

**Are you disabled
and need an
accommodation
for an upcoming
abatement?**



**If you are person with a
disability, you have a
right to request a
reasonable
accommodation under
the Americans with
Disabilities Act (ADA).**

Steps To Request A Reasonable Accommodation:

- 1. Make a request. Talk to City of San José staff onsite during outreach.**
- 2. Tell us what accommodation you need to navigate through the abatement process. You do not need to tell anyone what your diagnosis is.**
- 3. City staff, who receive your request, will confirm next steps.**
- 4. As part of the review process, staff may ask you for more information or medical documents about your limitations.**
- 5. You will receive a written decision.**



**This information is private
and will only be shared with
staff who need it to review
your request.**

What is a reasonable accommodation?

A reasonable accommodation is a change to the City's usual process to help a person with a disability access services or support. People may request an accommodation if there is something about the encampment abatement process which creates a barrier for them. Examples may include:

- Materials in **large print** or explained out loud
- **Communication help** (like an ASL interpreter or translated materials)
- **Extra time within the established abatement schedule** to move or relocate

Note: Asking for a housing placement or a request to remain indefinitely is **not** a reasonable accommodation.

What is considered a disability?

- A disability can be temporary or long-term.
- A disability is a physical, mental or cognitive condition that can limit someone's ability to do everyday activities.
- The effects can be different for each person.

Note: If your disability limits your ability to navigate through the abatement process, please talk with City staff.

When should I request an accommodation?

- Ask **as soon as possible** after you see the notice posted about abatement.
- Ask for assistance as soon as your disability makes it hard for you to go through the abatement process.

Note: It may take time to review your request. You might need to **show medical documents**. Ask for accommodations **as soon as you know you need them**.

What if my request is denied?

Engage in the interactive process with City of San José staff to explore alternative accommodations that may meet your needs.