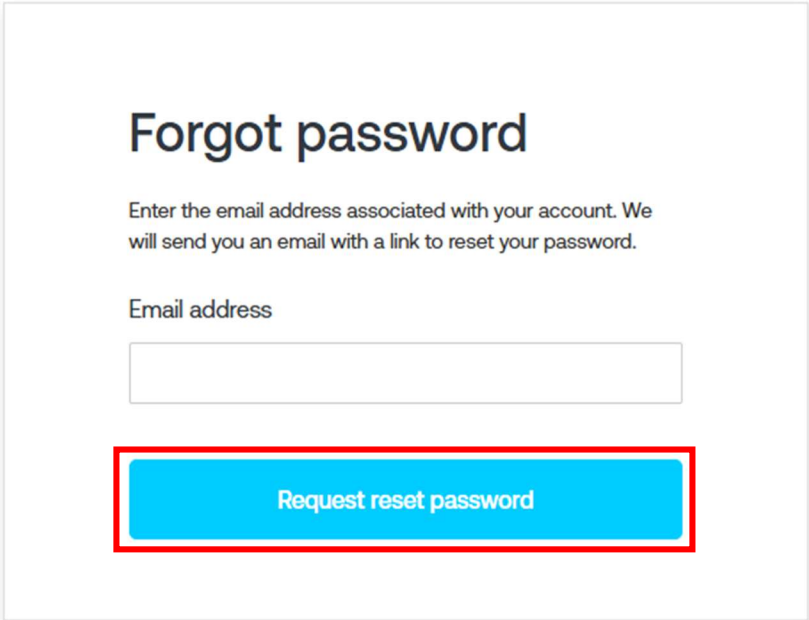
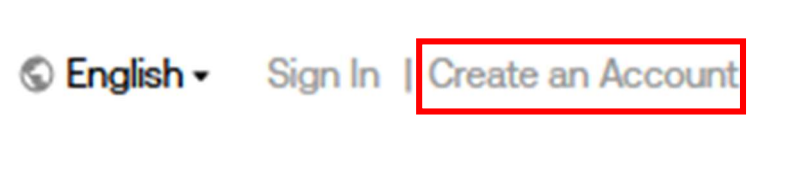
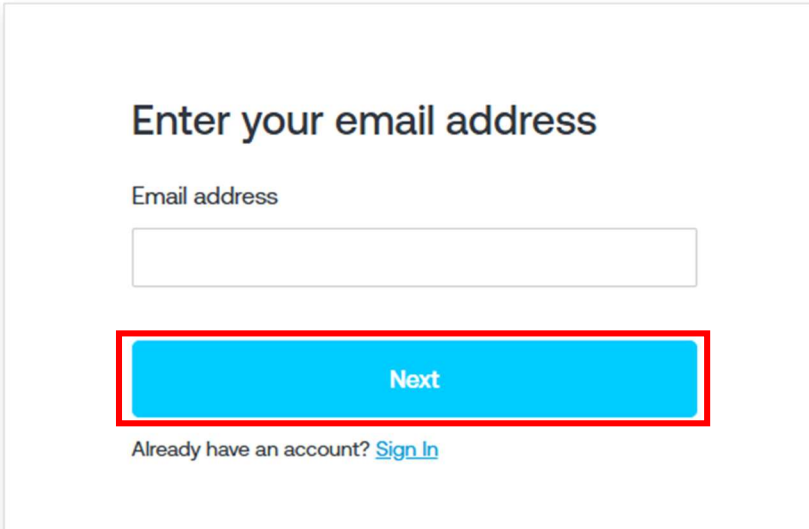


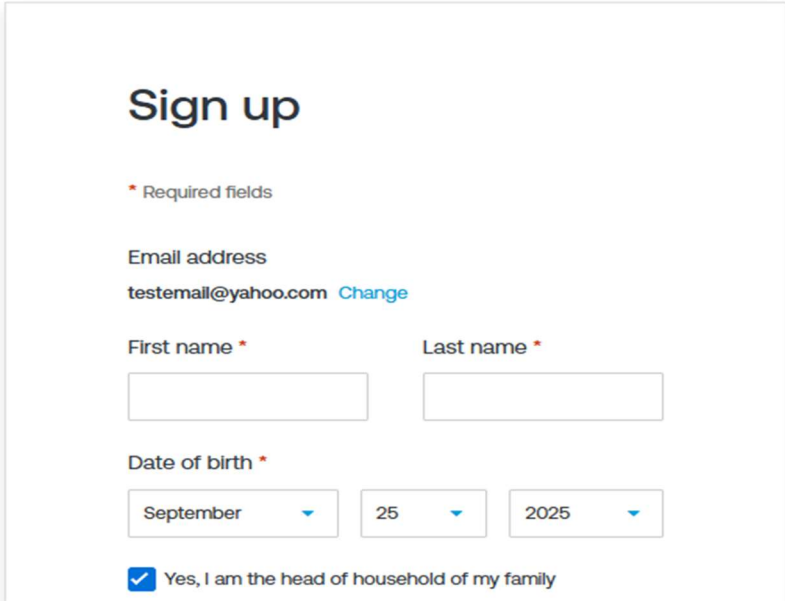
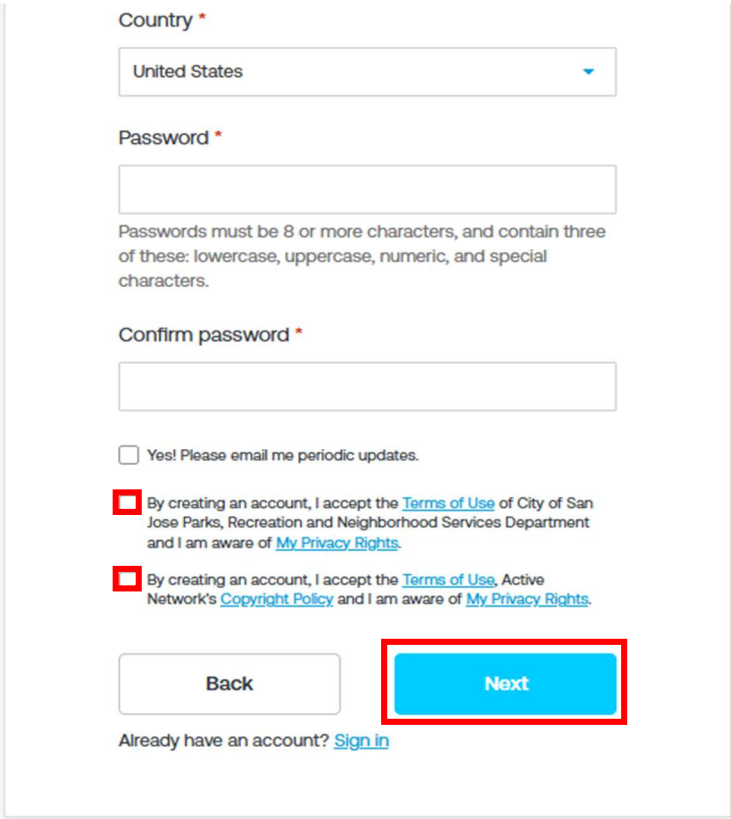
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**Customer Screenshots**  
**How to Sign In / Create an Account**

SCREENSHOT	INSTRUCTIONS
<b>How to Sign In</b>	
	<p>1. Visit our website at <a href="http://www.sjregistration.com">www.sjregistration.com</a></p> <p><b>If you are unsure if you have an account with us, or are locked out, please call us at (408) 793-5565 or email <a href="mailto:sjregistration@sanjoseca.gov">sjregistration@sanjoseca.gov</a></b></p>
	<p>2. In the top right corner, select <b>Sign In</b> or <b>Create an Account</b></p>
	<p><b>Directions for Signing In:</b></p> <ol style="list-style-type: none"> <li>1. Select Sign In</li> <li>2. Input your login name</li> <li>3. Input your password</li> <li>4. Select Sign In</li> </ol> <p>If you forgot your username or password, select <b>Forgot your password /login name?</b> above <b>Sign In</b></p>

SCREENSHOT	INSTRUCTIONS
<b>Forgotten Password</b>	
	<p><b>Directions for Forgotten Password:</b></p> <ol style="list-style-type: none"><li>5. Input the email address associated with the account</li><li>6. Select <b>Request Reset Password</b></li></ol> <p>You should receive an email to that address with directions on how to reset your password. Please check Spam/Junk inbox as well.</p> <p>If you did not receive an email, you may not have an account.</p> <p>Follow the steps on <b>How to Create an Account</b> below.</p>
<b>How to Create an Account</b>	
	<p><b>How to Create an Account:</b></p> <ol style="list-style-type: none"><li>1. Select <b>Create an Account</b> in the top right corner of the page</li></ol>
	<ol style="list-style-type: none"><li>2. Input the email address you would like associated with the account</li><li>3. Select <b>Next</b></li></ol>

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SCREENSHOT	INSTRUCTIONS
 <p><b>Sign up</b></p> <p>* Required fields</p> <p>Email address testemail@yahoo.com <a href="#">Change</a></p> <p>First name *      Last name *</p> <p>Date of birth *</p> <p><input checked="" type="checkbox"/> Yes, I am the head of household of my family</p>	<ol style="list-style-type: none"><li>4. Input <b>First Name</b></li><li>5. Input <b>Last Name</b></li><li>6. Select <b>Date of Birth</b> using the drop-down arrows</li></ol> <p>If you are <u>NOT</u> the head of household or if this account is a for a child, you can uncheck the <b>Yes, I am the head of household of my family</b> box.</p>
 <p>Country *</p> <p>United States</p> <p>Password *</p> <p>Passwords must be 8 or more characters, and contain three of these: lowercase, uppercase, numeric, and special characters.</p> <p>Confirm password *</p> <p><input type="checkbox"/> Yes! Please email me periodic updates.</p> <p><input checked="" type="checkbox"/> By creating an account, I accept the <a href="#">Terms of Use</a> of City of San Jose Parks, Recreation and Neighborhood Services Department and I am aware of <a href="#">My Privacy Rights</a>.</p> <p><input checked="" type="checkbox"/> By creating an account, I accept the <a href="#">Terms of Use</a>, Active Network's <a href="#">Copyright Policy</a> and I am aware of <a href="#">My Privacy Rights</a>.</p> <p><input type="button" value="Back"/> <input checked="" type="button" value="Next"/></p> <p>Already have an account? <a href="#">Sign in</a></p>	<ol style="list-style-type: none"><li>7. Select a <b>Country</b> from the drop-down menu if it is not the United States</li><li>8. Input <b>Password</b> for the account.</li><li>9. Confirm <b>Password</b></li><li>10. Check the <b>Terms and Conditions</b> check boxes</li></ol> <p>Please note that the Terms and Conditions checkboxes is required before continuing.</p> <p>You do not have to check the <b>Yes! Please send me periodic updates</b>.</p> <ol style="list-style-type: none"><li>11. Select <b>Next</b> once completed</li></ol>


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SCREENSHOT	INSTRUCTIONS
<div style="border: 1px solid #ccc; padding: 10px;"> <h2 style="text-align: center;">Sign up</h2> <p style="text-align: center;">* Required fields</p> <p><b>Personal Information</b></p> <p>Gender</p> <p>12. <input style="border: 2px solid blue;" type="text" value="Please select"/></p> <p>Medical alert</p> <p>13. <input style="width: 100%;" type="text"/></p> </div>	<p>12. Select <b>Gender</b> from the drop-down menu</p> <p>13. Input any medical information in the <b>Medical Alert</b> box</p> <p>If none, you can leave blank or put N/A</p>
<div style="border: 1px solid #ccc; padding: 10px;"> <p><b>Contact Information</b></p> <p>Street Address *</p> <p>14. <input style="width: 100%;" type="text" value="Address line 1"/></p> <p><input style="width: 100%;" type="text" value="Address line 2"/></p> <p>City *      State *      Zip Code *</p> <p>15. <input style="width: 150px;" type="text" value="San Jose"/> <input style="width: 80px;" type="text" value="Please s..."/> <input style="width: 80px;" type="text"/></p> <p>Home phone *</p> <p>16. <input style="width: 100%;" type="text"/></p> <p>Work phone      Extension</p> <p>17. <input style="width: 150px;" type="text"/> <input style="width: 80px;" type="text"/></p> <p>Cell phone      Operator</p> <p>18. <input style="width: 150px;" type="text"/> <input style="width: 80px;" type="text" value="Please s..."/></p> <p>19. <input type="checkbox"/> Yes! Please mail me periodic updates for San Jose's Parks, Recreation and Neighborhood Services Department.</p> </div>	<p>14. Input <b>Street Address</b> If you live in an apartment/ unit, put that number on the same line as the address in box one</p> <p>15. Input <b>City, State, and Zip Code</b></p> <p>16. Input <b>Home Phone</b> number This can be a cell phone number.</p> <p>17. If available, input <b>Work Phone</b> This number is optional. Could also be an additional cell phone number.</p> <p>18. Input <b>Cell Phone</b> number</p> <p>19. If you would like updates for San Jose's Park, Recreation and Neighborhood Services, check the checkbox</p>

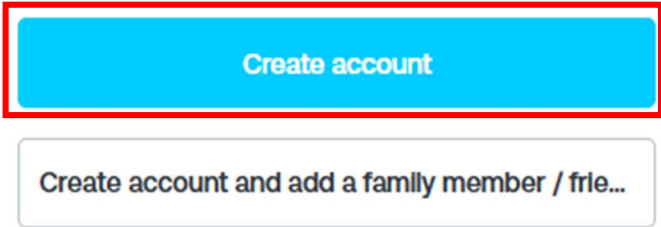
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SCREENSHOT	INSTRUCTIONS
<p style="text-align: center;"><b>In case of emergency, contact:</b></p> <p>The emergency contact should NOT be the parent or guardian.</p> <p style="text-align: center;"><b>Emergency contact 1</b></p> <p>First name                      Last name</p> <p><input type="text"/>                      <input type="text"/></p> <p>Relationship</p> <p><input type="text"/></p> <p>Area code              Home phone              Extension</p> <p><input type="text"/> - <input type="text"/> - <input type="text"/></p> <p>Area code              Other phone              Extension</p> <p><input type="text"/> - <input type="text"/> - <input type="text"/></p>	<p style="text-align: center;"><b>20. Input Emergency Contact Information for Contact #1.</b></p> <p>Please note that if this is for a child's account, the emergency contact should <u>NOT</u> be a parent as their information will already be on file.</p>
<p style="text-align: center;"><b>Emergency contact 2</b></p> <p>First name                      Last name</p> <p><input type="text"/>                      <input type="text"/></p> <p>Relationship</p> <p><input type="text"/></p> <p>Area code              Home phone              Extension</p> <p><input type="text"/> - <input type="text"/> - <input type="text"/></p> <p>Area code              Other phone              Extension</p> <p><input type="text"/> - <input type="text"/> - <input type="text"/></p>	<p style="text-align: center;"><b>21. Please input Emergency Contact Information for Contact #2.</b></p>

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SCREENSHOT	INSTRUCTIONS
<p style="text-align: center;"><b>Questions</b></p> <p><b>22.</b> * Please indicate your Race/Ethnicity which you identify?  <input type="text" value="Select one..."/></p> <p><b>23.</b> * Please indicate your Preferred Spoken Language?  <input type="text" value="Select one..."/></p> <p><b>24.</b> * Please indicate any medical issues (allergies such as food, medications (such as Epi Pen), and/or environmental; medical conditions; or medications that we should be aware of) and/or any accommodations needed for successful inclusion in programs or activities (eg. visual schedules, time limitations for attention span, assistance with transitions, etc). Note: if none of these apply, please enter NONE  <input type="text"/></p>	<p><b>22.</b> Select your <b>Race/Ethnicity</b> from the drop-down menu</p> <p><b>23.</b> Select <b>Preferred Spoken Language</b> from the drop-down menu</p> <p><b>24.</b> Input any <b>Medical Issues</b> (allergens/medications) in the box provided.</p> <p>If none, please put 'None'</p>
<p style="text-align: center;"><b>Security Information</b></p> <p><b>25.</b> Security Question *  <input type="text" value="Please select your question"/></p> <p><b>26.</b> Answer *  <input type="text"/></p> <p><b>27.</b> Confirm Answer *  <input type="text"/></p> <p><b>28.</b> <input type="checkbox"/> I'm not a robot   <small>reCAPTCHA Privacy - Terms</small></p>	<p><b>25.</b> Input Security Information by selecting <b>Security Question</b> from the drop-down</p> <p>This will be the question you are asked if you are ever locked out of your account.</p> <p><b>26.</b> Input <b>Answer</b></p> <p><b>27.</b> Confirm <b>Answer</b></p> <p><b>28.</b> Check <b>I'm not a robot checkbox</b> and follow the directions provides</p>

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SCREENSHOT	INSTRUCTIONS
	<p>29. Select <b>Create Account</b></p> <p>If you need to add additional family members who <b>DO NOT ALREADY HAVE AN ACCOUNT</b>, select <b>Create account and add a family member</b></p> <p><b>Go through the steps again to create family member's account.</b></p>