

TRAIL SURVEY



2023

Annual Survey of San José Trails



SAN JOSE
PARKS, RECREATION &
NEIGHBORHOOD SERVICES



How Annual Trail Count and Survey was formed

Trail Count was initiated in 2007 to document the impact of trail closures due to downtown San Jose's frequent and large-scale special events. City staff, partnering with the Guadalupe River Park Conservancy and Silicon Valley Bicycle Coalition, aimed to show frequent closures were disruptive to many trail users and discouraged use of the trail systems. Trail Count data supported engagement with the City Council's Transportation and Environment Committee to refine and promote a Trail Closure Process that minimizes trail closures, and when unavoidable, shortens their duration.

This process decreased the amount of closures, required early coordination to limit impacts to users, and established protocols for early public notification of unavoidable closures. Staff continue to coordinate with the Special Events Permit Unit, Valley Water, and contractors to plan detours and closures early to reduce trail impacts.

In addition to a Trail Closure Process, Annual Trail Count accomplished four goals:

- 1) Document the volume of trail usage with per day and projected annual figures;
- 2) Improve trail development (planning and design) for future trails;
- 3) Improve operations of built trails (maintenance and event coordination); and
- 4) Improve capability to obtain grant funding for stronger fiscal sustainability.

Looking Ahead - Data Collection and Engagement with a Purpose

For 16 years, the City conducted an Annual Trail Count and Survey and received a great magnitude of valuable user data and insights. Since 2007, the City and partner agencies have refined and operationalized a trail closure process. Having met the original intent of the 2007 inaugural count, staff paused to reflect on the completion of the original purpose of Trail Count. In 2023, staff adjusted focus toward volunteer engagement while still retaining the Annual Trail Survey and one trail count station, which demonstrated the growth of trail users after completing a paved trail connection.

The following report shares the positive impacts from the National Day of Service volunteer event at Selma Olinder Park, Coyote Creek, and Coyote Creek Trail; the increased growth along the recently paved Thompson Creek Trail from Quimby Road to Westgrove Lane; and the 2023 Annual Trail Survey results.



Thompson Creek Trail: Quimby Road to Westgrove Lane

66%

Health is primary
reason for using
San José Trails

66% Health
22% Recreation
10% Active Transportation
2% Other

2023 Key Findings

Trail Count & Survey 2023 completed 17 years of data collection. This year, staff focused on the Thompson Creek Trail count station, which demonstrated growth (+75%) after recently converting a trail segment from an interim gravel surface to a paved trail surface from Quimby Road to Westgrove Lane during summer 2023, with the assistance of VTA Measure B funding.

For 2023, over 615 survey responses were received. Continuing a recent trend, this year showed health as the primary reason for trail users accessing the Trail Network (66%). Over 80% of survey respondents shared they used San Jose trails the same or more frequently than last year. Top examples for increased trail use included: preferring outdoor trails to indoor gyms; becoming aware of nearby trail opportunities; and recently recommitting to personal health and exercise through biking, walking, or adopting a dog. In alignment with participation in the National Day of Service, this year's survey also included an opportunity to be connected to local trail and park volunteer opportunities.

Survey respondents shared that seeing the San Jose Conservation Corps (SJCC) and an increase in maintenance over the past year encouraged increased use. Survey responses requested increased patrolling and ambassador presence on the trails to encourage more trail users and enforce key trail rules related to dumping, unauthorized vehicles, or off leash dogs.

User feedback is pivotal to refining design, operations, and priority projects. The annual Trail Count survey provides valuable insights for continued advancement of meeting the City's goal of a 100-mile interconnected Trail Network.

Recent Accomplishments and Looking Ahead

This past year our efforts culminated in the opening of the formal Thompson Creek Trail, which seamlessly connects trail users to Lake Cunningham. The community celebrated this connection to Lake Cunningham with a ribbon cutting on August 4th.

Previously Thompson Creek Trail was considered an interim trail and was unpaved. The construction effort consisted of grading, paving, striping, and providing beautified trail access points with fencing and chinook salmon carvings (see photo on the right).



Since being reopened as an official trail, Thompson Creek has enjoyed a 75% increase in trail users. A more detailed review of the Thompson Creek Trail count begins on page five.

Looking ahead, the City is committed to expanding accessibility and connectivity of the network. Two new trails are in the works and one trail rehabilitation will be completed next year. The Coyote Creek Trail from Mabury Road to Empire Street is set to complete in November 2024, linking Berryessa Station to Watson Park. Construction for the Phelan Avenue to Tully Road section of Coyote Creek Trail begins in December 2023, creating an off-road path from San Jose to Morgan Hill that is half a century in the making!

The Los Gatos Creek Trail is undergoing design that will include a brand-new retaining wall to prevent future erosion and deter disuse. Construction will begin next summer.

The City of San Jose is so excited about these projects and the positive impact they will have on our community's connectivity and outdoor experience.

National Day of Service

September 11th is officially designated as the *National Day of Service and Remembrance* under the 2009 Serve America Act. Annually, the City Trail Team hosts a Trail Count and Survey in the month of September. For 2023, the Trail Team continued the Annual Trail Survey (throughout the month of September) and, in lieu of hosting multiple "count" stations, encouraged volunteers to connect with other members of the community through altruistic events, such as the *National Day of Service and Remembrance*.

For the 2023 service event, the Parks, Recreation and Neighborhood Services (PRNS) Trail Team, Volunteer Management Unit, Adopt A Park Program, Parks Maintenance, and Keep Coyote Creek Beautiful (KCCB) partnered together to coordinate and plan the most impactful clean up items.

During the morning of Monday, September 11, 2023, over 30 volunteers from the local community and a team from the San Jose Conservation Corps came out to support the *National Day of Service and Remembrance* and clean up Selma Olinder Park, Coyote Creek, and Coyote Creek Trail. Below are some statistics, provided by the PRNS Volunteer Management Unit, of the positive impacts and tasks completed during the event:

- 7 cubic yards of Green waste collected;
- 6 gallons of litter collected;
- 6 tables received graffiti removal and repainting; and
- 1.5 tons of trash removed from the creek.



2023 Trail Count – Thompson Creek Trail

Date Selection and Count Periods

San José Trail Program staff have consistently conducted counts in mid-September as recommended by the National Bicycle and Pedestrian Documentation project (NBPD).

This time of the year is desirable for counts for the following reasons:

1. School is in session;
2. Weather is mild with rain unlikely; and
3. Daylight hours extend past 6:00 pm.

San José's Trail Count has typically occurred from the hours of 7:00 am to 7:00 pm on a Wednesday in September since its initiation in 2007. This method is to ensure a full 12-hour count period during weekday use (this 12-hour period is recommended by the NBPD).

For 2023, staff continued in this tradition while also incorporating flexibility for schedules. Trail Count 2023 occurred on Wednesday, September 13th, with the additional option to complete the count on Wednesday, September 20th.

Count Station Selection

Ideally, the City would establish count stations across the entire Trail Network. Unfortunately, limited staff time, volunteers and resources focus data collection on a limited number of sites.

Historically, staff sustained count stations along the Guadalupe River Trail since the first Trail Count in 2007. This trail system is one of the largest systems in the Network and is defined as a primary trail in the Network (i.e., a long-distance route that extends past varied land uses). In 2008, staff added stations along Los Gatos Creek Trail and in 2011, the count station at Los Alamitos Creek Trail was incorporated into the annual tradition. Additional short-term or permanent stations have also been added throughout the years.

Past strategies for selecting count stations have included:

- Document popular regional systems (Coyote Creek Trail, Guadalupe River Trail, Los Alamitos Creek Trail, and Los Gatos Creek Trail);
- Document the value and impact of upcoming trail extensions (Coyote Creek Trail, Los Gatos Creek Trail at Auzerais Avenue, Penitencia Creek Trail, Thompson Creek Trail, and Three Creeks Trail);
- Obtain data needed to submit compelling grant applications to fund the design and construction of projects; and
- Support community groups that wish to advocate for trail development or operational changes (Communications Hill Trail and Five Wounds Trail).

Having conducted 16 years of continuous Trail Count from 2007 through 2022, with completed reports and data publicly available on the City website, staff paused to reassess the sites that needed trail count data.

For 2023, staff reduced the number of count sites, and selected the Thompson Creek Trail, specifically along the segment from Quimby Road to Westgrove Lane, to demonstrate the number of trail users accessing the trail after recently completing a paved trail connection. The recent construction of the Thompson Creek Trail, completed in August 2023, was funded by Santa Clara Valley Transportation Authority (VTA) 2016 Measure B funds and City of San Jose Park Development Fees and Construction and Conveyance Fees.

Trail Count Tools

- **Count Sheet:** The count sheet records usage in 15-minute increments. The sheet provides space to identify pedestrians, bicyclists and other users (equestrian, electric scooters, etc.). Count sheets also have space to record unusual conditions (special event traffic, large groups such as high school track teams, etc.). Count sheets reinforce and clarify the definition of bicyclists (unicycles included) and pedestrians (wheelchairs and Segways included, as defined by California State Law).
- **Count Instructions:** Instructions are provided on how to complete and return the count data. Options for submitting the data included email and text message. Count sheets were photographed and sent via text message or email to the Trail Team Senior Analyst.
- **Additional Count Dates:** To provide flexibility, Trail Count 2023 included the ability to count on Wednesday, September 13th or Wednesday, September 20th.
- **Support:** The Trail Manager and Senior Analyst were available to respond to questions and to thank those who participated.

Trail Count Results

Thompson Creek Trail: The count station was located at the Westgrove Lane trail entrance (south of Quimby Road), on the east bank of the creek. Last year, the Thompson Creek Trail segment just north of this section at Tully Road received a full 12-hour count of **93 people**. This year, **163 people** were counted at the Westgrove Lane trail entrance, demonstrating a **75% increase**. This count data has helped demonstrate the positive impacts of completing trail connections.

Trail Count Station (12-Hour Counts)	Total (2022)	Total (2023)	Change (2022 vs. 2023)
Thompson Creek Trail	93	163	+75%

The following table converts the data from 12-hour count station to indicate the Annual Average Daily Traffic (based upon variations in use throughout the year) and the adjusted Annual Volume as derived from the Rails-to-Trails Conservancy's Trail Traffic Calculator.¹



Estimated Average Daily Traffic and Annual Volume

Weekday Count Station (12-hour count site)	Average Daily Traffic (2022)	Average Daily Traffic (2023)	Annual Volume (2022)	Annual Volume (2023)
Thompson Creek Trail	110.50	157.25	40,333	57,396

Ribbon Cutting - Thompson Creek Trail: Quimby Road to Westgrove Lane



Thompson Creek Trail Ribbon Cutting & Opening Ceremony on Friday, August 4, 2023

In partnership with Valley Water and the Santa Clara Valley Transportation Authority, the City constructed one mile of a Class 1 paved trail from Quimby Road to Westgrove Lane.

¹<https://www.railstotrails.org/our-work/research-and-information/trail-modeling-and-assessment-platform/trail-traffic-calculator/>

Annual Trail Survey Engagement and Promotion

Staff shared the survey through social media posts; the City's Manager's Office newsletter; City Council Office email distributions; and through email promotion in various trail advocate newsletters (For example: Friends of Five Wounds Trail, Guadalupe River Park Conservancy, Keep Coyote Creek Beautiful, San Jose Conservation Corps, and Save Our Trails) which directed trail users to where the survey was linked on the City's Trail Program webpage. New, this year, the survey was also translated and made available for Spanish and Vietnamese audiences.

In the past, the survey was open for approximately one week. However, over the past few years, staff have found it beneficial to keep the survey open for a longer period (one month vs. one week) to allow for greater participation. The 2023 survey was open for 30 days from September 1st to October 1st and obtained responses from 616 trail users, an increase of 14% from last year's survey responses. The number of survey responses completed in Spanish or Vietnamese was low (a total of six survey responses completed in Spanish). Staff are looking into this result and how to extend the survey and iterate changes for future annual surveys.

In previous years, people were encouraged to take the survey in person via small cards offered at count stations. Since 2020, due to the situation surrounding Covid-19, people are no longer handed physical survey cards. Instead, Signage was placed along San Jose trails at eight different locations to reach users directly on the trail, including the trail systems of Coyote Creek Trail; Guadalupe River Trail; Los Alamitos Creek Trail; Los Gatos Creek Trail; Penitencia Creek Trail; Thompson Creek Trail, and Three Creeks Trail.

The Annual Trail Survey consisted of 25 questions, including demographics, mode of travel, reason for trail use, and trail system(s) used. The survey asked user perspectives related to the Department's five guiding principles (Stewardship, Nature, Equity & Access, Identity, and Public Life). The survey also asked the frequency of trail use; what times users access San Jose trails; what negatively impacts trail use; what would encourage use of the trail system; and what is most liked about San José trails. New to this year, survey takers were asked how they heard about the survey; and related to the National Day of Service, were asked if they have ever volunteered for trail clean up events and if they would like to be informed about upcoming trail volunteer events.

Survey Findings Per Trail System

Survey data was sorted per trail system. The data presented in this section details the top five trail systems, in which survey respondents stated it is as their “Primary Trail”. Also detailed are the highest scores for the categories of 1) Primary reason for trail use and 2) Alignment to ActivateSJ, the Department’s 20-year strategic plan, noted with a ☆. For example, page 10 shows that Guadalupe River Trail received the highest score for accessing a trail for the reason of Active Transportation, and page 11 shows that Los Alamitos Creek Trail received the highest for accessing a trail for Health reasons.

Coyote Creek Trail

Primary Reason for Using Trail	Percentage*	Responses
Health & Fitness	51%	30
Recreation (Fun) ☆	34%	20
Active Transportation	8%	5
Other or Decline to State	7%	4

*Percentage based on 59 survey respondents who stated Coyote Creek Trail as their primary trail.

DEMOGRAPHICS: 56% Male / 34% Female / 0% Non-Binary / 10% Decline to State

USE: 10% of all survey responses stated Coyote Creek Trail as their primary trail.

IMPACTS:

- Seasonal Weeds & Sweeping (3%)
- Landscape Maintenance - Low trees or encroaching shrubs (5%)
- Pavement Condition (8%)
- Decline to State (14%)
- Litter (14%)
- General Maintenance (17%)
- Other* (39%)

*See page 30 for specific examples

ALIGNMENT:

- Stewardship 4.0
- Equity & Access 7.0 ☆
- Public Life 5.5
- Identity 7.0
- Nature 8.5

Guadalupe River Trail

Primary Reason for Using Trail	Percentage*	Responses
Health & Fitness	56%	79
Recreation (Fun)	19%	27
Active Transportation ☆	22%	31
Other or Decline to State	2%	3

*Percentage based on 140 survey respondents who stated Guadalupe River Trail as their primary trail. Since rounding to the nearest whole percentage number, the total percentage is 99%.

DEMOGRAPHICS: 68% Male / 25% Female / 3.5% Non-Binary / 3.5% Decline to State

USE: 25% of all survey responses stated Guadalupe River Trail as their primary trail.

IMPACTS:

- Undercrossing Lights (3.5%)
- General Maintenance (4%)
- Landscape Maintenance - Low trees or encroaching shrubs (7%)
- Pavement Condition (7%)
- Seasonal Weeds and Sweeping (8.5%)
- Decline to State (10%)
- Litter (12%)
- Other* (48%)

*See page 30 for specific examples

ALIGNMENT:

- Stewardship 6.1 ☆
- Equity & Access 6.1
- Public Life 5.3
- Identity 6.1
- Nature 7.5

Los Alamitos Creek Trail

Primary Reason for Using Trail	Percentage*	Responses
Health & Fitness ☆	76%	122
Recreation (Fun)	20%	32
Active Transportation	0.5%	1
Other or Decline to State	3.5%	6

*Percentage based on 161 survey respondents who stated Los Alamitos Creek Trail as their primary trail.

DEMOGRAPHICS: 44% Male / 52% Female / 2% Non-Binary / 2% Decline to State

USE: 28% of all survey responses stated Los Alamitos Creek Trail as their primary trail.

IMPACTS:

- Undercrossing Lights (1%)
- Litter (10%)
- Decline to State (10.5%)
- Pavement Condition (10.5%)
- Seasonal Weeds and Sweeping (12%)
- General Maintenance (15.5%)
- Landscape Maintenance - Low trees or encroaching shrubs (17%)
- Other* (23.5%)

*See page 30 for specific examples

ALIGNMENT:

- Stewardship 6.0
- Equity & Access 6.0
- Public Life 7.5 ☆
- Identity 8.0 ☆
- Nature 9.0 ☆

Los Gatos Creek Trail

Primary Reason for Using Trail	Percentage*	Responses
Health & Fitness	65%	81
Recreation (Fun)	25%	31
Active Transportation	7%	9
Other or Decline to State	3%	4

*Percentage based on 125 survey respondents who stated Los Gatos Creek Trail as their primary trail.

DEMOGRAPHICS: 49% Male / 48% Female / 0% Non-Binary / 3% Decline to State

USE: 22% of all survey responses stated Los Gatos Creek Trail as their primary trail.

IMPACTS:

- Landscape Maintenance - Low trees or encroaching shrubs (1%)
- Seasonal Weeds and Sweeping (2.5%)
- Undercrossing Lights (2.5%)
- Decline to State (6%)
- General Maintenance (7%)
- Pavement Condition (9%)
- Litter (24%)
- Other* (48%)

*See page 30 for specific examples

ALIGNMENT:

- Stewardship 5.5
- Equity & Access 5.0
- Public Life 6.0
- Identity 6.0
- Nature 7.5

Three Creeks Trail

Primary Reason for Using Trail	Percentage*	Responses
Health & Fitness	62%	26
Recreation (Fun)	24%	10
Active Transportation	9.5%	4
Other or Decline to State	4.5%	2

*Percentage based on 42 survey respondents who stated Three Creeks Trail as their primary trail.

DEMOGRAPHICS: 29% Male / 69% Female / 0% Non-Binary / 2% Decline to State

USE: 7% of all survey responses stated Three Creeks Trail as their primary trail.

IMPACTS:

- Landscape Maintenance - Low trees or encroaching shrubs (2%)
- Seasonal Weeds and Sweeping (2%)
- Undercrossing Lights (2%)
- Decline to State (5%)
- General Maintenance (10%)
- Litter (31%)
- Other* (48%)

*See page 30 for specific examples

ALIGNMENT:

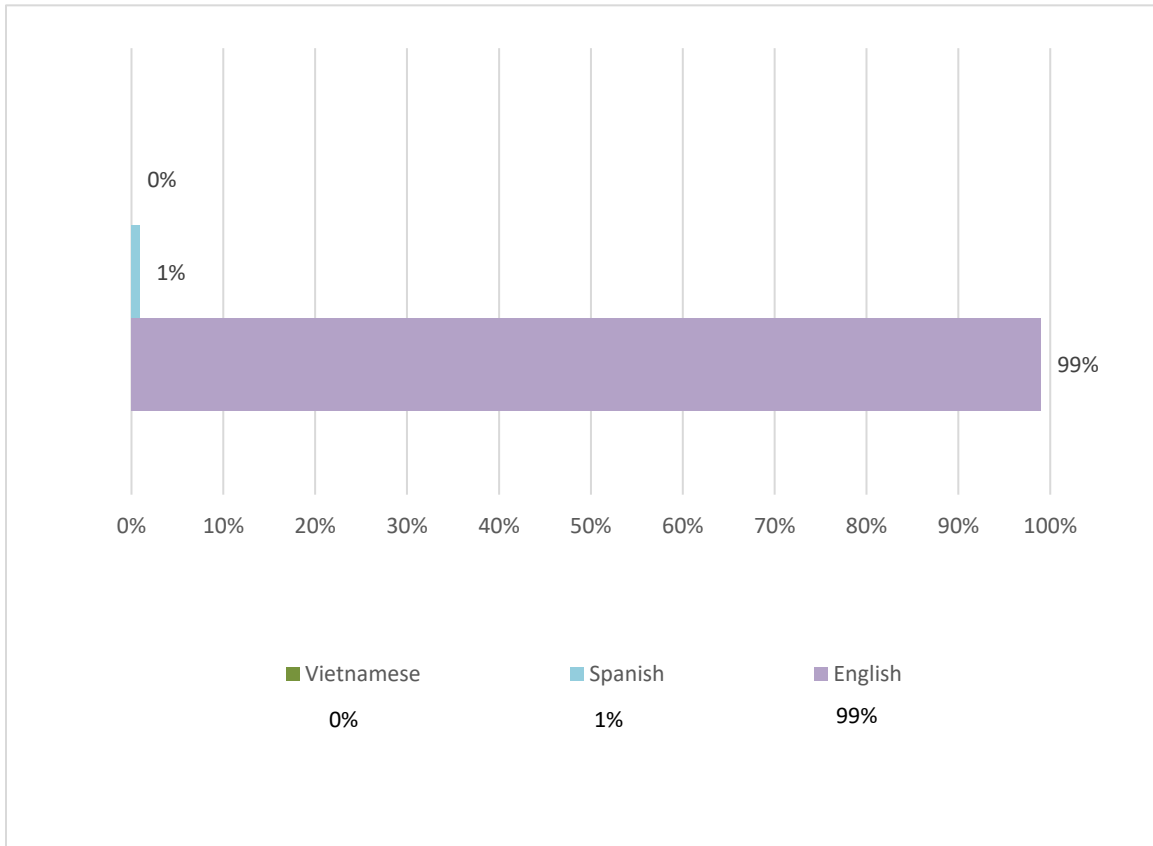
- Stewardship 6.1 ☆
- Equity & Access 6.1
- Public Life 5.9
- Identity 6.4
- Nature 7.1

Trail Survey Reponses by Question

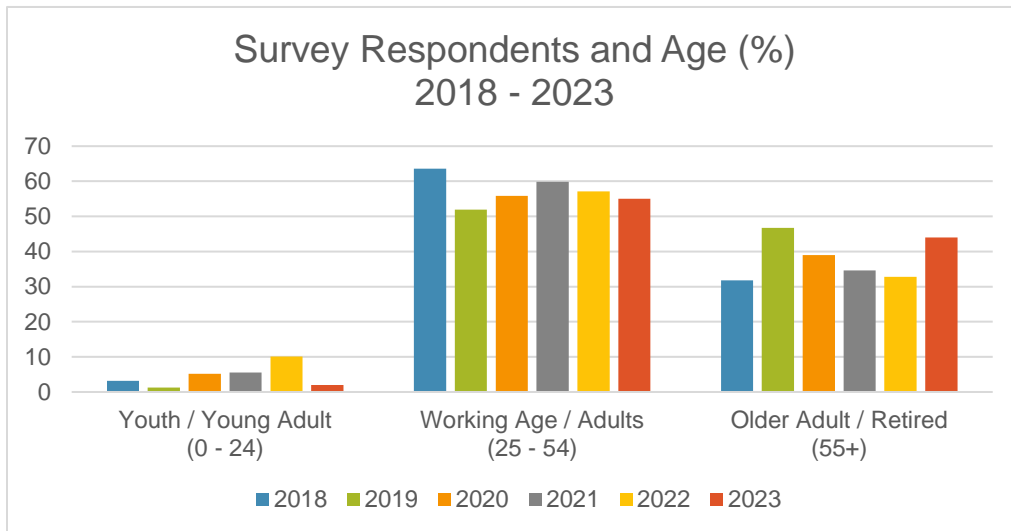
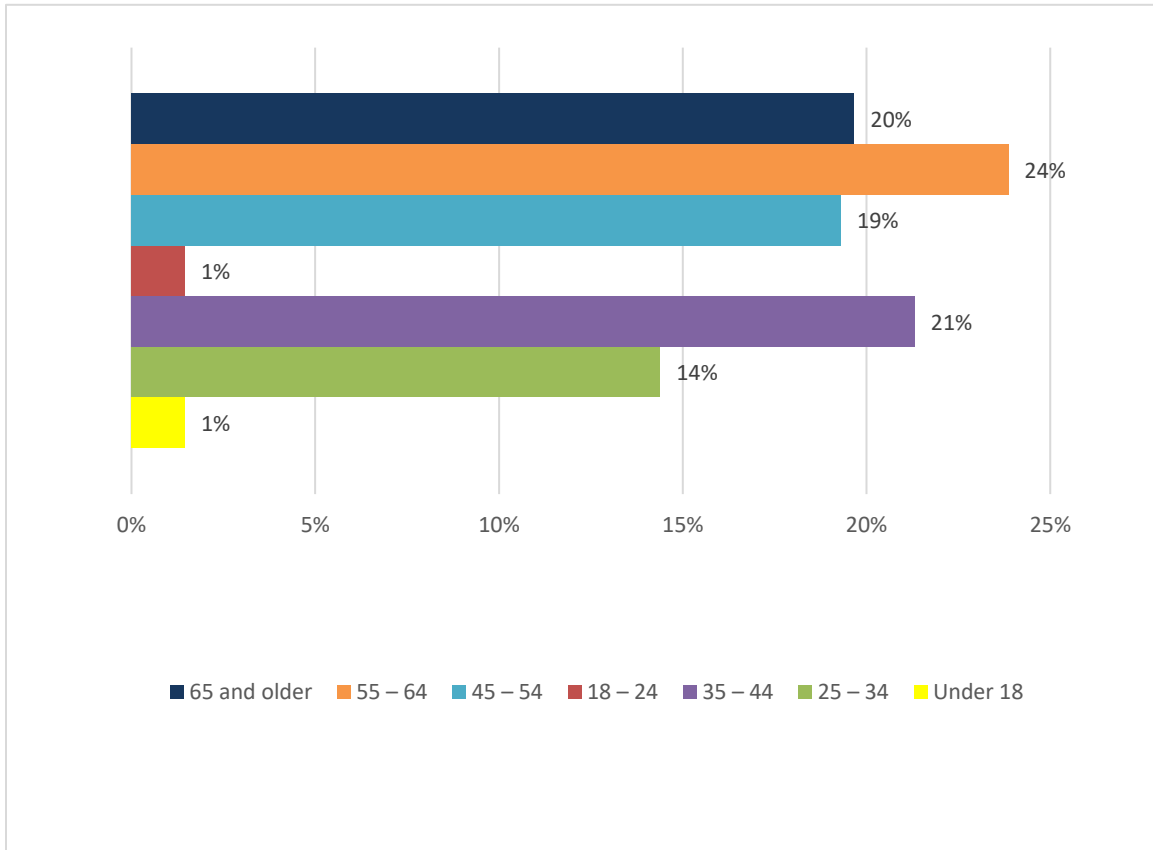
Q1. Select your preferred language.

The first survey question allowed the user to select their preferred language to complete the survey. The three survey language options made available were English, Spanish, or Vietnamese.

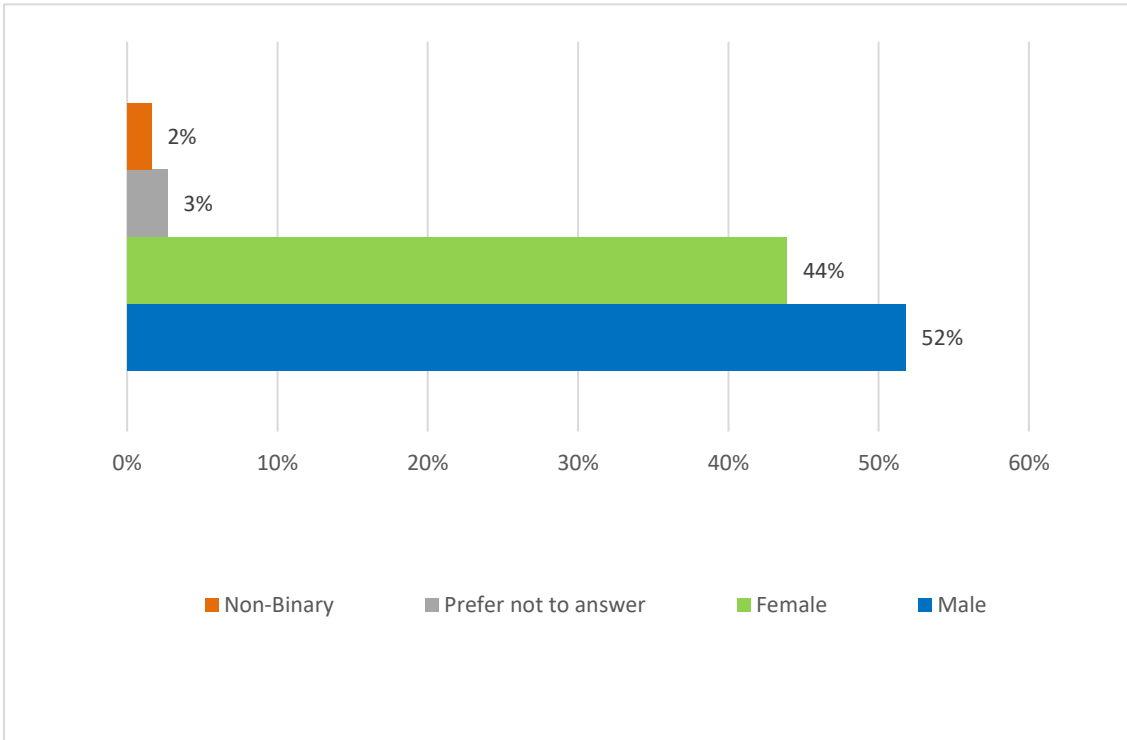
In total 616 people responded to the survey. Of the total survey responses received, 614 people completed the survey in English as their preferred language; six people completed the survey in Spanish as their preferred language, and zero people completed the survey in Vietnamese as their preferred language.



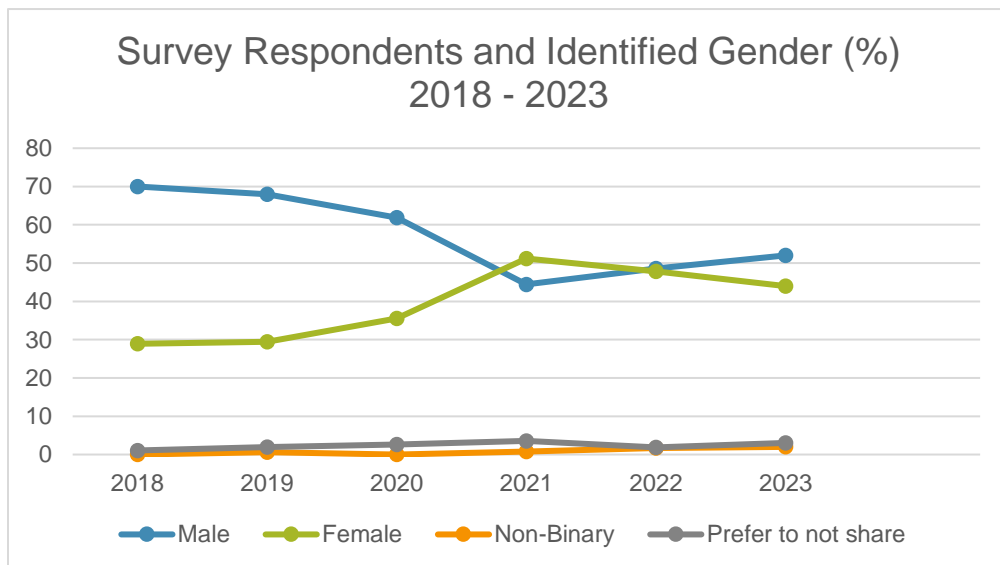
Q2. What is your age?



Q3. What is your gender?



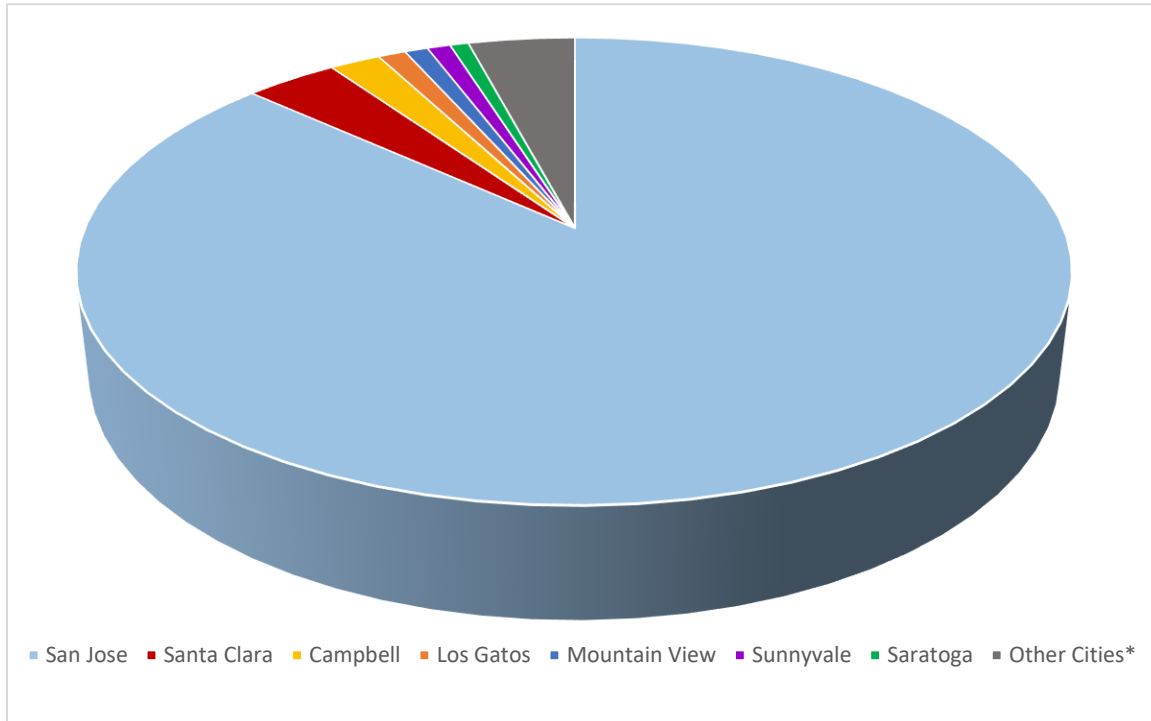
Below is a trendline showing the gender that survey respondents identify with. Since 2018, staff have seen an increase in the percentage of survey respondents who identify as female (from 29% to 44%), as well as an increase in respondents who identify as non-binary (from 0% to 2 %) and those who prefer to not share (from 1% to 3%).











Q4. What is your zip code?

(We ask this to find out how far our users travel to visit San José's Trail Network).

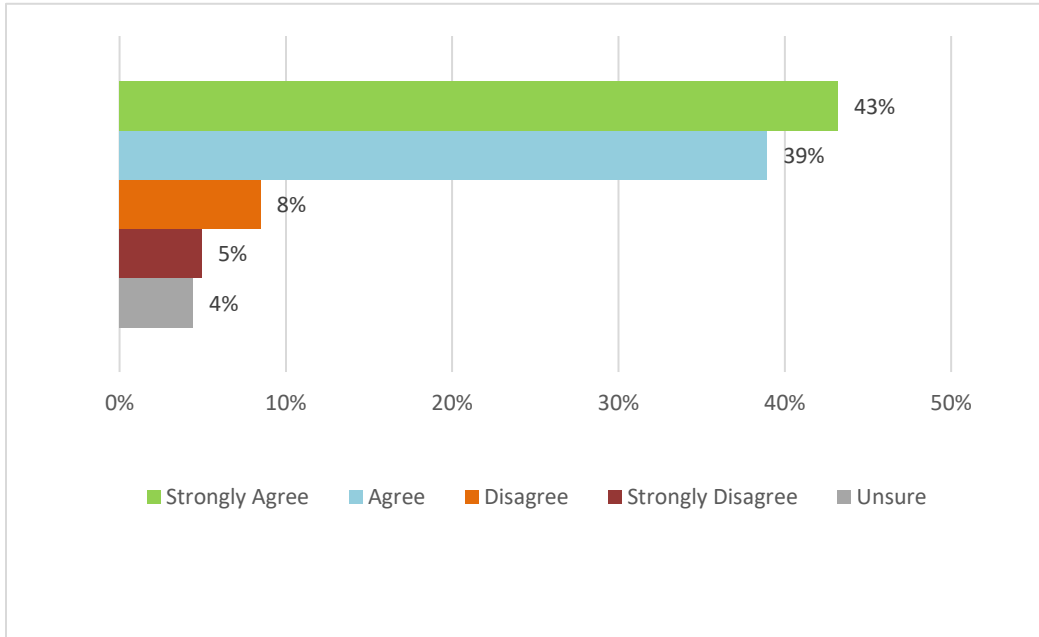
The majority of survey responses were from Santa Clara County cities, with San José residents providing the largest number of responses (87%).



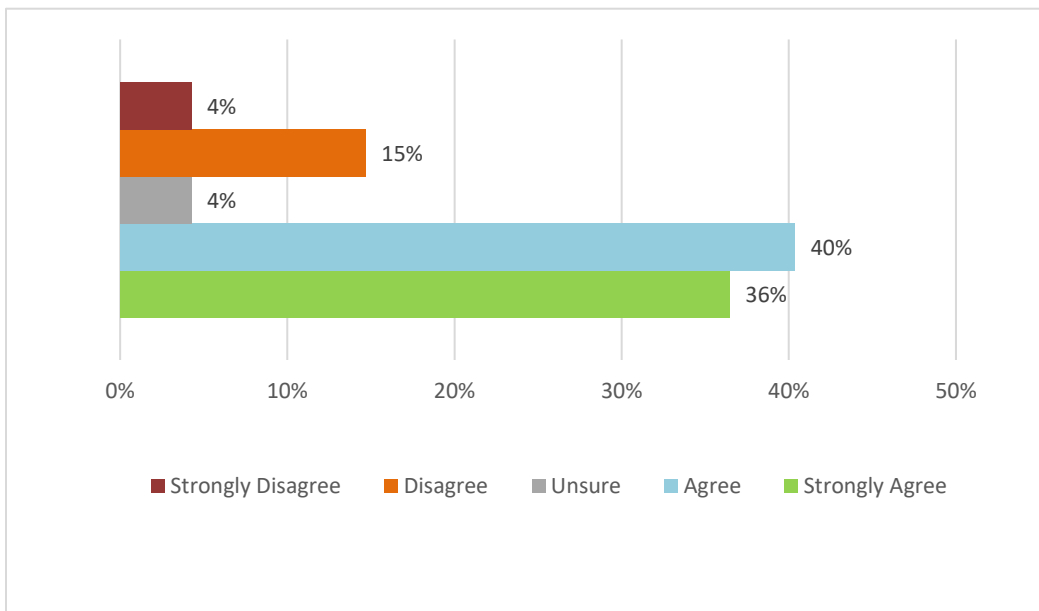
City	Color Noted in Chart	Responses	Percentage
San José		483	87%
Santa Clara		20	4%
Campbell		11	2%
Los Gatos		6	~1%
Mountain View		5	~1%
Sunnyvale		5	~1%
Saratoga		4	~1%
Other Cities*		23	4%

*The remaining Other Cities were from the Bay Area or other areas of California and had three or less survey responses.

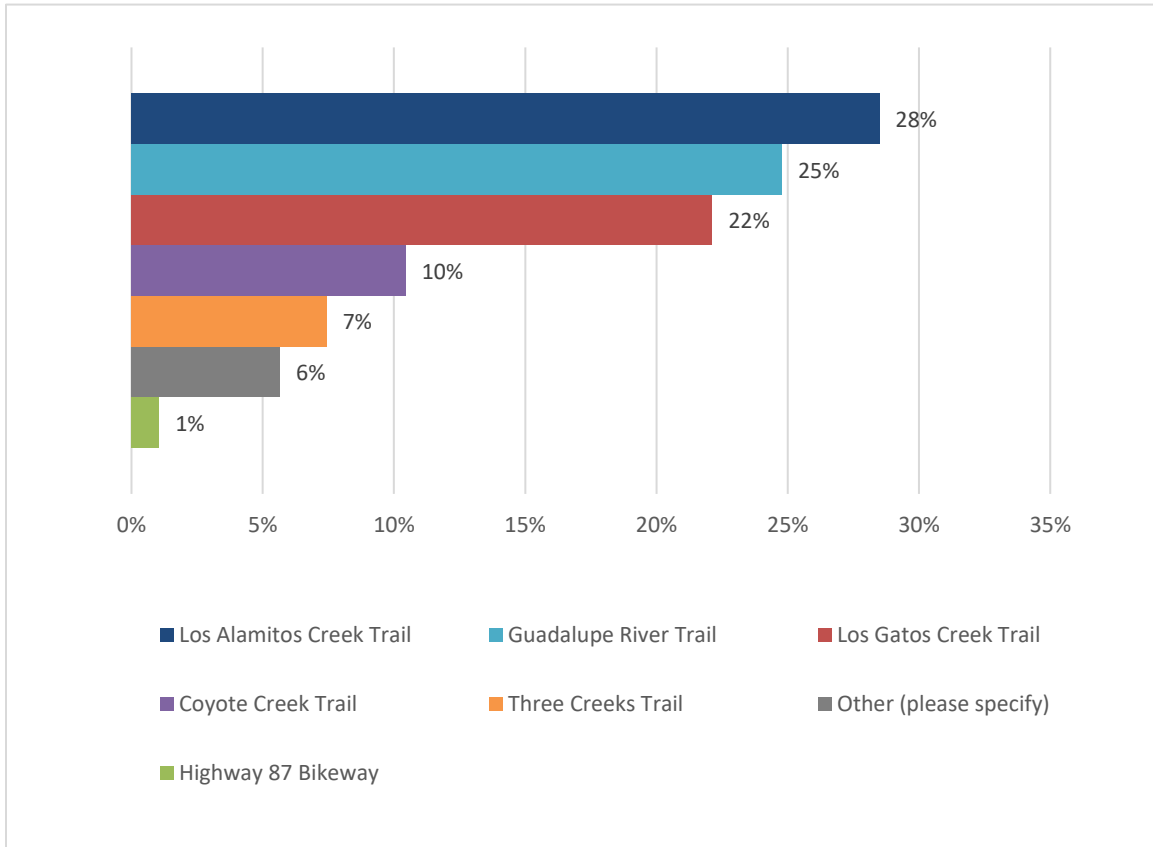
Q5. “Proximity to a trail positively affects my decision on where I choose to live” (To what extent do you agree or disagree with this statement).



Q6. “Gaps or missing segments in the trail network affect how often I use the trails in San José” (To what extent do you agree or disagree with this statement).



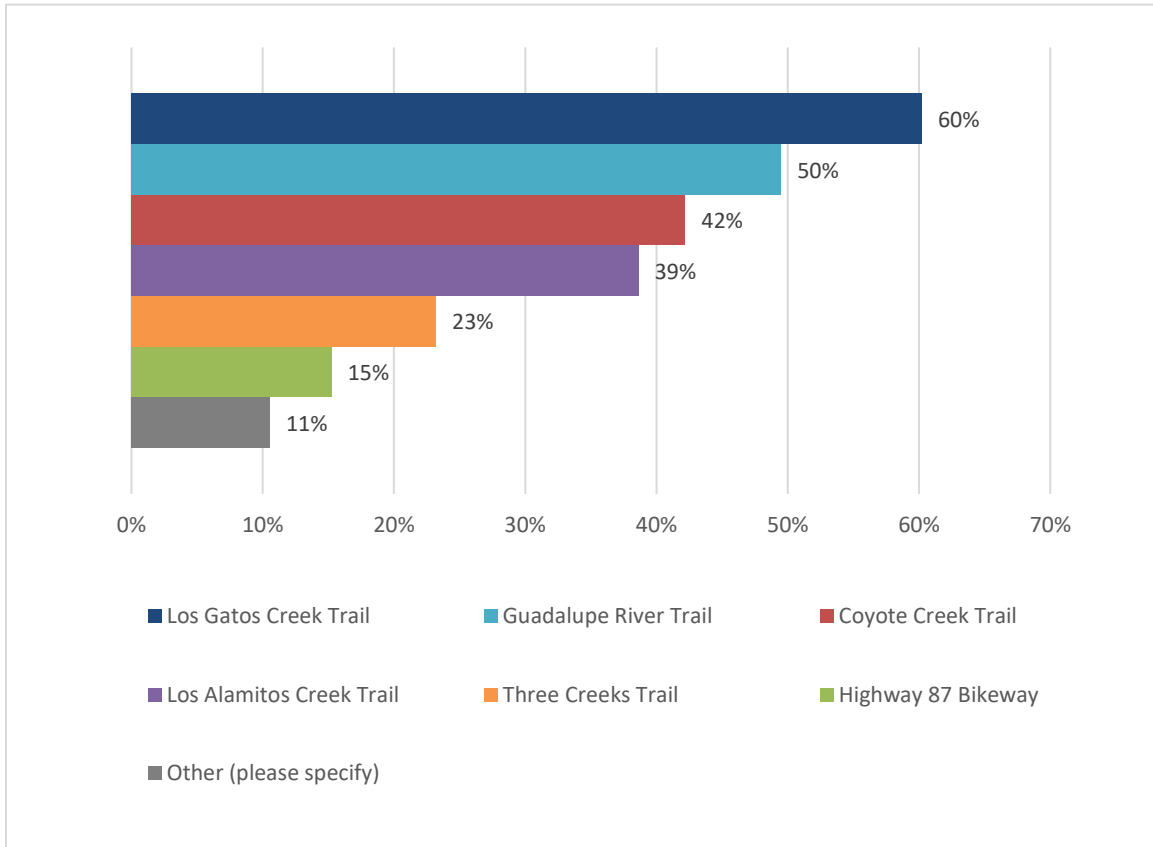
Q7. Which San José trail do you primarily use? (Please provide only one answer)



Other San José trails mentioned as a primary trail included:

- Alum Rock Park Trails,
- Bay Trail,
- Calero Creek Trail,
- Guadalupe Creek Trail,
- Lake Almaden Trail,
- Lake Cunningham Trail,
- Lower Silver Creek Trail,
- Montgomery Hill Trail,
- Penitencia Creek Trail,
- Saratoga Creek Trail, and
- Thompson Creek Trail.

Q8. Which San José trails do you use? (Select all that apply) *

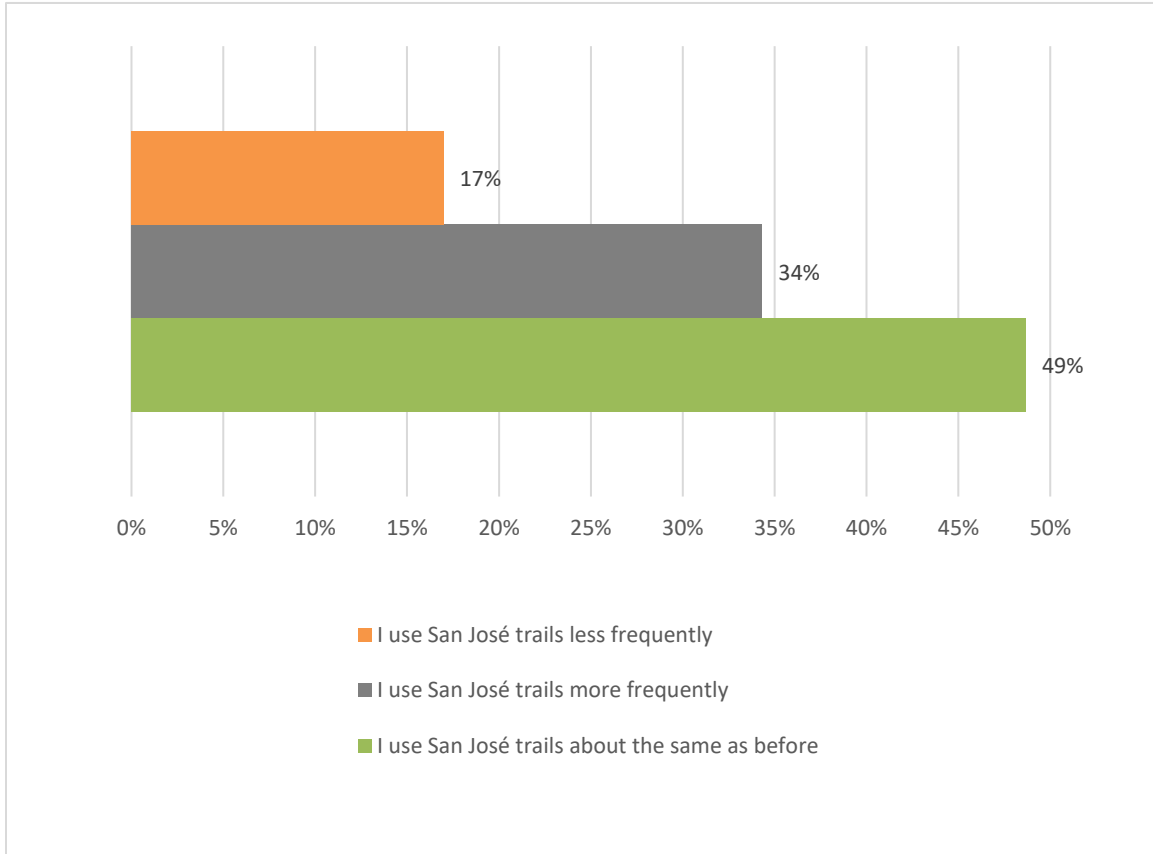


*Questions which provided a “Select all that apply” answer will not show percentage results that add to 100%.

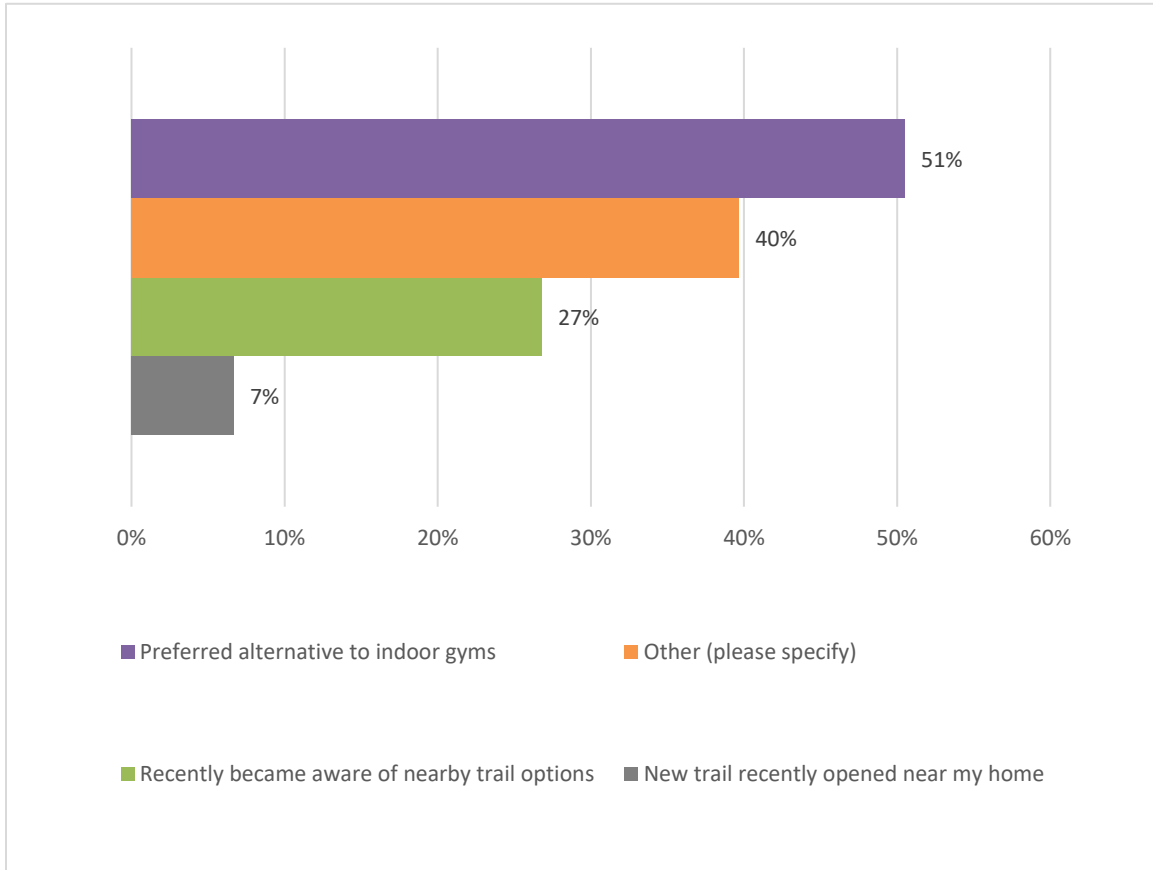
Other San José trails mentioned included:

- Alum Rock Park Trails,
- Bay Trail,
- Calero Creek Trail,
- Five Wounds Trail,
- Guadalupe Creek Trail,
- Highway 237 Bikeway Trail,
- Lake Almaden Trail,
- Lake Cunningham Trail,
- Lower Silver Creek Trail,
- Montgomery Hill Trail,
- Penitencia Creek Trail,
- Saratoga Creek Trail, and
- Thompson Creek Trail.

Q9. How has your use of San José trails changed over the past year? (Please provide only one answer)



Q10. What caused you to increase use of San José Trails? (Select all that apply)*

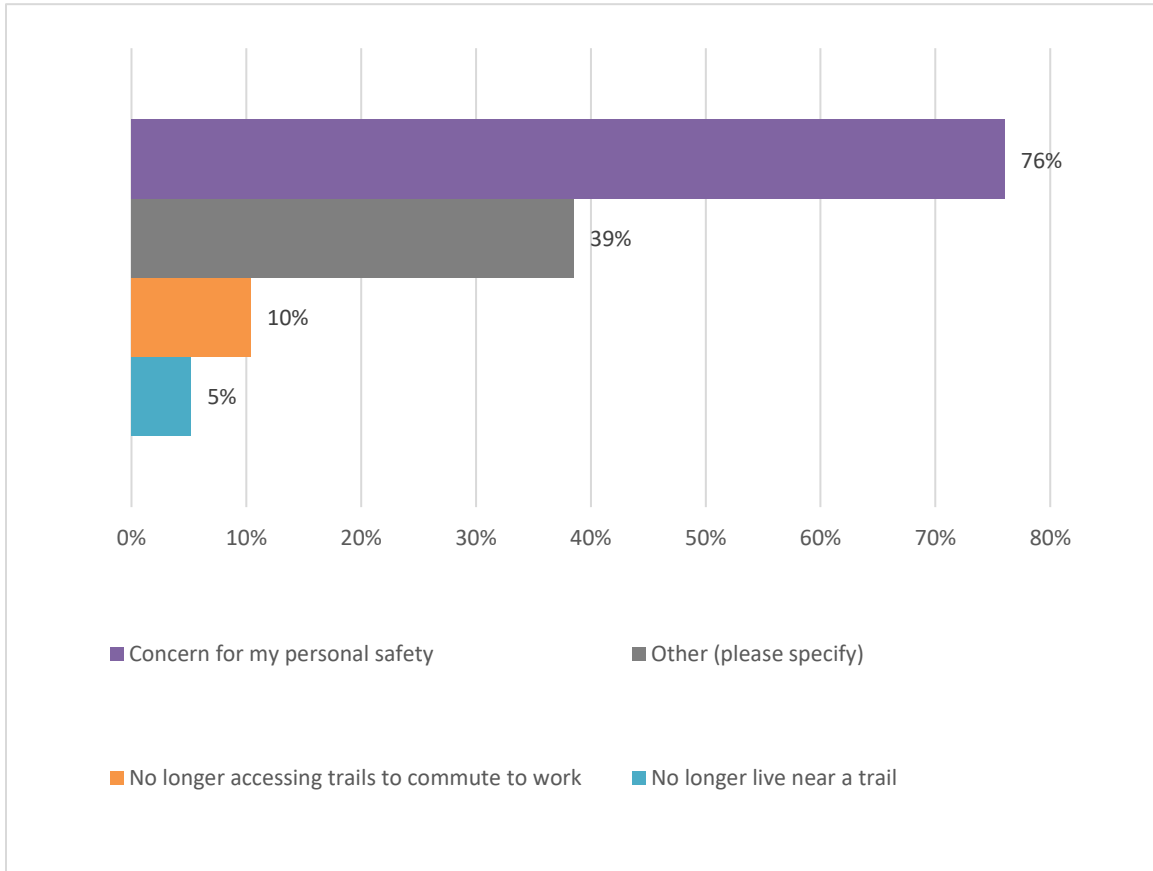


*Questions which provided a “Select all that apply” answer will not show percentage results that add to 100%.

The “Other” category responses showed the following themes:

- Recently moved near a trail / started new job near a trail;
- Recently started commuting to work on the trail;
- Recently retired and can enjoy trails more frequently;
- Recently purchased a bike and/or picked up bicycle riding;
- Recently committed to walking and running more for health reasons;
- Recently got a new dog and trails are a great place to walk with them;
- Recently noticed improved trail maintenance and updated paving; and
- Recently learned about the Trail Safety Patrol with additional presence.

Q11. What caused you to decrease use of San Jose trails? (Select all that apply)*

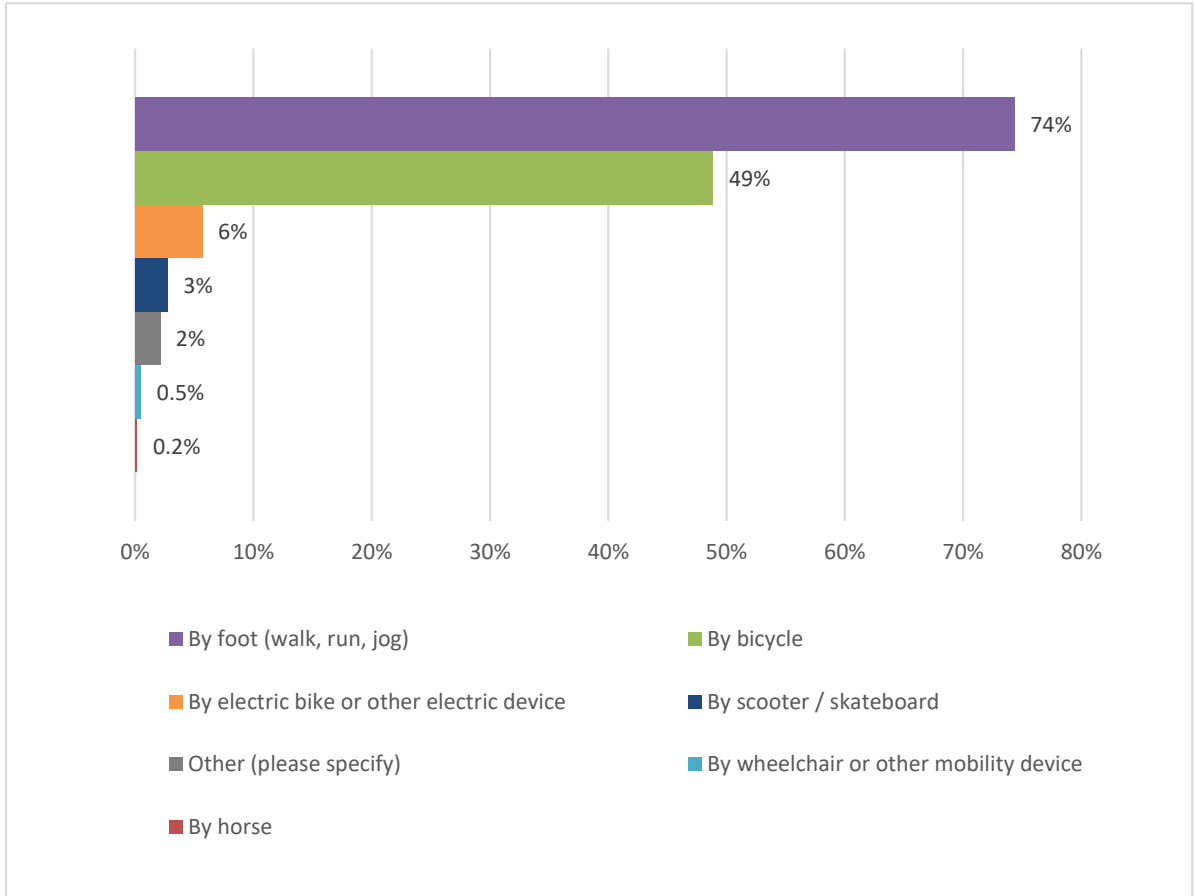


*Questions which provided a “Select all that apply” answer will not show percentage results that add to 100%.

Recurring themes received under the “Other” category included:

- Having less time available to enjoy trails;
- Storm damage and related trail closures;
- Fast cyclists on trails;
- Cars driving on trails;
- Unleashed dogs on trails;
- Trash and debris covering trails; and
- Encampments blocking access to trails.

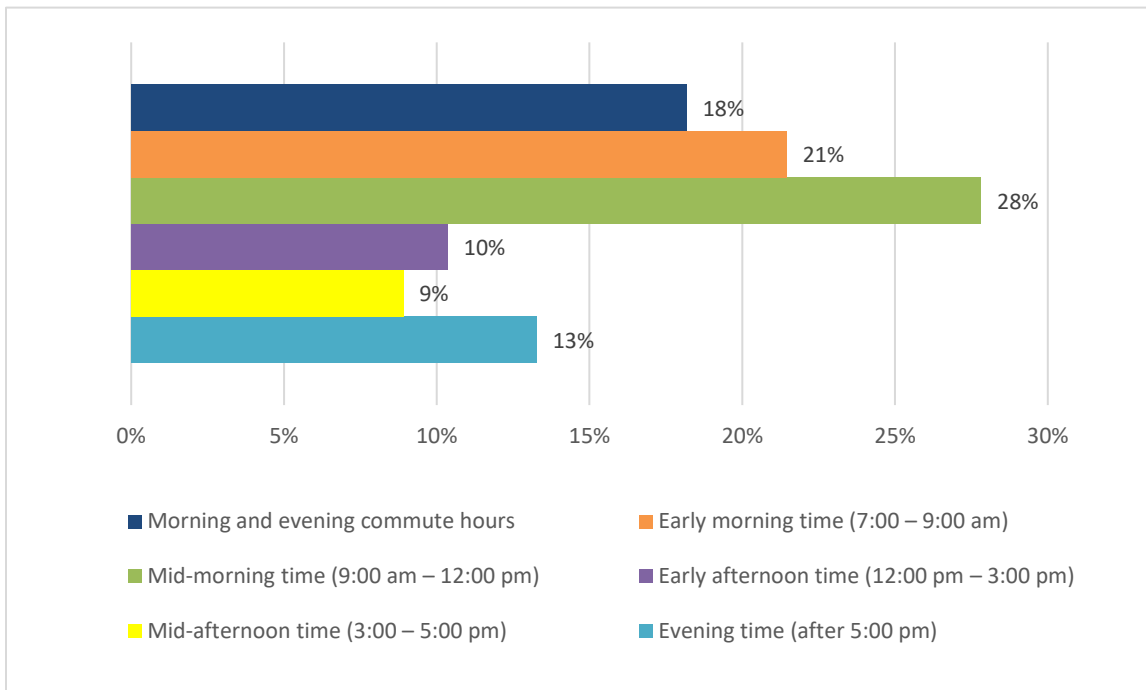
Q12. How do you personally use the trail? (Select all that apply)*



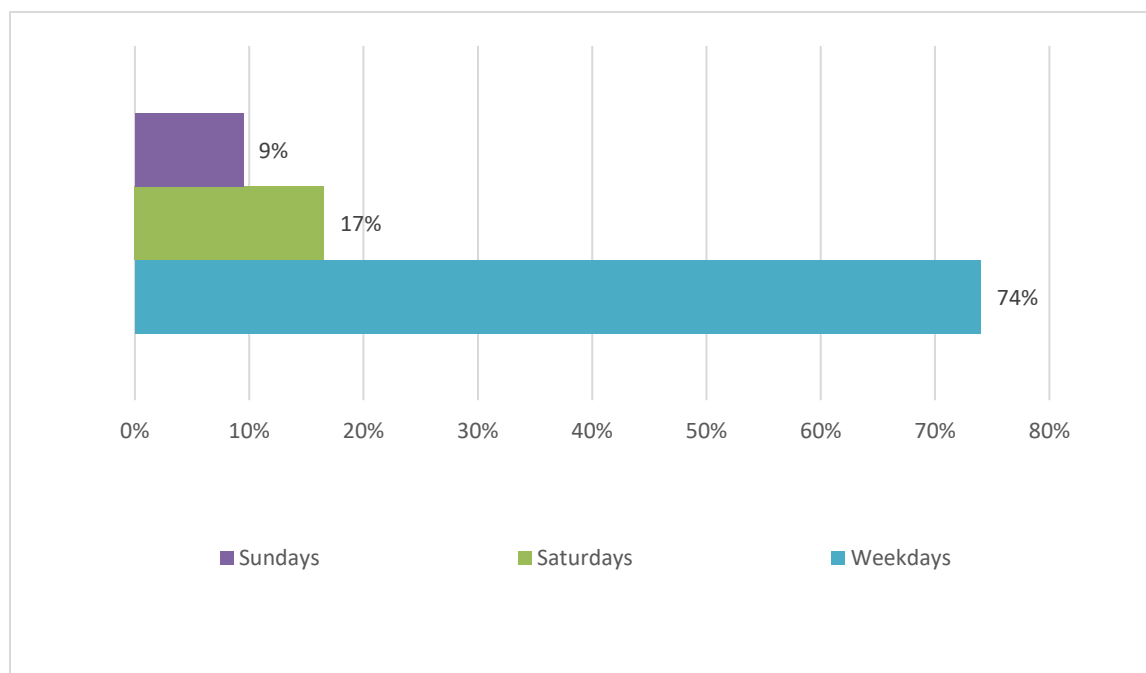
*Questions which provided a "Select all that apply" answer will not show percentage results that add to 100%.

Responses under the "Other" category included the use of walking or running with a stroller to include young children on the trails, and the use of inline roller blading and inline skating while accessing San Jose trails.

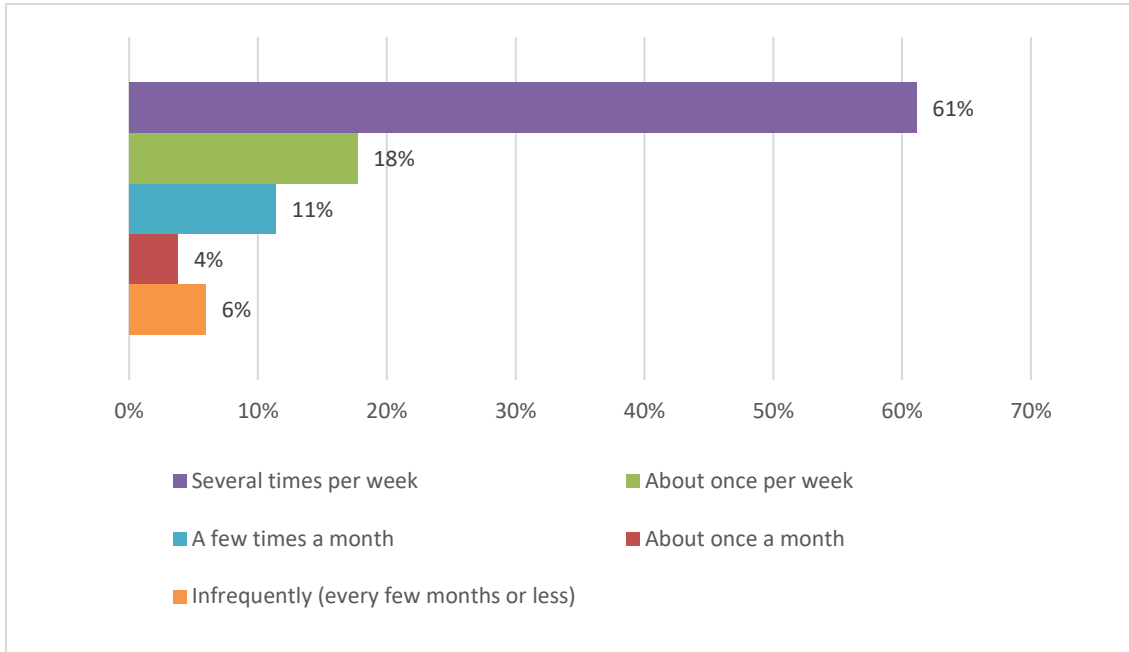
Q13. When do you most often use the trail? (Please provide only one answer)



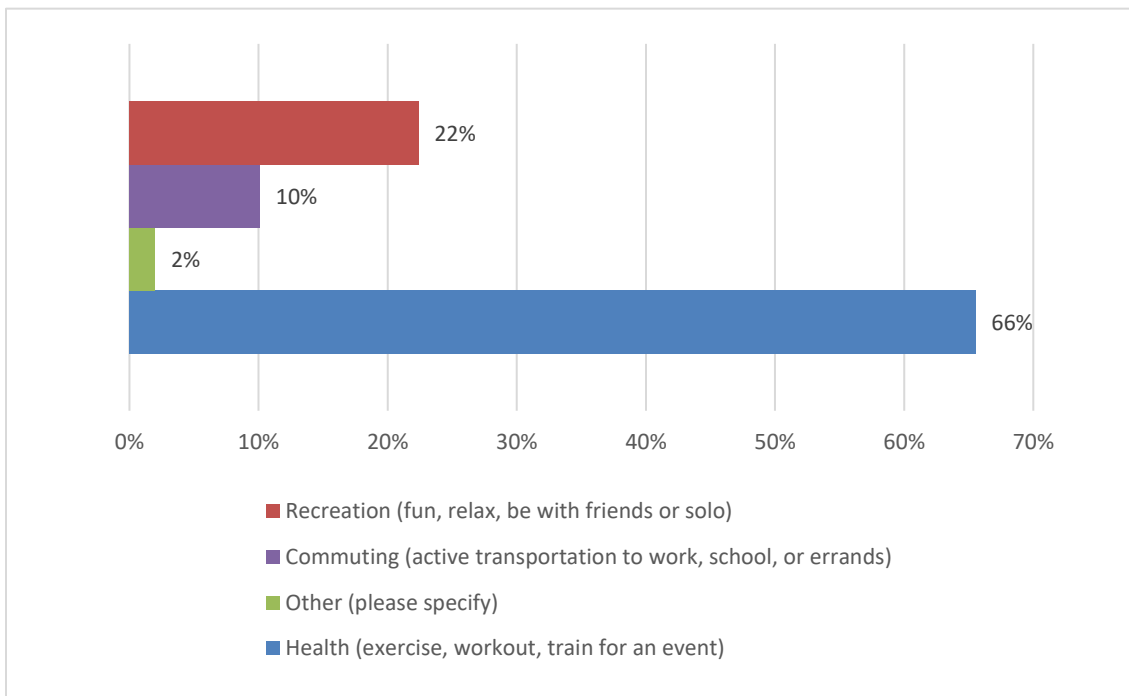
Q14. What day of the week do you most often use the trail? (Please provide only one answer)



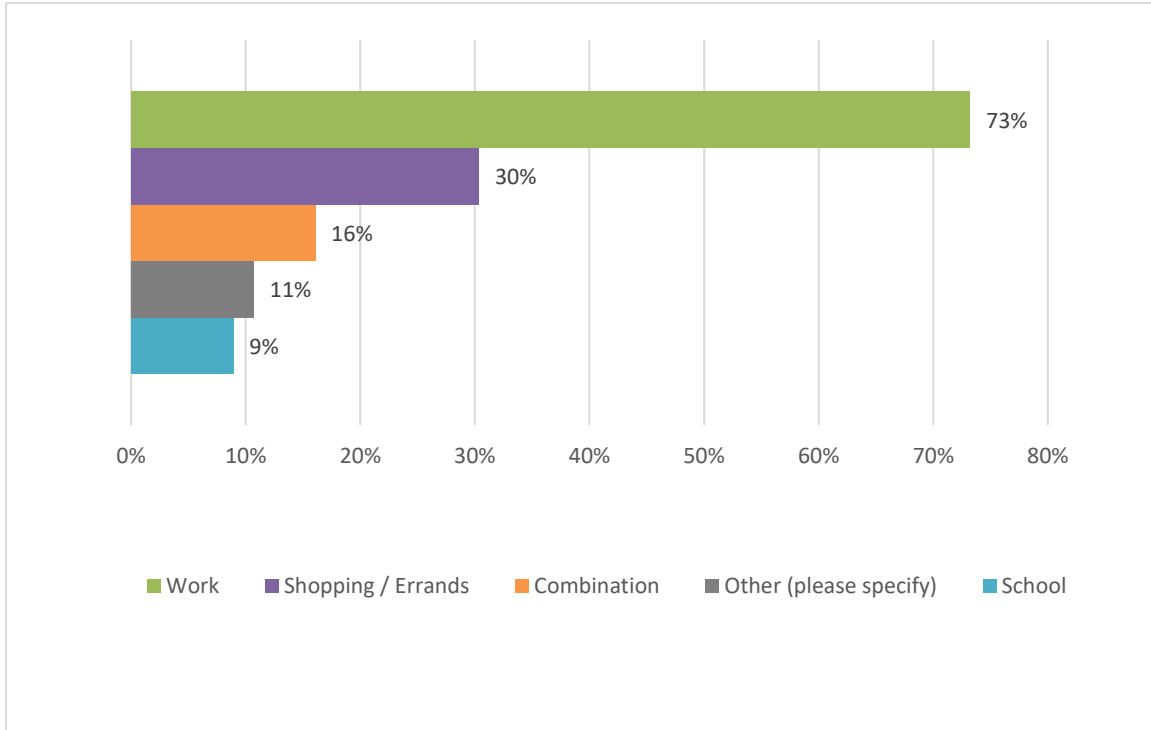
Q15. How often do you visit San José trails? (Please provide only one answer)



Q16. What is your primary reason for using San José trails? (Please provide only one answer)

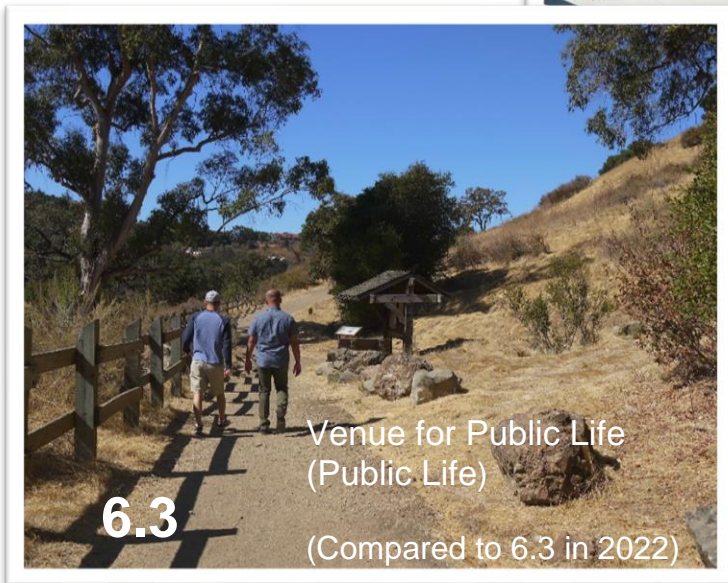
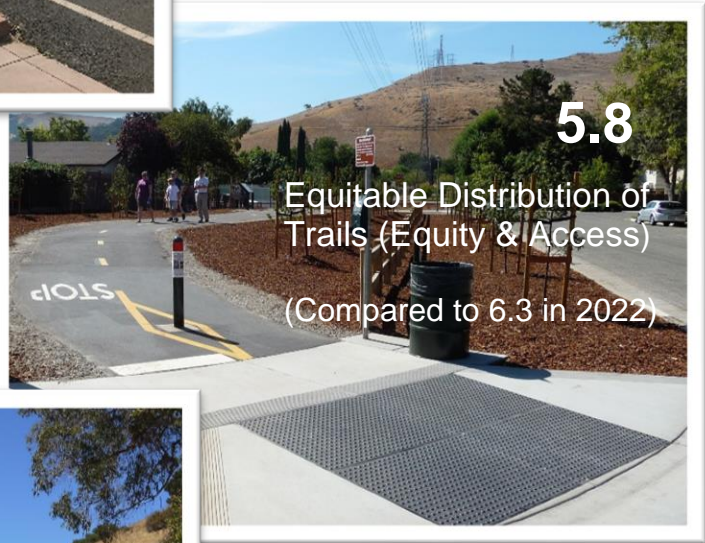


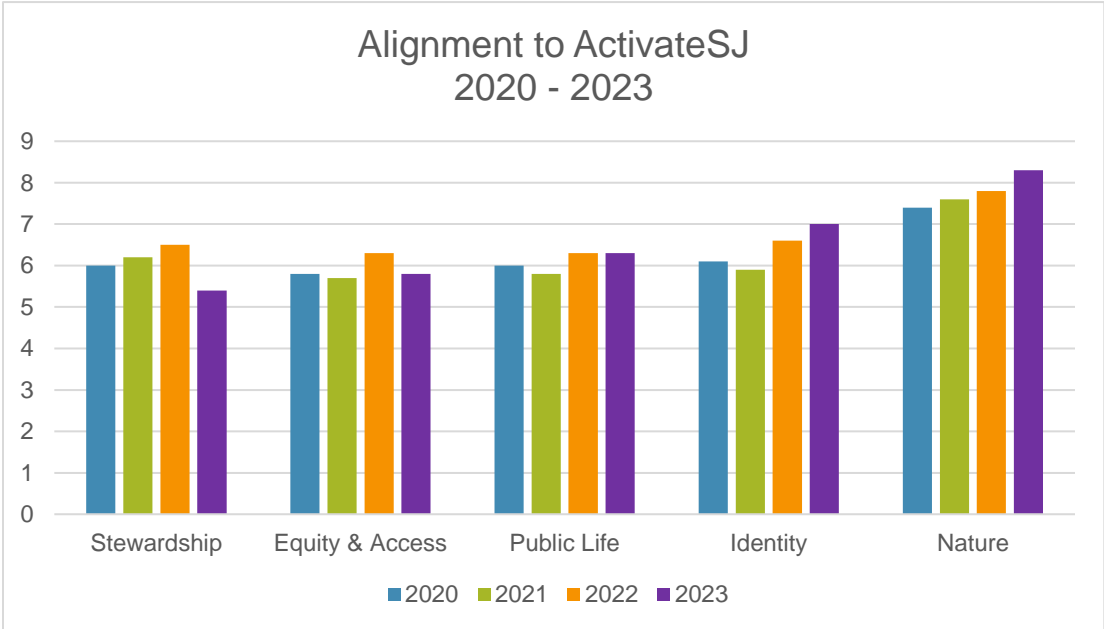
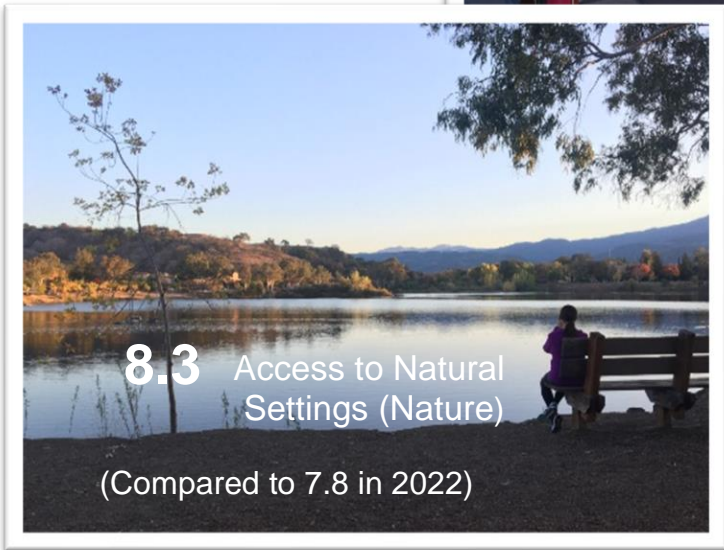
Q17. If commuting (active transportation), which best defines your destination? (Select all that apply)*



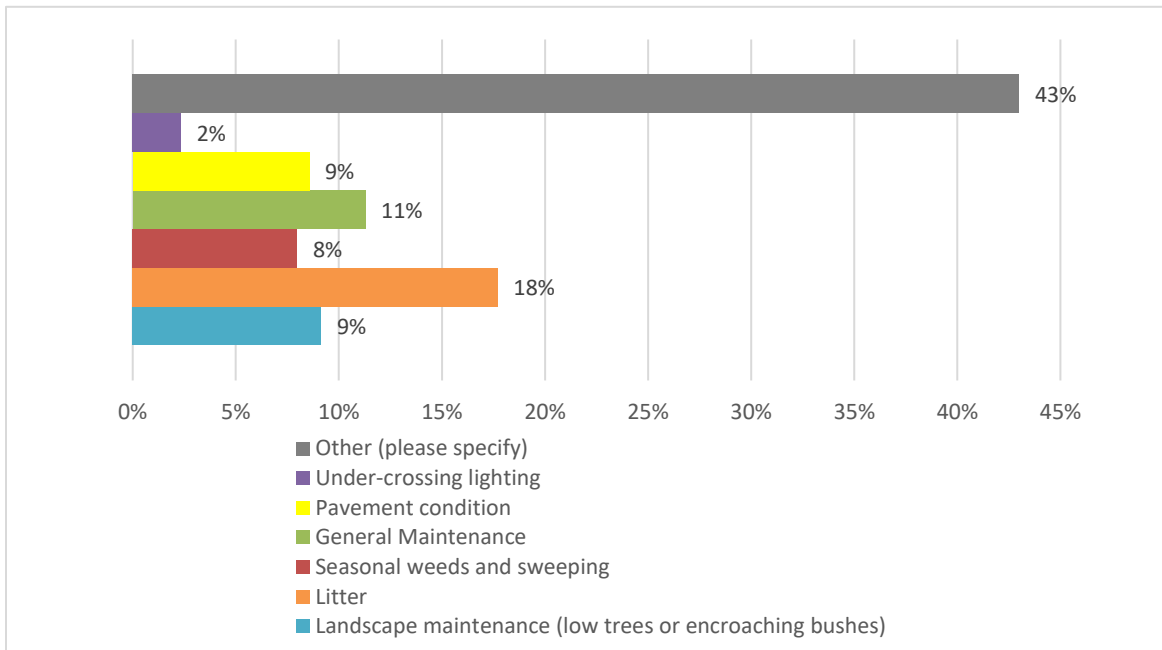
*Questions which provided a “Select all that apply” answer will not show percentage results that add to 100%.

Q18. On a Scale of 1:10, with 1 being the lowest and 10 being the highest, rate the following as your general impression of San José trails:
(ActivateSJ Guiding Principles)





Q19. What most negatively impacts your ability to access San José trails? (Please provide one answer)



This question offered six pre-selected responses and an opportunity to state “Other” impacts.

From the pre-selected categories, “Litter” received the most results for being an impediment to trail use (18%), with “General Maintenance” as the second highest selection (11%), and “Pavement Condition” and “Landscape Maintenance” were both the third highest selection (9%). Many survey users selected to provide an open-ended response under the “Other” Impacts category (43%).

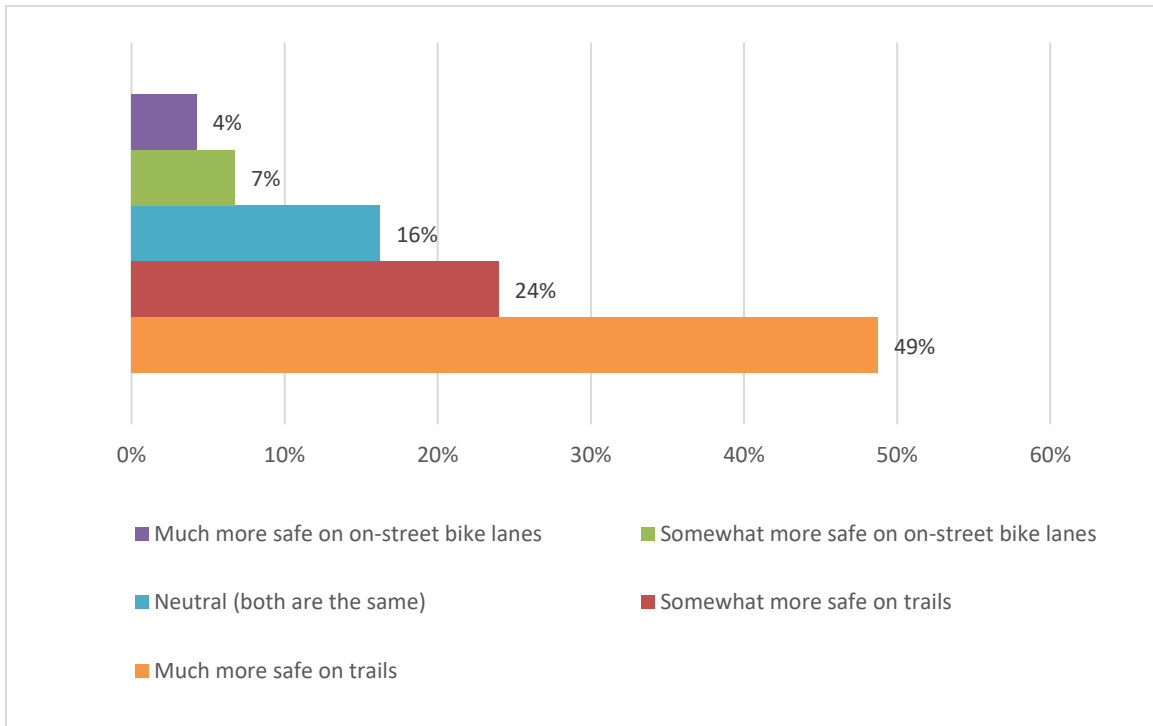
Pre-Selected Impacts

- 2% selected Under-Crossing Lighting;
- 8% selected Seasonal Weeds and Sweeping;
- 9% selected Pavement Condition;
- 9% selected Landscape Maintenance (low trees or encroaching bushes);
- 11% selected General Maintenance; and
- 18% selected Litter.

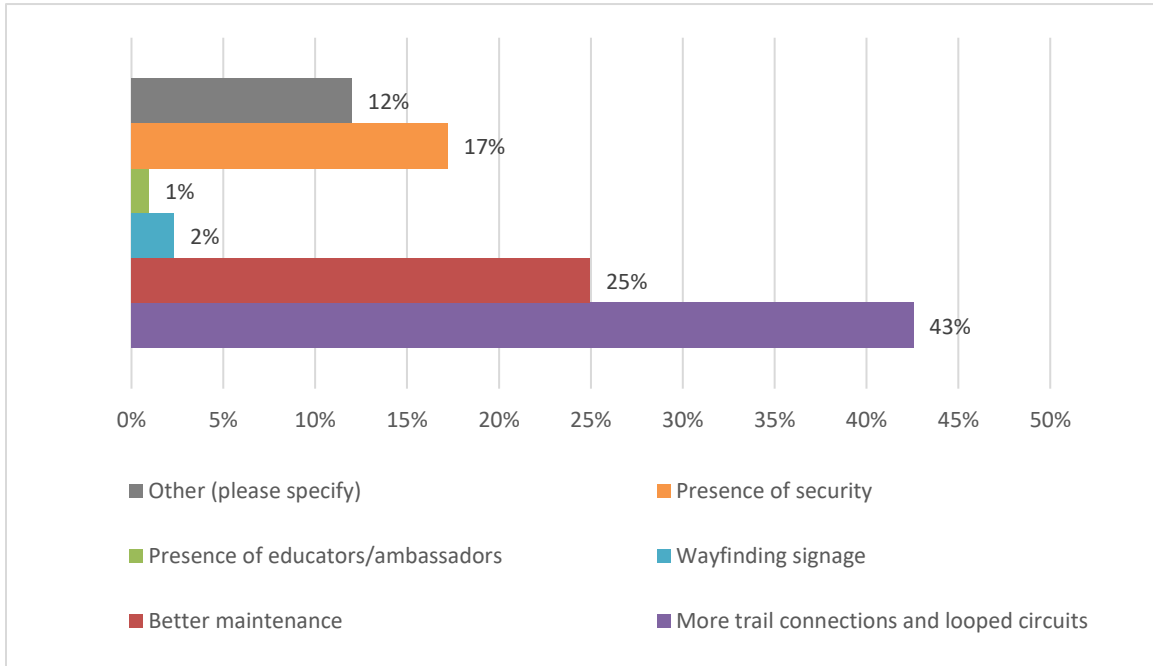
“Other” Impacts:

This answer option received 221 responses (43% of total responses). From the 221 responses submitted under “Other” Impacts, the top themes included encampments on or near trails (65%); concern for safety (19%); debris/trash (9%), Trail Network gaps (7%); seasonal flooding (7%), cars on trails (3%), and unleashed dogs (3%). Note: The percentages add to greater than 100% because “Other” Impact responses often included several themes.

Q20. To what degree do you feel safer on San José trails versus the on-street bike lanes? (Please provide only one answer)

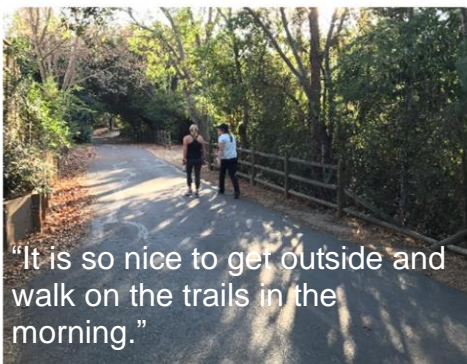
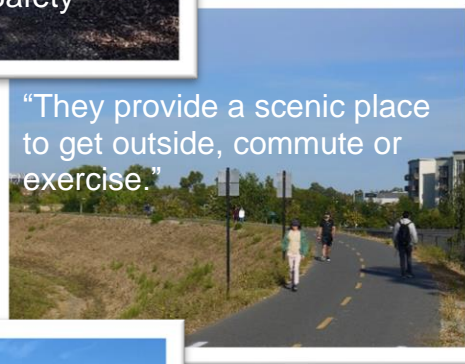
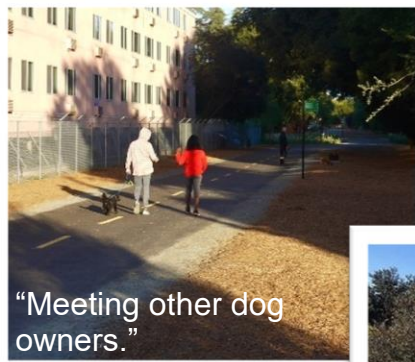


Q21. What feature would most encourage you to use the trail system more often? (Please provide only one answer)

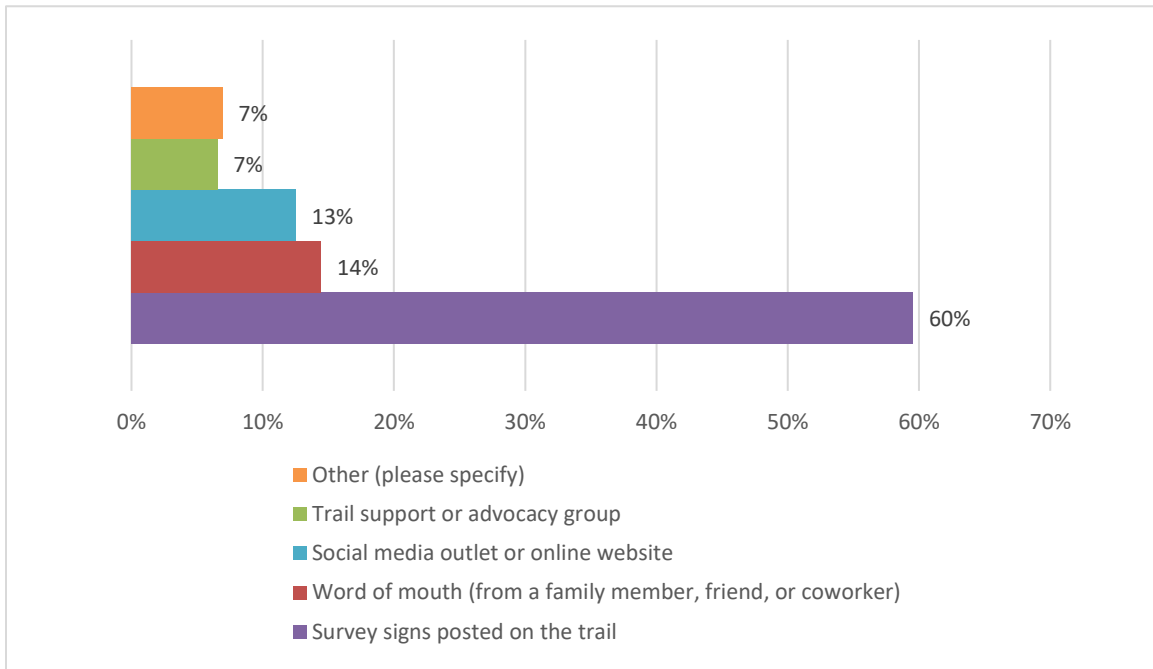


Responses shared in the “Other” category included the following themes: agreeing with all answer options provided; reduction of encampments residing on or near trails; increased presence of park rangers, conservation corps (Trail Safety Team) or law enforcement; increased access to restrooms along trails; additional trees and shade along trails; increased maintenance to existing exercise par courses; more benches for rest areas; and reduced unauthorized vehicle access on the trails.

Q22. What do you like MOST about San José Trails?



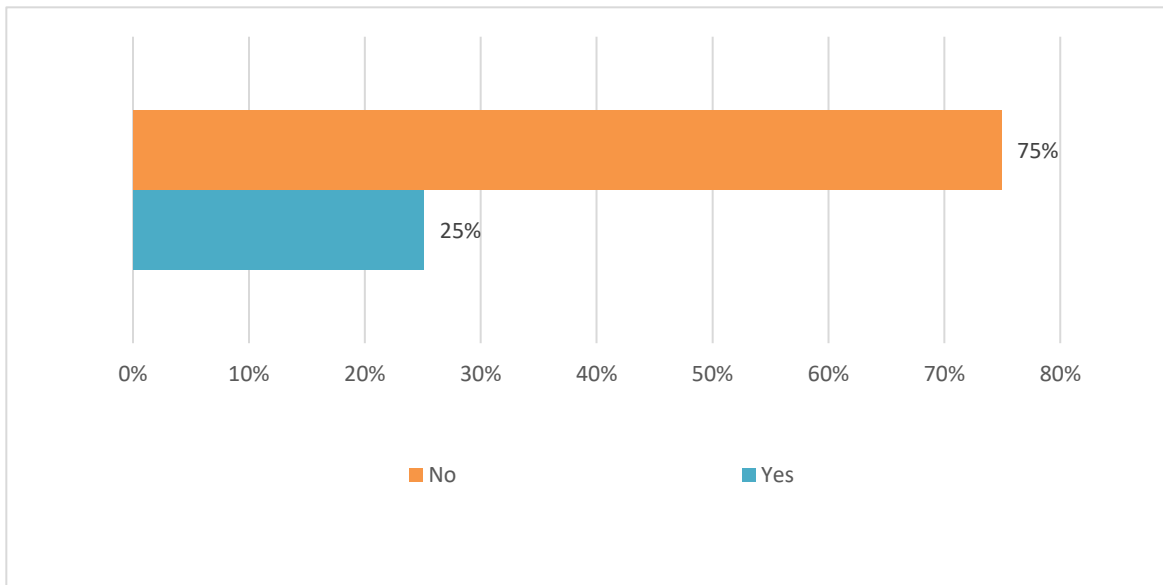
Q23. How did you hear about this survey? (Please provide only one answer)



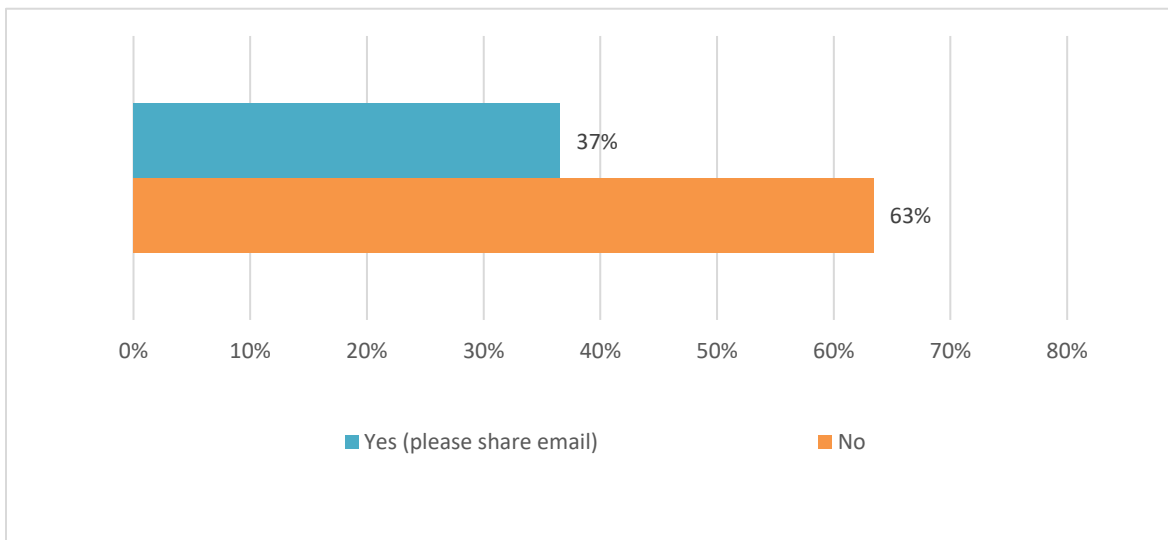
Examples of “Other” responses received included hearing about the survey from local bicycle clubs and organizations, City of San Jose Council District Office emails, and the City of San Jose City Manager’s 30-Day Round Up email.



Q24. Have you volunteered for trail clean up events before?



Q25. Would you like to be informed about upcoming trail volunteer events? (If yes, please share your email address below)



For those who requested to be informed on upcoming trail volunteer events, City of San Jose Trail Team staff will email a list of volunteer groups who partner with the City to beautify and enhance trails and parks throughout San Jose.

Thank You to
all volunteers,
partners and team members!



SAN JOSE
PARKS, RECREATION &
NEIGHBORHOOD SERVICES



KEEP
COYOTE
CREEK
BEAUTIFUL

SAN JOSE
CONSERVATION
CORPS+CHARTER
SCHOOL

Save
Our
Trails
Connecting
Santa Clara County
Communities

1 count station
1 service event
32 volunteers (96 hours)
616 online surveys