PUBLIC SAFETY

2026-2027 PROPOSED OPERATING BUDGET

OUTCOMES:

- *A safer San José with effective emergency response services*
- *Resilient communities that are prepared for emergencies*

Presenter: Paul Joseph, Police Chief

Panelists: Robert Sapien Jr., Fire Chief

Raymond Riordan, Director, Office of Emergency Management

Eddie Aubrey – Independent Police Auditor

CITY OF SAN JOSE
CAPITAL OF SILICON VALLEY

PUBLIC SAFETY

Core Services

Fire Department

Emergency Response
Fire Prevention

Police Department

Respond to Calls for Service and Patrol Support
Crime Prevention and Community Education
Investigative Services
Regulatory Services

Office of Emergency Management

City-Wide Emergency Management

Independent Police Auditor

Independent Police Oversight

PUBLIC SAFETY

Program Samples*

Fire Department

- Fire and Emergency Medical Services Response
- Fire and Emergency Medical Services Dispatch
- Fire Stations / Apparatus Operations and Maintenance
- Fire Sworn Training
- Special Operations (Airport Rescue and Fire Fighting, Hazardous Incident Team, Urban Search and Rescue)
- Fire Cause Investigation
- Fire Safety Education, Review, and Inspections

Police Department

- Crime Prevention
- Homicide / Crime Scene
- Sexual Assaults
- Special Investigations
- Permits
- 9-1-1 Call Taking and Police Dispatch
- Downtown Services
- Field Patrol
- Police Training and Academy

Office of Emergency Management

- Emergency Management
- City Manager Emergency Response and Recovery

Independent Police Auditor

- Oversight of Police Misconduct Complaints and Public Outreach
- IPA Management and Administration

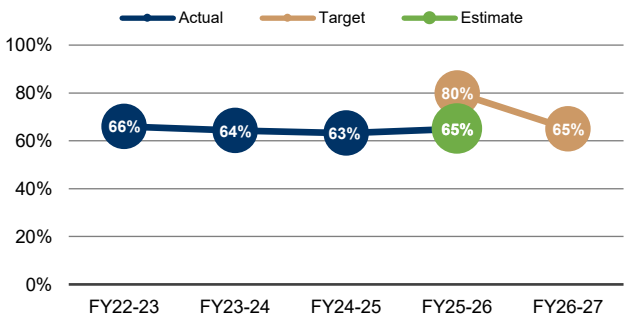
*** For a complete list of programs, please refer to the 2026-2027 Proposed Operating Budget**

PUBLIC SAFETY PERFORMANCE MEASURE DASHBOARD

CITY OF SAN JOSE
CAPITAL OF SILICON VALLEY

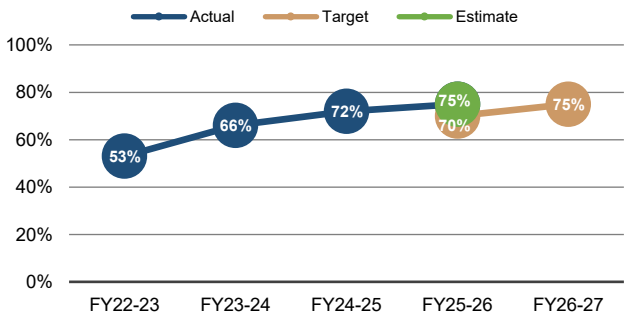
Fire Emergency Responsiveness

% of time the initial responding Fire unit arrives to Priority 1 calls in less than eight minutes (red lights/siren)[1]



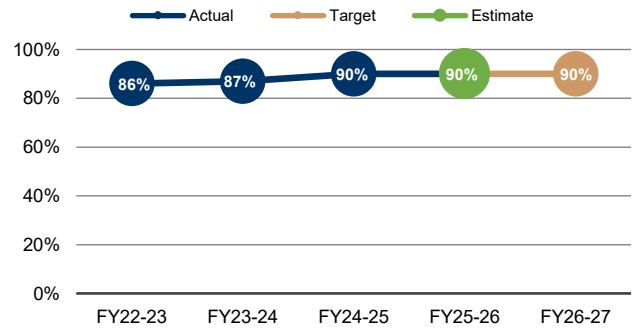
Quality of Fire Protection and Prevention

% of residents surveyed who rate the quality of fire protection and prevention as "good" or "excellent"



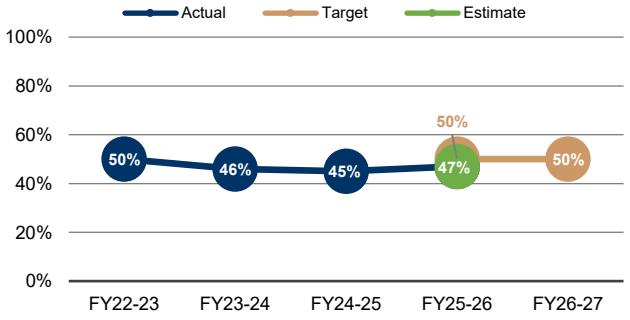
Police Emergency Calls for Service and Reports

% of 9-1-1 calls that are answered in less than 15 seconds[3]



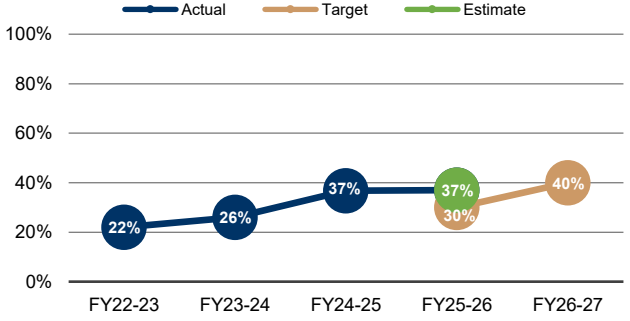
Police Emergency Responsiveness

% of time the first dispatched Police unit arrives to Priority 1 calls in less than six minutes (present or imminent danger)[2]



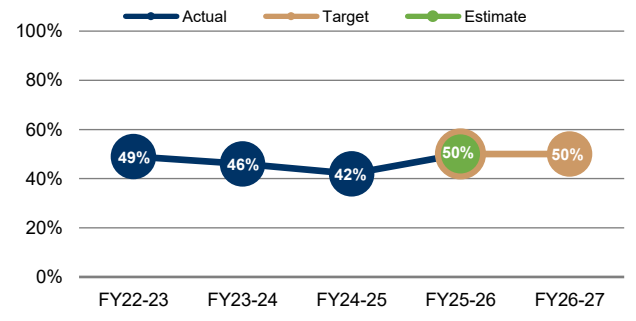
Quality of Police Protection

% of residents surveyed who rate the quality of police protection in their neighborhood as "good" or "excellent"



Resident Household Emergency Preparedness

% of residents surveyed rating of household preparedness for a natural disaster of other citywide emergency as "well prepared" or "somewhat prepared"



PUBLIC SAFETY

Budget Summary

Department	2025-2026 Adopted	2026-2027 Forecast	2026-2027 Proposed	% Change from Forecast
Fire Department*	$322,628,059	$332,526,974	$329,592,331	(0.9%)
Police Department	$609,022,328	$625,869,649	$627,086,799	0.2%
Office of Emergency Management	$3,997,276	$3,487,364	$3,142,364	(11%)
Independent Police Auditor's Office	$1,665,341	$1,687,135	$1,687,135	(0.0%)
CSA Total**	**$937,513,004**	**$963,571,122**	**$961,508,629**	**(0.2%)**
Positions	**2594.24**	**2568.24**	**2.541.26**	**(1.1%)**

* The Fire Department has additional funding budgeted in the Community & Economic Development CSA.
** The 2025-2026 Adopted CSA total includes $200,000 of funding for Emergency Operations Center Relocation Capital Contribution in the Public Works Department.

PUBLIC SAFETY
INCREASING COMMUNITY SAFETY FOCUS AREA

Long-Term Goal: San José residents live in a community with responsive emergency services and safe streets and roads.

Problem Area 1: Emergency and Crisis Response. Lean staffing and high call volumes strain the capacity of police and fire response. Missed opportunities to connect crisis calls with an alternative response.

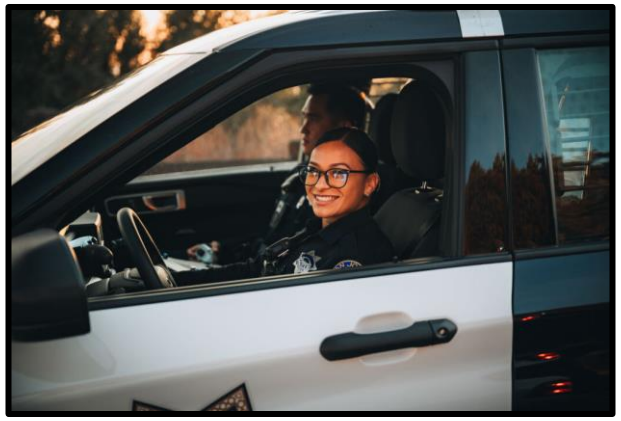
Problem Area 2: Crime Reduction. Though crime rates are trending downward, a few crime categories remain stagnant across California.

Problem Area 3: Youth Violence Prevention and Intervention. Limited coordination across schools, community-based organizations, and public safety agencies can delay identification of at-risk youth and reduce access to support services, increasing the likelihood of continued involvement in violence.

Problem Area 4: Traffic Safety. Traffic engineering practices initially prioritized speed and volume, often at the expense of safety. Speeding is the primary cause of fatalities and serious injuries in San José.

PUBLIC SAFETY
2026-2027 PRIORITIES / SERVICE DELIVERY

- Respond to calls for service of essential emergency services (patrol, fire suppression, rescue, and emergency medical services) in a safe, efficient, and effective manner.
- Continue regional all-hazard emergency management planning, training, and exercises.
- Audit police misconduct complaints to ensure the process is thorough, objective, and fair; provide policy recommendations and public outreach.
- Effectively investigate crimes and seek successful prosecution of suspects.
- Advance the deployment and use of technology to enhance the delivery of public safety services where possible.
- Conduct after action review of public safety during major events.



PUBLIC SAFETY

Proposed Budget Actions

Proposal Title	Amount	Previously Funded One-Time?
Police - Artificial Intelligence Report Writing Tool	$750,000	N
Police - Unstaffed Unit Reduction	($3,098,862)	N
Police Training Center Opening Deferral	($778,000)	N
Fire Station 32 Two-Year Deferral	($4,707,105)	N
Fire - Wildland Engine Staffing Reconfiguration	($491,244)	N
Fire - Emergency Medical Services Staffing	($219,844)	N
OEM - Disaster Preparedness and Emergency Response Modeling Software	($310,000)	N

PUBLIC SAFETY SUMMARY

- Continue to provide high-quality fire suppression, rescue, emergency medical, and other related public assistance services.
- Continue to maintain the safety of residents throughout the City by keeping crime rates down, reducing and investigating crimes, and maintaining a vibrant, safe community.
- Continue to provide quality Police response to calls for service and maintain visible patrol throughout the City.
- Continue projects that address the direct needs of the public following a disaster, improve support for our most vulnerable populations, and support the integration of volunteer resources.
- Continue to provide civilian oversight of the Police misconduct complaint process to ensure its fairness, thoroughness, and objectivity.

PUBLIC SAFETY

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