<b>02:08.0</b>	<b>02:22.0</b>	<b>00:59.0</b>	<b>01:01.0</b>	<b>00:56.0</b>	<b>01:33.0</b>	<b>01:28.0</b>	<b>01:22.0</b>	<b>01:28.0</b>	<b>01:21.0</b>	<b>01:17.0</b>	<b>05:28.0</b>	<b>08:01.0</b>	<b>17:55.0</b>	<b>04:52.0</b>	<b>06:29.0</b>	<b>06:36.0</b>	
19 Jan	17	28	24	128	171	160	01:58.0	02:11.0	02:02.0	00:50.0	00:58.0	00:47.0	01:44.0	01:43.0	02:50.0	01:49.0	01:36.0	01:25.0	05:03.0	05:27.0	06:59.0	04:06.0	04:41.0	04:29.0	
19 Feb	24	28	20	133	115	150	02:07.0	02:13.0	02:01.0	00:49.0	00:49.0	00:47.0	01:42.0	01:47.0	01:30.0	01:42.0	01:38.0	01:34.0	04:30.0	04:15.0	06:31.0	04:14.0	04:02.0	23:55.0	
19 Mar	26	22	26	144	136	148	01:42.0	02:01.0	01:31.0	00:47.0	00:54.0	00:48.0	02:14.0	01:33.0	01:21.0	01:48.0	01:31.0	01:20.0	04:14.0	03:28.0	05:46.0	04:44.0	03:45.0	14:53.0	
19 Apr	19	25	29	148	146	148	01:43.0	01:58.0	01:59.0	00:51.0	00:49.0	00:51.0	02:02.0	02:04.0	01:19.0	01:41.0	01:28.0	01:23.0	05:33.0	03:57.0	06:54.0	03:57.0	03:53.0	05:05.0	
19 May	32	36		127	147		02:25.0	01:45.0		00:59.0	00:55.0		01:35.0	01:50.0		01:36.0	01:31.0		04:25.0	04:33.0		04:04.0	04:11.0		
19 Jun	29	34		149	132		02:11.0	02:09.0		00:48.0	00:53.0		01:58.0	01:27.0		01:45.0	01:34.0		04:39.0	04:44.0		04:46.0	04:24.0		
19 Jul	41	24		142	140		02:05.0	02:07.0		00:49.0	00:46.0		01:43.0	01:26.0		01:34.0	01:29.0		05:14.0	03:52.0		04:41.0	04:07.0		
19 Aug	27	29		137	133		02:15.0	01:57.0		00:55.0	00:51.0		01:28.0	01:32.0		01:22.0	01:28.0		05:48.0	03:59.0		04:34.0	04:06.0		
19 Sep	31	27		140	131		02:07.0	02:00.0		01:00.0	00:51.0		01:52.0	01:39.0		01:35.0	01:21.0		05:01.0	04:23.0		04:27.0	16:01.0		
19 Oct	20	23		133	160		02:19.0	02:15.0		00:55.0	00:53.0		01:32.0	01:43.0		01:31.0	01:30.0		05:07.0	04:57.0		04:17.0	04:17.0		
19 Nov	23	21		110	128		02:14.0	01:59.0		00:59.0	00:54.0		01:42.0	01:38.0		01:49.0	01:32.0		04:53.0	04:27.0		04:29.0	03:59.0		
19 Dec	22	42		157	162		02:15.0	01:42.0		00:51.0	00:49.0		01:27.0	02:23.0		01:35.0	01:17.0		04:48.0	42:32.0		04:37.0	13:48.0		
<b>Overall</b>	<b>311</b>	<b>339</b>	<b>99</b>	<b>1648</b>	<b>1701</b>	<b>606</b>	<b>02:07.0</b>	<b>02:01.0</b>	<b>01:53.0</b>	<b>00:53.0</b>	<b>00:52.0</b>	<b>00:48.0</b>	<b>01:45.0</b>	<b>01:44.0</b>	<b>01:45.0</b>	<b>01:39.0</b>	<b>01:30.0</b>	<b>01:26.0</b>	<b>04:56.0</b>	<b>07:33.0</b>	<b>51:33.0</b>	<b>04:25.0</b>	<b>05:56.0</b>	<b>12:06.0</b>	
20 Jan	11	8	8	25	57	62	01:41.0	01:22.0	00:56.0	00:53.0	01:05.0	01:07.0	01:38.0	02:14.0	02:57.0	01:38.0	01:54.0	01:16.0	05:30.0	07:50.0	05:01.0	04:47.0	06:23.0	06:51.0	
20 Feb	5	7	6	28	34	33	02:11.0	01:17.0	02:44.0	01:00.0	01:05.0	01:15.0	01:50.0	01:37.0	01:43.0	01:47.0	02:00.0	01:33.0	06:52.0	06:46.0	07:37.0	05:34.0	05:21.0	52:55.0	
20 Mar	3	8	4	46	49	61	02:26.0	01:36.0	01:39.0	01:03.0	01:00.0	01:00.0	03:18.0	01:27.0		01:34.0	01:50.0	01:17.0	03:49.0	09:06.0		05:09.0	04:55.0	30:23.0	
20 Apr	4	3	5	27	52	45	02:07.0	01:59.0	02:37.0	00:59.0	01:17.0	00:57.0	02:04.0	02:44.0	01:13.0	01:51.0	03:03.0	01:41.0	06:31.0	07:43.0	04:57.0	05:45.0	05:04.0	06:45.0	
20 May	5	2		32	46		01:08.0	01:09.0		00:57.0	01:43.0		01:19.0			01:33.0	01:53.0		05:27.0			04:40.0	05:54.0		
20 Jun	5	3		45	46		01:20.0	01:41.0		01:08.0	01:05.0		02:04.0	02:00.0		01:42.0	03:33.0		03:38.0	12:14.0		05:55.0	05:34.0		
20 Jul	6	8																							



**City of San Jose**  
**San Jose Fire Department**  
 Fire Station Response Metrics

As of 05/18/2018

Station	Month	Incident Count						Average Call Processing Time						Average Turnout Time						Average Travel Time					
		FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL		
		2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018
22	Apr	16	14	11	88	85	78	01:54.0	01:46.0	01:44.0	00:52.0	00:52.0	00:51.0	01:39.0	01:32.0	01:29.0	01:43.0	01:24.0	01:32.0	05:17.0	05:49.0	06:08.0	04:54.0	04:35.0	04:54.0
22	May	16	16		79	72		01:58.0	02:22.0		00:44.0	00:49.0		01:33.0	01:33.0		01:35.0	01:35.0		05:20.0	05:24.0		04:49.0	04:30.0	
22	Jun	30	17		74	92		02:16.0	01:49.0		00:57.0	01:05.0		01:36.0	01:33.0		01:24.0	01:27.0		05:17.0	04:25.0		04:33.0	05:07.0	
22	Jul	24	26		91	78		02:09.0	01:56.0		00:50.0	00:56.0		01:27.0	01:26.0		01:11.0	01:24.0		04:55.0	05:29.0		04:25.0	04:37.0	
22	Aug	22	13		94	91		01:56.0	02:12.0		00:44.0	00:54.0		01:17.0	01:40.0		01:18.0	01:22.0		05:00.0	04:03.0		04:50.0	04:36.0	
22	Sep	22	27		74	71		02:24.0	02:07.0		00:54.0	00:52.0		01:33.0	01:24.0		01:22.0	01:26.0		05:32.0	05:25.0		05:03.0	05:05.0	
22	Oct	19	22		75	85		01:44.0	01:36.0		00:55.0	00:51.0		01:26.0	01:46.0		01:30.0	01:16.0		04:36.0	17:07.0		04:46.0	05:08.0	
22	Nov	27	20		66	71		01:57.0	01:54.0		00:50.0	00:51.0		01:39.0	01:29.0		01:31.0	01:38.0		04:54.0	05:10.0		04:31.0	04:46.0	
22	Dec	25	20		93	95		02:21.0	01:55.0		00:54.0	00:47.0		01:36.0	01:31.0		01:35.0	01:24.0		04:27.0	05:27.0		04:43.0	20:46.0	
<b>Overall</b>		<b>254</b>	<b>233</b>	<b>61</b>	<b>996</b>	<b>979</b>	<b>300</b>	<b>02:09.0</b>	<b>02:00.0</b>	<b>02:02.0</b>	<b>00:51.0</b>	<b>00:52.0</b>	<b>00:48.0</b>	<b>01:34.0</b>	<b>01:31.0</b>	<b>01:22.0</b>	<b>01:30.0</b>	<b>01:27.0</b>	<b>01:37.0</b>	<b>05:05.0</b>	<b>11:06.0</b>	<b>18:20.0</b>	<b>04:39.0</b>	<b>06:05.0</b>	<b>10:50.0</b>
23	Jan	29	33	33	149	171	156	02:03.0	02:17.0	02:15.0	00:55.0	01:03.0	00:50.0	01:54.0	01:27.0	01:43.0	01:45.0	01:44.0	01:48.0	05:03.0	05:00.0	57:34.0	04:36.0	04:26.0	04:51.0
23	Feb	22	30	20	110	127	133	01:58.0	02:45.0	02:01.0	00:47.0	00:58.0	00:57.0	01:55.0	01:43.0	01:55.0	02:01.0	01:42.0	01:38.0	04:43.0	06:20.0	05:07.0	04:50.0	04:46.0	05:08.0
23	Mar	28	23	20	136	138	143	02:00.0	02:10.0	02:17.0	00:47.0	00:55.0	00:56.0	02:05.0	01:37.0	01:30.0	01:37.0	01:34.0	01:35.0	06:08.0	04:08.0	04:54.0	04:49.0	04:43.0	05:00.0
23	Apr	30	25	35	125	144	124	02:00.0	02:23.0	01:49.0	00:53.0	00:59.0	00:51.0	01:45.0	01:56.0	02:04.0	01:45.0	01:27.0	01:38.0	05:53.0	04:48.0	04:52.0	04:32.0	04:38.0	05:23.0
23	May	20	34		132	127		02:22.0	02:00.0		00:56.0	00:56.0		01:44.0	01:35.0		01:51.0	01:33.0		06:09.0	05:08.0		04:56.0	04:47.0	
23	Jun	49	44	92	139	142		02:35.0	02:18.0		00:59.0	01:02.0		01:45.0	01:37.0		01:41.0	01:37.0		06:29.0	05:05.0		06:39.0	05:01.0	
23	Jul	40	50	67	141			02:21.0	02:20.0		00:58.0	00:55.0		01:42.0	01:47.0		01:41.0	01:39.0		07:13.0	06:28.0		06:55.0	05:18.0	
23	Aug	36	38		118	133		01:54.0	02:17.0		00:55.0	00:58.0		01:36.0	01:44.0		01:30.0	01:40.0		05:11.0	06:04.0		04:47.0	05:17.0	
23	Sep	55	33		123	147		01:52.0	02:05.0		00:57.0	00:53.0		01:38.0	01:26.0		01:39.0	01:36.0		05:46.0	05:44.0		04:36.0	04:49.0	
23	Oct	30	32		122	152		02:02.0	02:34.0		00:54.0	01:04.0		01:42.0	01:22.0		01:35.0	01:47.0		06:51.0	09:08.0		04:51.0	14:53.0	
23	Nov	44	23		98	136		02:10.0	02:03.0		00:58.0	00:52.0		01:42.0	01:47.0		01:47.0	01:45.0		05:32.0	05:35.0		04:19.0	04:43.0	
23	Dec	24	74		154	155		02:12.0	02:32.0		00:57.0	01:03.0		01:38.0	01:56.0		01:38.0	01:43.0		03:58.0	26:37.0		04:33.0	04:58.0	
<b>Overall</b>		<b>407</b>	<b>439</b>	<b>108</b>	<b>1426</b>	<b>1710</b>	<b>556</b>	<b>02:07.0</b>	<b>02:19.0</b>	<b>02:06.0</b>	<b>00:55.0</b>	<b>00:58.0</b>	<b>00:54.0</b>	<b>01:46.0</b>	<b>01:40.0</b>	<b>01:48.0</b>	<b>01:43.0</b>	<b>01:39.0</b>	<b>01:40.0</b>	<b>05:45.0</b>	<b>07:30.0</b>	<b>18:07.0</b>	<b>05:02.0</b>	<b>05:42.0</b>	<b>05:06.0</b>
24	Jan	25	39	36	170	173	206	02:07.0	02:27.0	02:05.0	00:55.0	01:12.0	00:58.0	01:46.0	01:34.0	01:22.0	01:34.0	01:25.0	01:20.0	05:30.0	05:02.0	05:17.0	04:37.0	05:05.0	04:43.0
24	Feb	39	26	44	167	151	152	02:05.0	02:57.0	01:53.0	00:53.0	01:05.0	00:56.0	01:34.0	01:49.0	01:13.0	01:37.0	01:39.0	01:07.0	05:49.0	04:40.0	05:25.0	04:58.0	04:30.0	05:06.0
24	Mar	28	35	30	179	195	155	01:56.0	01:54.0	01:44.0	00:56.0	01:05.0	00:56.0	01:26.0	01:36.0	01:20.0	01:34.0	01:27.0	01:15.0	05:52.0	04:03.0	04:53.0	04:41.0	04:20.0	04:49.0
24	Apr	29	28	42	179	174	159	02:09.0	02:02.0	01:56.0	01:04.0	00:55.0	00:58.0	01:46.0	01:47.0	01:04.0	01:34.0	01:40.0	01:10.0	05:38.0	04:48.0	05:37.0	04:49.0	04:15.0	24:15.0
24	May	24	42	178	162			02:00.0	02:01.0		01:05.0	00:58.0		01:37.0	01:54.0		01:29.0	01:37.0		05:29.0	04:42.0		05:18.0	04:33.0	
24	Jun	43	29	177	165			02:35.0	02:07.0		00:59.0	01:08.0		02:07.0	01:51.0		01:43.0	01:45.0		06:05.0	04:43.0		04:51.0	04:48.0	
24	Jul	51	55	163	169			01:45.0	02:44.0		01:00.0	00:58.0		01:49.0	01:44.0		01:33.0	01:39.0		05:02.0	05:26.0		05:08.0	04:28.0	
24	Aug	36	45	157	192			02:10.0	01:53.0		01:01.0	01:03.0		01:35.0	01:45.0		01:28.0	01:36.0		05:25.0	05:33.0		04:57.0	04:49.0	
24	Sep	37	44	168	172			02:23.0	01:47.0		01:02.0	01:00.0		01:24.0	01:30.0		01:26.0	01:17.0		05:06.0	41:07.0		04:46.0	04:46.0	
24	Oct	38	62	169	189			02:01.0	02:06.0		00:57.0	00:57.0		02:04.0	01:23.0		01:35.0	01:15.0		05:24.0	05:22.0		04:51.0	04:43.0	
24	Nov	33	39	151	198			02:04.0	02:02.0		01:07.0	01:01.0		01:34.0	01:36.0		01:29.0	01:33.0		05:41.0	47:48.0		04:46.0	12:17.0	
24	Dec	33	57	188	180			02:22.0	02:07.0		01:03.0	00:56.0		01:29.0	01:21.0		01:31.0	01:12.0		06:32.0	05:21.0		04:44.0	04:56.0	
<b>Overall</b>		<b>416</b>	<b>501</b>	<b>152</b>	<b>2046</b>	<b>2120</b>	<b>672</b>	<b>02:08.0</b>	<b>02:11.0</b>	<b>01:55.0</b>	<b>01:00.0</b>	<b>01:02.0</b>	<b>00:57.0</b>	<b>01:41.0</b>	<b>01:39.0</b>	<b>01:15.0</b>	<b>01:33.0</b>	<b>01:30.0</b>	<b>01:13.0</b>	<b>05:38.0</b>	<b>11:33.0</b>	<b>05:18.0</b>	<b>04:52.0</b>	<b>05:18.0</b>	<b>09:43.0</b>
25	Jan	4	16	22	18	21	25	03:03.0	02:15.0	02:51.0	01:02.0	03:00.0	00:57.0	02:19.0	01:47.0	01:25.0	01:47.0	01:54.0	01:26.0	05:17.0	04:43.0	05:26.0	04:01.0	05:06.0	05:36.0
25	Feb	2	10	9	21	26	21	01:34.0	01:56.0	02:07.0	01:09.0	01:09.0	00:43.0	01:53.0	01:28.0	01:56.0	01:37.0	01:35.0	05:30.0	03:24.0	05:04.0	03:17.0	04:30.0	03:37.0	12:51.0
25	Mar	5	10	6	19	30	27	02:00.0	02:17.0	02:06.0	00:57.0	00:51.0	00:54.0	01:34.0	01:30.0	02:09.0	01:31.0	01:26.0	01:59.0	05:24.0	04:19.0	03:11.0	03:36.0	04:29.0	05:25.0
25	Apr	7	10	4	27	25	21	04:08.0	01:37.0	02:31.0	01:31.0	00:53.0	00:47.0	02:19.0	02:20.0	00:51.0	02:17.0	01:41.0	02:01.0	05:05.0	06:24.0	05:28.0	04:26.0	03:55.0	04:36.0
25	May	8	12	22	31			01:43.0	02:13.0		00:56.0	00:56.0		01:51.0	01:18.0		01:40.0	02:09.0		03:50.0	04:42.0		04:30.0	04:36.0	
25	Jun	5	15	20	15			02:15.0	02:35.0		00:52.0	00:58.0		01:39.0	01:42.0		01:50.0	01:46.0		06:15.0	03:36.0		04:37.0	05:57.0	
25	Jul	10	9	12	20			02:30.0	01:19.0		00:44.0	00:57.0		01:59.0	01:45.0		01:31.0	02:10.0		05:24.0	06:54.0		04:09.0	04:14.0	
25	Aug	15	17	32	16			02:11.0	01:59.0		00:59.0	01:27.0		01:32.0	02:18.0		01:58.0	01:29.0		06:16.0	04:52.0		04:32.0	05:07.0	
25	Sep	13	11	10	16			02:16.0	02:20.																





**City of San Jose**  
**San Jose Fire Department**  
Fire Station Response Metrics

As of 05/18/2018

Station	Month	Incident Count						Average Call Processing Time						Average Turnout Time						Average Travel Time					
		FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL		
		2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018
27 Aug		28	39		96	120	02:06.0	02:48.0		00:55.0	00:53.0		01:43.0	01:18.0		01:31.0	01:27.0		05:05.0	04:54.0		04:15.0	03:48.0		
27 Sep		34	40		81	106	01:41.0	02:26.0		01:02.0	00:55.0		01:39.0	01:49.0		01:31.0	01:30.0		05:09.0	49:35.0		03:48.0	18:02.0		
27 Oct		26	30		82	105	02:33.0	01:59.0		00:55.0	01:01.0		01:51.0	02:00.0		01:32.0	01:32.0		05:10.0	05:24.0		04:25.0	19:04.0		
27 Nov		24	21		92	103	02:02.0	02:14.0		00:56.0	00:57.0		02:13.0	02:29.0		01:41.0	01:31.0		05:15.0	04:20.0		04:37.0	04:27.0		
27 Dec		27	40		110	100	02:16.0	02:04.0		01:02.0	00:55.0		01:34.0	01:41.0		01:29.0	01:27.0		03:55.0	04:18.0		04:00.0	04:16.0		
<b>Overall</b>		<b>338</b>	<b>428</b>	<b>114</b>	<b>1085</b>	<b>1240</b>	<b>02:13.0</b>	<b>02:19.0</b>	<b>02:04.0</b>	<b>00:58.0</b>	<b>00:57.0</b>	<b>00:54.0</b>	<b>01:43.0</b>	<b>01:45.0</b>	<b>01:29.0</b>	<b>01:35.0</b>	<b>01:26.0</b>	<b>01:31.0</b>	<b>04:47.0</b>	<b>08:25.0</b>	<b>05:03.0</b>	<b>04:16.0</b>	<b>06:33.0</b>	<b>07:23.0</b>	
28 Jan		7	5	6	21	21	02:42.0	01:02.0	01:33.0	00:45.0	00:47.0	00:39.0	01:50.0	02:00.0	01:38.0	01:44.0	01:47.0	01:26.0	06:08.0	05:48.0	07:07.0	04:59.0	05:16.0	06:26.0	
28 Feb		4	7	10	7	17	01:49.0	01:14.0	01:44.0	00:34.0	00:45.0	00:41.0	01:46.0	01:14.0	02:02.0	01:57.0	01:47.0	01:46.0	08:11.0	05:09.0	06:25.0	04:54.0	05:10.0	05:14.0	
28 Mar		3	4	10	20	23	00:33.0	02:35.0	02:41.0	00:30.0	00:54.0	00:45.0	01:59.0	01:56.0	08:40.0	01:41.0	01:33.0	01:31.0	06:28.0	04:31.0	23:40.0	05:19.0	04:41.0	05:28.0	
28 Apr		5	3	7	25	16	01:16.0	03:02.0	01:44.0	00:48.0	00:52.0	00:48.0	02:14.0	01:47.0	01:25.0	01:38.0	01:50.0	01:36.0	04:27.0	03:05.0	05:45.0	06:21.0	04:00.0	05:00.0	
28 May		7	4		23	23	02:23.0	01:05.0		00:36.0	00:44.0		01:49.0	01:43.0		01:44.0	01:24.0		08:08.0	04:24.0		06:33.0	05:48.0		
28 Jun		6	9		10	18	02:07.0	01:51.0		00:38.0	01:45.0		01:52.0	02:06.0		02:04.0	01:59.0		05:01.0	06:23.0		04:45.0	05:31.0		
28 Jul		9	7		27	7	02:44.0	02:04.0		00:25.0	00:29.0		01:46.0	01:22.0		01:36.0	01:34.0		06:05.0	06:15.0		05:46.0	03:58.0		
28 Aug		7	8		21	20	01:49.0	01:13.0		00:34.0	00:45.0		02:26.0	02:49.0		01:13.0	01:58.0		04:07.0	05:39.0		05:58.0	05:28.0		
28 Sep		12	13		16	17	02:28.0	01:54.0		00:40.0	00:46.0		01:57.0	02:04.0		01:13.0	01:44.0		06:21.0	04:22.0		05:29.0	06:10.0		
28 Oct		4	8		31	33	01:27.0	02:42.0		00:50.0	00:39.0		01:37.0	01:57.0		01:26.0	01:23.0		07:42.0	04:23.0		06:49.0	06:09.0		
28 Nov		4	3		18	20	01:22.0	01:59.0		00:42.0	00:48.0		02:09.0	01:47.0		01:36.0	01:32.0		06:40.0	06:43.0		05:50.0	05:44.0		
28 Dec		7	7		19	27	02:07.0	02:26.0		01:11.0	00:34.0		01:20.0	01:32.0		01:56.0	01:35.0		04:20.0	06:32.0		04:41.0	06:18.0		
<b>Overall</b>		<b>75</b>	<b>78</b>	<b>33</b>	<b>238</b>	<b>242</b>	<b>01:54.0</b>	<b>01:56.0</b>	<b>02:48.0</b>	<b>00:41.0</b>	<b>00:49.0</b>	<b>00:43.0</b>	<b>01:54.0</b>	<b>01:51.0</b>	<b>03:26.0</b>	<b>01:39.0</b>	<b>01:41.0</b>	<b>01:35.0</b>	<b>06:08.0</b>	<b>05:16.0</b>	<b>55:44.0</b>	<b>05:37.0</b>	<b>05:21.0</b>	<b>05:32.0</b>	
29 Jan		34	75	62	77	112	02:08.0	02:33.0	02:48.0	00:52.0	01:08.0	01:01.0	01:54.0	01:30.0	01:51.0	01:31.0	01:25.0	01:32.0	04:25.0	05:03.0	38:33.0	04:47.0	05:14.0	05:15.0	
29 Feb		43	60	44	88	77	02:20.0	02:52.0	02:18.0	01:07.0	01:06.0	00:54.0	01:59.0	01:39.0	01:42.0	01:37.0	01:30.0	01:19.0	05:35.0	05:16.0	04:53.0	04:32.0	04:51.0	05:34.0	
29 Mar		50	70	52	82	77	02:14.0	02:26.0	02:30.0	00:57.0	00:53.0	00:55.0	02:07.0	01:32.0	01:50.0	01:25.0	01:26.0	01:32.0	04:32.0	05:24.0	11:38.0	04:43.0	04:51.0	37:55.0	
29 Apr		54	35	36	93	100	02:24.0	02:34.0	03:09.0	00:56.0	01:10.0	01:05.0	01:49.0	01:34.0	01:41.0	01:42.0	01:08.0	01:25.0	04:25.0	04:30.0	05:34.0	04:27.0	04:57.0	05:07.0	
29 May		64	49		96	111	02:12.0	02:32.0		00:54.0	01:04.0		01:59.0	01:48.0		01:19.0	01:16.0		05:16.0	05:28.0		05:00.0	05:00.0		
29 Jun		74	62		98	89	02:12.0	02:23.0		01:03.0	01:05.0		01:44.0	01:23.0		01:21.0	01:55.0		04:54.0	04:31.0		05:29.0	05:33.0		
29 Jul		70	39		87	107	02:12.0	02:28.0		00:51.0	01:01.0		01:35.0	01:31.0		01:35.0	01:24.0		05:07.0	04:39.0		05:17.0	05:03.0		
29 Aug		63	64		101	79	02:16.0	02:10.0		00:57.0	01:01.0		01:36.0	01:31.0		01:24.0	01:12.0		04:44.0	04:29.0		04:28.0	05:13.0		
29 Sep		53	54		84	93	02:12.0	02:20.0		01:00.0	01:01.0		01:44.0	01:19.0		01:33.0	01:22.0		05:35.0	05:21.0		05:28.0	05:13.0		
29 Oct		41	52		88	92	02:07.0	02:05.0		01:02.0	01:07.0		01:58.0	01:39.0		01:35.0	01:25.0		04:43.0	05:33.0		05:34.0	05:20.0		
29 Nov		43	50		99	97	02:39.0	02:11.0		01:10.0	01:04.0		01:51.0	01:34.0		01:25.0	01:24.0		05:43.0	05:27.0		05:32.0	05:01.0		
29 Dec		58	44		80	78	02:38.0	02:19.0		01:15.0	01:02.0		01:56.0	01:33.0		01:29.0	01:34.0		05:18.0	05:32.0		05:23.0	25:15.0		
<b>Overall</b>		<b>647</b>	<b>654</b>	<b>194</b>	<b>1073</b>	<b>1112</b>	<b>02:18.0</b>	<b>02:24.0</b>	<b>02:41.0</b>	<b>01:00.0</b>	<b>01:04.0</b>	<b>00:59.0</b>	<b>01:51.0</b>	<b>01:33.0</b>	<b>01:46.0</b>	<b>01:30.0</b>	<b>01:25.0</b>	<b>01:27.0</b>	<b>05:01.0</b>	<b>05:06.0</b>	<b>15:10.0</b>	<b>05:03.0</b>	<b>06:48.0</b>	<b>13:28.0</b>	
30 Jan		50	63	58	189	182	01:54.0	02:22.0	01:56.0	01:02.0	01:01.0	00:56.0	01:38.0	01:43.0	01:33.0	01:28.0	01:06.0	01:09.0	05:36.0	04:47.0	05:21.0	04:43.0	04:19.0	12:47.0	
30 Feb		45	36	47	190	160	02:10.0	02:11.0	02:13.0	01:05.0	01:04.0	01:06.0	01:55.0	01:39.0	01:27.0	01:31.0	01:14.0	01:21.0	05:37.0	04:49.0	05:29.0	04:26.0	04:13.0	13:02.0	
30 Mar		46	63	42	166	189	03:27.0	03:46.0	02:05.0	01:01.0	01:12.0	00:58.0	01:36.0	01:25.0	01:28.0	01:30.0	01:15.0	01:20.0	05:05.0	04:28.0	04:31.0	04:38.0	03:58.0	04:01.0	
30 Apr		37	65	42	166	209	02:14.0	02:09.0	02:24.0	01:01.0	01:09.0	00:54.0	01:40.0	01:18.0	01:34.0	01:38.0	01:11.0	01:21.0	05:06.0	04:32.0	05:28.0	04:25.0	03:44.0	04:15.0	
30 May		52	54		202	202	02:19.0	02:08.0		01:04.0	01:02.0		01:53.0	01:37.0		01:33.0	01:18.0		05:33.0	04:17.0		04:43.0	04:14.0		
30 Jun		86	57		185	215	02:15.0	02:07.0		01:00.0	00:57.0		01:25.0	01:39.0		01:34.0	01:22.0		05:55.0	05:15.0		04:21.0	04:34.0		
30 Jul		62	55		217	195	01:51.0	02:08.0		01:05.0	01:03.0		01:24.0	01:24.0		01:18.0	01:20.0		04:15.0	04:46.0		04:00.0	04:00.0		
30 Aug		42	78		218	200	02:02.0	02:04.0		01:02.0	01:08.0		01:34.0	01:39.0		01:27.0	01:14.0		04:53.0	04:39.0		03:53.0	04:11.0		
30 Sep		59	75		192	198	02:07.0	02:22.0		00:57.0	01:00.0		01:42.0	02:49.0		01:16.0	01:18.0		04:57.0	27:32.0		04:01.0	12:17.0		
30 Oct		50	59		180	191	02:39.0	02:08.0		01:02.0	01:17.0		01:51.0	01:43.0		01:21.0	01:20.0		04:07.0	04:41.0		04:03.0	12:44.0		
30 Nov		42	55		176	214	02:31.0	01:49.0		01:05.0	00:59.0		01:36.0	01:28.0		01:23.0	01:16.0		06:29.0	04:22.0		04:02.0	04:02.0		
30 Dec		68	46		183	219	02:25.0	02:14.0		01:01.0	01:03.0		01:22.0	01:24.0		01:15.0	01:20.0								



## City of San Jose San Jose Fire Department Fire Station Response Metrics

As of 05/18/2018

Station	Month	Incident Count						Average Call Processing Time						Average Turnout Time						Average Travel Time					
		FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL			FIRE & Other			MEDICAL		
		2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018
33	Dec	11	3		11	27		01:39.0	03:11.0		01:24.0	01:04.0		01:23.0	01:32.0		01:12.0	01:14.0		08:11.0	04:02.0		05:48.0	06:08.0	
	<b>Overall</b>	<b>80</b>	<b>114</b>	<b>28</b>	<b>270</b>	<b>323</b>	<b>132</b>	<b>02:12.0</b>	<b>02:20.0</b>	<b>02:13.0</b>	<b>01:07.0</b>	<b>01:04.0</b>	<b>00:56.0</b>	<b>01:41.0</b>	<b>01:26.0</b>	<b>01:17.0</b>	<b>01:29.0</b>	<b>01:20.0</b>	<b>01:22.0</b>	<b>07:16.0</b>	<b>06:21.0</b>	<b>07:25.0</b>	<b>05:28.0</b>	<b>05:24.0</b>	<b>06:09.0</b>
34	Jan	24	35	45	202	226	213	01:43.0	02:10.0	02:03.0	00:53.0	01:09.0	00:56.0	01:48.0	01:55.0	01:55.0	01:44.0	01:35.0	01:32.0	06:04.0	06:13.0	05:04.0	04:42.0	04:32.0	04:22.0
34	Feb	23	30	33	193	194	184	01:46.0	02:16.0	02:14.0	00:58.0	01:01.0	01:00.0	01:46.0	01:42.0	01:29.0	01:36.0	01:30.0	01:36.0	04:37.0	04:42.0	04:48.0	04:54.0	04:08.0	12:25.0
34	Mar	37	27	29	195	200	197	02:22.0	02:19.0	01:53.0	01:05.0	01:00.0	00:52.0	02:19.0	01:31.0	01:28.0	01:44.0	01:29.0	01:31.0	05:43.0	04:21.0	06:52.0	04:18.0	04:14.0	04:33.0
34	Apr	12	32	38	202	188	158	01:58.0	02:00.0	02:20.0	00:58.0	00:59.0	01:00.0	01:30.0	01:12.0	01:18.0	01:42.0	01:26.0	01:16.0	03:09.0	05:00.0	04:39.0	04:31.0	04:10.0	04:56.0
34	May	30	43		181	214		01:55.0	02:13.0		00:53.0	01:03.0		01:33.0	01:23.0		01:33.0	01:24.0		05:58.0	05:55.0		04:27.0	04:34.0	
34	Jun	52	37		192	179		02:01.0	02:52.0		00:54.0	01:02.0		01:37.0	01:35.0		01:27.0	01:26.0		04:54.0	05:23.0		04:47.0	04:08.0	
34	Jul	53	39		175	157		02:14.0	02:07.0		00:50.0	01:03.0		01:25.0	01:50.0		01:34.0	01:41.0		04:51.0	04:26.0		04:53.0	04:08.0	
34	Aug	40	48		161	195		02:24.0	01:58.0		01:00.0	00:57.0		01:26.0	01:37.0		01:26.0	01:31.0		05:03.0	05:09.0		04:22.0	04:26.0	
34	Sep	39	54		202	169		02:08.0	02:01.0		01:05.0	01:02.0		01:43.0	01:31.0		01:35.0	01:27.0		04:29.0	04:29.0		04:28.0	04:11.0	
34	Oct	37	42		195	167		02:17.0	02:21.0		01:04.0	01:01.0		01:43.0	01:39.0		01:33.0	01:27.0		05:17.0	41:40.0		04:20.0	04:22.0	
34	Nov	30	52		186	170		02:57.0	02:08.0		00:58.0	00:59.0		01:45.0	01:40.0		01:37.0	01:31.0		04:56.0	04:40.0		04:52.0	04:24.0	
34	Dec	43	60		182	193		02:37.0	02:03.0		01:07.0	00:58.0		01:57.0	01:39.0		01:38.0	01:29.0		04:38.0	05:00.0		04:28.0	04:39.0	
	<b>Overall</b>	<b>420</b>	<b>499</b>	<b>145</b>	<b>2266</b>	<b>2252</b>	<b>752</b>	<b>02:12.0</b>	<b>02:12.0</b>	<b>02:08.0</b>	<b>00:59.0</b>	<b>01:01.0</b>	<b>00:57.0</b>	<b>01:43.0</b>	<b>01:36.0</b>	<b>01:33.0</b>	<b>01:36.0</b>	<b>01:30.0</b>	<b>01:29.0</b>	<b>04:58.0</b>	<b>08:05.0</b>	<b>05:21.0</b>	<b>04:35.0</b>	<b>04:20.0</b>	<b>06:34.0</b>
35	Jan	28	57	44	178	232	251	02:39.0	02:40.0	01:57.0	00:55.0	01:05.0	00:52.0	01:46.0	02:04.0	01:37.0	01:44.0	01:33.0	01:26.0	04:59.0	05:04.0	04:52.0	05:08.0	04:57.0	11:07.0
35	Feb	33	38	41	195	207	215	02:18.0	01:44.0	01:52.0	00:49.0	01:02.0	00:55.0	01:39.0	01:53.0	01:40.0	01:43.0	01:29.0	01:29.0	06:10.0	04:58.0	05:22.0	05:08.0	04:30.0	04:40.0
35	Mar	29	57	31	229	234	231	01:59.0	01:57.0	02:06.0	00:57.0	01:04.0	00:52.0	01:29.0	01:44.0	01:49.0	01:45.0	01:36.0	01:23.0	05:22.0	05:05.0	05:11.0	05:02.0	04:35.0	04:47.0
35	Apr	26	58	35	197	248	203	02:24.0	02:02.0	02:07.0	01:02.0	01:02.0	00:51.0	01:41.0	01:52.0	01:52.0	01:39.0	01:35.0	01:22.0	05:27.0	04:56.0	05:07.0	04:55.0	04:32.0	05:02.0
35	May	41	57		195	257		02:00.0	02:58.0		00:54.0	01:04.0		01:53.0	01:42.0		01:38.0	01:36.0		05:32.0	05:08.0		05:08.0	04:42.0	
35	Jun	35	58		185	236		03:03.0	01:40.0		01:00.0	01:01.0		01:58.0	01:42.0		01:36.0	01:28.0		06:03.0	05:39.0		05:00.0	04:44.0	
35	Jul	43	70		191	220		02:03.0	02:00.0		00:52.0	01:00.0		01:42.0	01:39.0		01:31.0	01:27.0		04:37.0	05:14.0		04:57.0	04:40.0	
35	Aug	63	50		222	239		02:07.0	01:53.0		00:55.0	00:59.0		01:44.0	01:34.0		01:30.0	01:28.0		05:00.0	05:17.0		04:38.0	04:40.0	
35	Sep	50	51		168	227		02:07.0	02:02.0		00:54.0	01:00.0		01:56.0	01:41.0		01:37.0	01:28.0		04:59.0	05:33.0		04:34.0	04:26.0	
35	Oct	30	65		157	266		02:20.0	02:24.0		01:06.0	00:58.0		01:50.0	01:28.0		01:32.0	01:25.0		05:03.0	05:00.0		04:52.0	04:36.0	
35	Nov	36	38		209	201		02:04.0	02:10.0		00:57.0	01:03.0		01:54.0	01:34.0		01:36.0	01:30.0		06:04.0	05:07.0		04:45.0	12:34.0	
35	Dec	35	55		219	218		03:04.0	01:55.0		00:58.0	00:56.0		01:39.0	01:31.0		01:37.0	01:22.0		05:24.0	05:16.0		04:40.0	05:09.0	
	<b>Overall</b>	<b>449</b>	<b>654</b>	<b>151</b>	<b>2345</b>	<b>2785</b>	<b>900</b>	<b>02:21.0</b>	<b>02:07.0</b>	<b>02:01.0</b>	<b>00:57.0</b>	<b>01:01.0</b>	<b>00:53.0</b>	<b>01:46.0</b>	<b>01:42.0</b>	<b>01:45.0</b>	<b>01:37.0</b>	<b>01:30.0</b>	<b>01:25.0</b>	<b>05:23.0</b>	<b>05:11.0</b>	<b>05:08.0</b>	<b>04:54.0</b>	<b>05:20.0</b>	<b>06:24.0</b>
Others	Jan	29	41	44	146	165	167	02:10.0	02:36.0	02:38.0	00:54.0	00:59.0	01:08.0	01:56.0	02:37.0	01:40.0	01:47.0	01:48.0	01:43.0	06:56.0	10:10.0	06:34.0	06:10.0	05:28.0	14:47.0
Others	Feb	28	40	39	146	143	149	02:22.0	05:02.0	01:37.0	01:00.0	01:16.0	00:59.0	01:57.0	01:48.0	01:46.0	01:42.0	01:38.0	01:39.0	08:15.0	10:21.0	08:18.0	05:03.0	05:00.0	16:46.0
Others	Mar	29	57	33	180	161	146	02:20.0	02:00.0	02:22.0	00:58.0	00:59.0	01:09.0	01:48.0	01:37.0	01:35.0	01:46.0	01:43.0	01:36.0	09:45.0	05:21.0	07:36.0	05:07.0	05:06.0	05:07.0
Others	Apr	51	31	47	169	162	142	02:36.0	01:50.0	01:57.0	00:59.0	01:08.0	01:07.0	02:29.0	02:13.0	01:42.0	01:42.0	01:43.0	01:46.0	10:38.0	11:15.0	07:36.0	06:38.0	05:55.0	05:55.0
Others	May	36	44		172	183		02:11.0	02:04.0		01:06.0	01:06.0		02:19.0	03:51.0		01:38.0	01:42.0		07:46.0	08:18.0		05:56.0	05:29.0	
Others	Jun	58	50		125	170		03:29.0	06:32.0		01:09.0	01:10.0		01:33.0	01:56.0		01:42.0	01:34.0		19:23.0	13:33.0		05:18.0	05:52.0	
Others	Jul	47	59		161	172		03:49.0	04:51.0		01:08.0	00:59.0		03:23.0	08:00.0		01:47.0	01:42.0		11:35.0	15:22.0		05:57.0	05:26.0	
Others	Aug	45	38		165	153		30:03.0	15:50.0		01:02.0	01:06.0		07:45.0	04:15.0		01:38.0	01:36.0		59:20.0	53:46.0		04:55.0	05:40.0	
Others	Sep	41	49		136	137		04:42.0	38:08.0		01:09.0	01:14.0		26:22.0	05:36.0		01:39.0	01:33.0		24:56.0	41:53.0		05:08.0	17:10.0	
Others	Oct	30	46		157	158		02:14.0	08:39.0		00:58.0	01:10.0		01:55.0	04:06.0		01:44.0	01:43.0		13:56.0	52:30.0		06:16.0	05:55.0	
Others	Nov	45	55		117	140		02:20.0	02:01.0		01:08.0	01:01.0		01:48.0	01:50.0		01:32.0	01:35.0		06:21.0	44:33.0		05:59.0	17:29.0	
Others	Dec	35	44		154	160		01:49.0	03:28.0		00:55.0	01:08.0		01:50.0	11:06.0		01:46.0	01:42.0		08:18.0	37:16.0		04:50.0	05:39.0	
	<b>Overall</b>	<b>474</b>	<b>554</b>	<b>163</b>	<b>1828</b>	<b>1904</b>	<b>604</b>	<b>05:00.0</b>	<b>07:45.0</b>	<b>02:09.0</b>	<b>01:02.0</b>	<b>01:06.0</b>	<b>01:06.0</b>	<b>04:35.0</b>	<b>04:05.0</b>	<b>01:41.0</b>	<b>01:42.0</b>	<b>01:40.0</b>	<b>01:41.0</b>	<b>20:36.0</b>	<b>50:22.0</b>	<b>07:31.0</b>	<b>05:36.0</b>	<b>07:31.0</b>	<b>10:39.0</b>

\* Others Station - Includes services provided to all the other stations (Eg: Mutual Aid, Cal fire, Santa Clara County etc..) by San Jose Fire