

Picnic Reservations

- FAQ -

If you have further questions, please call (408) 794-7275.

- **Can I make a reservation for a picnic?**
Picnic areas are reservable in many San Jose Regional Parks and in select neighborhood parks. Most parks also have smaller non-reservable picnic sites. They are on a first come, first serve basis. Parks may sometimes be reserved for a major community event serving the public.
- **How can I make a picnic reservation?**
Reservations may be made online at www.sjparks.org or in person at the Leininger Center at Kelley Park, 1300 Senter Rd San Jose, CA 95112. The hours are Monday-Friday 8:30am-4:30pm (except holidays).
- **How much does it cost to reserve a picnic site?**
It depends on the size of the picnic area.
- **Do you have to pay the full amount when you make a reservation?**
Yes, full payment is due when you reserve a picnic site.
- **What forms of payment do you accept for picnic reservations?**
Cash, personal check, cashier's check, or credit card: Visa, MasterCard, or Discover.
- **How many hours does my picnic reservation cover?**
All day during park hours.
- **What are park hours?**
Neighborhood parks are open from sunrise to one hour after sunset. Regional Parks are open from 8am to one half hour after sunset with the exception of Emma Prusch Farm Park(8:30am-one half hour before sunset), the Japanese Friendship Garden(10am-sunset) and History Park. Some Regional Parks are closed on Monday: Almaden Lake Park, Alum Rock Park, Emma Prusch Farm Park, and Overfelt Gardens.
- **What picnic sites are covered or partially covered?**
Ramada at Alum Rock; Forest Glen at Selma Olinder Park; Brookside at Overfelt, Creek Overlook Pavilion at Kelley, Arroyo at Almaden Lake, and Cypress pavilion at Lake Cunningham Park.
- **Do I still need to pay for parking if I make a reservation?**
Yes, parking fees range from \$0-\$20 depending on the site. Holiday rates may apply.
- **If there is no sign by 8:00am saying a picnic site is reserved, is that site "first come, first serve"?**
Yes.

- **What is the cancellation and refund policy?**

There are no refunds for inclement weather.

Cancellations or changes must be requested through email, in writing or submitted in person at Leininger Center in Kelley Park: 1300 Senter Rd San Jose, CA 95112. Email address: PicnicReservations@sanjoseca.gov

Requests must include the permit number and be requested from the same email and/or person who made the reservation.

There is a fee of \$20 for changes in the reservation.

Refunds will be mailed to the address on the receipt or credited to the credit/debit account, 6-8 weeks following the date of cancellation or the event date. Refunds will be issued for:

- Cancellations requested more than 30 calendar days prior to reservation date minus a 25% cancellation fee.
- Cancellations requested 30 calendar days or less prior to reservation date minus a 50% cancellation fee.

Refunds will not be issued if:

- Cancellations or changes are requested 48 hours or less prior to reservation date.
- Permit holder does not arrive by 10:00 a.m. on the reservation date.

- **Where can I have an Air Jump in San Jose Parks?**

You may call the Park Office for a list of available parks: (408) 794-7275

- **Is alcohol allowed?**

Not in neighborhood parks. Most San José Regional parks allow alcohol at picnic sites only. Check with the individual park.

- **Can I bring additional tables and chairs?**

No. You cannot expand a picnic site with tables and chairs or make your own picnic area.

- **Can I have a band or DJ at a picnic site?**

Band and DJ's with amplified sound are only allowed at Lake Cunningham Cypress Pavilion picnic site with a reservation. A battery operated radio/iPod or similar is allowed at other sites.

- **Can I bring a caterer to a picnic site?**

Walk-in or push-in caterers are allowed at picnic sites with a reservation. The caterer is for private use only.

- **Can I bring my own barbecue to a park?**

Personal BBQ's are allowed to be brought in to parks where cooking areas already exist, and must be kept within these areas for safety purposes. Charcoal is to be extinguished and disposed of properly and safely after using.

- **Can I use the electrical outlet?**

Cypress Pavilion is the only picnic site that has available outlets.

- **Are ponies or a petting zoo allowed?**
 Only ponies are allowed at Alum Rock Park Log Cabin and Rustic Lands picnic areas with a reservation. No other animals (except dogs) are allowed at the parks.
- **Can I have a piñata?**
 Nothing can be hung from the trees or coverings.
- **Are water slides or dunk tanks allowed in neighborhood parks?**
 No. The excessive water and activity damages the turf.
- **Can I bring my own portable restroom?**
 No. The use of private portable restrooms is prohibited in neighborhood parks.
- **Can I have a special event at a picnic site?**
 Special Park Use (SPU) permits are permitted through the SPU office. Call (408) 794-6500.
- **What is the policy on dogs? Leash law? Does San José have a dog park?**
 The San José Municipal Code dog ordinance states that dogs must be on leash and kept under control at all times. Dog owners/walkers are required to immediately clean up and remove all excrement of their dog. San José has nine (9) dog parks: Butcher, Delmas, Fontana, Miyuki, Raleigh Linear, Ryland, Saratoga Creek, Selma Olinder, and Watson.
- **What is the address of a given park?**
 Most parks do not have addresses. They are located by intersections.
- **What recreation programs are going on at the park?**
 Check the Citywide Activity Guide at www.sanjoseca.gov/prns.
- **Can I reserve a sports field?**
 Yes. Sports fields are reservable with Citywide Sports Field Reservations at (408) 794-6527.
- **How do I contact other public park agencies?**
 County of Santa Clara – (408) 355-2200
 City of Campbell – (408) 866-2105
 City of Santa Clara – (408) 615-2260
 City of Sunnyvale – (408) 730-7506
- **Where can I report a park maintenance concern?**
 Call the Park Concern line at 408-793-5510.