City Council Study Session

Emergency Management Roadmap Update

December 10, 2018
## San José Threat and Hazard Identification and Risk Assessment

### City of San José THIRA Threat/Hazard List (2015)

<table>
<thead>
<tr>
<th>Natural Hazards</th>
<th>Terrorism Threats</th>
<th>Intentional Threats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Destructive Weather (Flood, Storm, Tornado, Hail, Lightning)</td>
<td>Terrorism: Conventional (Mumbai-style Attack)</td>
<td>National State of Emergency</td>
</tr>
<tr>
<td>Earthquake</td>
<td>Terrorism: Chemical Incident</td>
<td>Civil Unrest/Riot</td>
</tr>
<tr>
<td>Flood (Coastal, River)</td>
<td>Terrorism: Biological Incident (Non-Contagious)</td>
<td>Active Shooter Incident (School, Mall, Place of Worship)</td>
</tr>
<tr>
<td>Fire (Wildland)</td>
<td>Terrorism: Biological Incident (Contagious)</td>
<td>Resource Loss/Shortage: Food</td>
</tr>
<tr>
<td>Epidemic/Pandemic Outbreak</td>
<td>Terrorism: Radiological Incident</td>
<td>Aircraft Incident (Accidental)</td>
</tr>
<tr>
<td>Agricultural Disease Outbreak</td>
<td>Terrorism: Nuclear Incident</td>
<td>Illicit Drug Manufacture/Storage</td>
</tr>
<tr>
<td>Ground Subsidence/Sinkholes</td>
<td>Terrorism: Explosive Incident</td>
<td>Other Mass Casualty Incidents</td>
</tr>
<tr>
<td>Landslide/Mudslide</td>
<td>Terrorism: Cyber</td>
<td>Criminal: Cyber Crime</td>
</tr>
<tr>
<td>Drought</td>
<td>Terrorism: Aircraft as a Weapon</td>
<td>Nuclear Weapon Accident/Incident</td>
</tr>
<tr>
<td>Tidal Sieche</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tsunami</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Volcano</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Space Weather/Space Hazards</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| Technological Hazards | | |
|----------------------| | |
| Fire (Structural/Industrial) | | |
| Hazardous Materials Incident (Accidental/Unintentional) | | |
| Pipeline Failure/Explosion | | |
| Structural Failure/Collapse: Dams (Anderson Dam) | | |
| Structural Failure/Collapse: Building | | |
| Structural Failure/Collapse: Levee System | | |
| Utilities Interruption/Failure: Water Systems | | |
| Utilities Interruption/Failure: Power Systems | | |
| Utilities Interruption/Failure: Wastewater/Stormwater Systems | | |
| Utilities Interruption/Failure: Solid Waste Systems | | |
| Nuclear Reactor Incident | | |
Emergency Management Roadmap

- Strengthen Emergency Management Structure
- Improve Emergency Planning
- Enhance Key Capabilities
- Increase Coordination
- All Hazards Planning
- Promote Recovery and Resiliency
**Emergency Management Roadmap**

- Council directed focus on 6 keys areas

1. **Strengthen Organizational Structure for Emergency Management**
   - Status: Done

2. **Improve Emergency Planning**
   - Status: On Track

3. **Complete Flood Recovery and build Resilience**
   - Status: Very Minor Issues

4. **All Hazard Preparedness**
   - Status: Moderate Issues

5. **Enhance Emergency Management Capabilities**
   - Status: Serious Issues

6. **Increase Coordination**
   - Status: Very Serious Issues

   - **Stuck/ Not Started**
June 2018 – Emergency Management Roadmap

**Emergency Communication Plan**
- Improve Emergency Planning

**All Hazards Evacuation Planning**
- Prepare for the Next Rainy Season (All Hazards)

**Stream Debris Removal**
- Provide Emergency Preparedness Training

**Public Notification and Warning Ready**
- Update JEAP with additional waterways

**Initiated Soft Story program**
- Deeper the EOC Bench

**Participation in USGS Haywired Study**
- Shelter Management Training

**Activate JEAP as needed**
- FEMA Public Assistance

**Warning and Notification (High Tech and High Touch)**
- FEMA Disaster Mitigation

**EOC Activation**
- CADRE

**EOC Exercises**
- County

**Strengthen Emergency Management Organizational Structure**
- Water District

**Increase Coordination**
- Establish Emergency Management Working Group

**Hazard Specific Plans - Earthquake**
- Community Action Plan Roosevelt

**Community Action Plan**
- Community Action Plan Mobile Home Parks

**Approved Joint Emergency Action Plan for Flood**
- Update JEAP with additional waterways

**Updated Emergency Operations Plan**
- FEMA Public Assistance

**FEMA Disaster Mitigation**
- Prioritize After Action Report Items
Strengthen Emergency Management Organizational Structure

Effectively utilize UASI and other grant funds

On board additional OEM staff

Convene Disaster Council

Establish Volunteer Registration Process

Maintain Emergency Management Working Group Support
<table>
<thead>
<tr>
<th>Improve Emergency Planning</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Complete update to the Emergency Operations Plan (EOP)</td>
<td>Update Joint Emergency Action Plan for Flood</td>
<td>Complete support plans to the EOP</td>
</tr>
<tr>
<td>Initiate Department Operations Center updates</td>
<td>Complete update of Annexes to the EOP</td>
<td>Develop Disaster District Office Plans</td>
</tr>
</tbody>
</table>
All Hazards Preparedness

Provide Public Emergency Preparedness Training

Complete a Crisis Communications Plan

Integrate all hazards plans and needs for AFN

Complete JEAP review exercise

Develop soft story program

Activate JEAP as needed
Enhance Key Emergency Management Capabilities

- Develop multi-year training and exercise plan
- Deepen The EOC Bench

Data, Technology and Information Management

- Design and build new Emergency Operations Center

Respond as needed to emergencies

EOC Exercises

EOC Activation
Community Emergency Response Team

December 10, 2018
Emergency Services Council

• Approved the national Community Emergency Response Team Training Curriculum for local delivery.

• Adopted a proposed San Jose Community Emergency Response Team Training schedule.
What is Community Emergency Response Team (CERT)?

• Educates and trains volunteers about disaster preparedness for the hazards that are most likely to occur in San José.

• Train to respond safely, responsibly and effectively to emergency situations, such as fire safety, light search and rescue, team organization and disaster medical operations.

• 20-hour training commitment

• Nationwide volunteer training program that professional responders can rely on during disaster situations, which allows them to focus on more complex tasks.
Unit 1 – Disaster Preparedness

Learning Objectives:

• Identify the roles and responsibilities for community preparedness.

• Describe the types of hazards most likely to affect their community and their potential impact on people, health, and infrastructure.

• Undertake personal and organizational preparedness actions.

• Describe the functions of CERTs and their role as a CERT member.
Unit 2 – Fire Safety and Utility Controls

Learning Objectives:

• Explain and understand the role of CERTs in fire safety.

• Identify and reduce potential fire and utility risks in the home and workplace.

• Extinguish small fires using a fire extinguisher
Unit 3 – Disaster Medical Operations — PART 1

Learning Objectives:

• Identify the “killers.”

• Apply techniques for opening airways, controlling bleeding, and treating for shock.

• Conduct triage under simulated disaster conditions.
Unit 4- Disaster Medical Operations- Part 2

Learning Objectives:

• Take appropriate sanitation measures to help protect public health.

• Perform head-to-toe patient assessments.

• Establish a treatment area.

• Apply splints to suspected fractures and sprains and employ basic treatments for other injuries.
Unit 5 – Light Search and Rescue

Learning Objectives:

- Identify sizeup requirements for potential search and rescue situations.
- Describe the most common techniques for searching, both interior and exterior.
- Use safe techniques for debris removal and survivor extrication.
- Describe ways to protect rescuers during search and rescue.
Unit 6 – CERT Organization
Unit 7 – Disaster Psychology

Learning Objectives:

• Describe the disaster and post-disaster emotional environment for survivors and rescuers.

• Describe the steps that rescuers can take to relieve their own stress and that of other disaster survivors.
Unit 8 – Terrorism and CERT

Learning Objectives:

• Define terrorism
• Identify potential targets in the community
• Identify the eight signs of terrorism
• Identify CERT operating procedures for a terrorist incident
• Describe the actions to take following a suspected terrorist incident.
Unit 9 – Review, Final Exam, Disaster Simulation
Next Step

- Meet with Councilmember staff
- Meet with organizational support groups like
  - Neighborhood Commission
  - Existing CERT groups
  - Faith groups
- Identify adequate facilities, supplies and materials
- Translate materials for Vietnamese
- Conduct more Train the Trainer
Questions
AGENDA
12.10.2018

• EMERGENCY MANAGEMENT ROADMAP UPDATE

• ELECTED OFFICIALS

• TABLETOP EXERCISE
<table>
<thead>
<tr>
<th>Natural Hazards</th>
<th>Terrorism Threats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Destructive Weather (Flood, Storm, Tornado, Hail,</td>
<td>Terrorism: Conventional (Mumbai-style Attack)</td>
</tr>
<tr>
<td>Lightning)</td>
<td>Terrorism: Chemical Incident</td>
</tr>
<tr>
<td>Earthquake</td>
<td>Terrorism: Biological Incident (Non-Contagious)</td>
</tr>
<tr>
<td>Flood (Coastal, River)</td>
<td>Terrorism: Biological Incident (Contagious)</td>
</tr>
<tr>
<td>Fire (Wildland)</td>
<td>Terrorism: Radiological Incident</td>
</tr>
<tr>
<td>Epidemic/Pandemic Outbreak</td>
<td>Terrorism: Nuclear Incident</td>
</tr>
<tr>
<td>Agricultural Disease Outbreak</td>
<td>Terrorism: Explosive Incident</td>
</tr>
<tr>
<td>Ground Subsidence/Sinkholes</td>
<td>Terrorism: Cyber</td>
</tr>
<tr>
<td>Landslide/Mudslide</td>
<td>Terrorism: Aircraft as a Weapon</td>
</tr>
<tr>
<td>Drought</td>
<td></td>
</tr>
<tr>
<td>Tidal Sieche</td>
<td></td>
</tr>
<tr>
<td>Tsunami</td>
<td></td>
</tr>
<tr>
<td>Volcano</td>
<td></td>
</tr>
<tr>
<td>Space Weather/Space Hazards</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Technological Hazards</th>
<th>Intentional Threats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire (Structural/Industrial)</td>
<td>National State of Emergency</td>
</tr>
<tr>
<td>Hazardous Materials Incident (Accidental/Unintentional)</td>
<td>Civil Unrest/Riot</td>
</tr>
<tr>
<td>Pipeline Failure/Explosion</td>
<td>Active Shooter Incident (School, Mall, Place of Worship)</td>
</tr>
<tr>
<td>Structural Failure/Collapse: Dams (Anderson Dam)</td>
<td>Resource Loss/Shortage: Food</td>
</tr>
<tr>
<td>Structural Failure/Collapse: Building</td>
<td>Aircraft Incident (Accidental)</td>
</tr>
<tr>
<td>Structural Failure/Collapse: Levee System</td>
<td>Illicit Drug Manufacture/Storage</td>
</tr>
<tr>
<td>Utilities Interruption/Failure: Water Systems</td>
<td>Other Mass Casualty Incidents</td>
</tr>
<tr>
<td>Utilities Interruption/Failure: Power Systems</td>
<td>Criminal: Cyber Crime</td>
</tr>
<tr>
<td>Utilities Interruption/Failure: Wastewater/Stormwater Systems</td>
<td>Nuclear Weapon Accident/Incident</td>
</tr>
<tr>
<td>Utilities Interruption/Failure: Solid Waste Systems</td>
<td></td>
</tr>
<tr>
<td>Nuclear Reactor Incident</td>
<td></td>
</tr>
</tbody>
</table>
MISSION OF THE OFFICE OF EMERGENCY MANAGEMENT
REQUIRED EMERGENCY MANAGEMENT EFFORTS

CORE SERVICES

• Emergency Management (EM)
• Homeland Security (HLS)
• Continuity of Government (COG)
• Continuity of Operations (COOP)
• Emergency Planning & Risk Management
• Interagency Coordination
• Hazard Mitigation
• EM Training and Exercise Program
• Mass Warning and Notification
• Incident Management
• Post-Disaster Recovery Coordination

IMPLEMENT STANDARDS

• National Incident Management System (NIMS)
• State of California’s Standardized Emergency Management System (SEMS)
• National Fire Protection Association (NFPA) Standard 1600
• Emergency Management Accreditation Program (EMAP) Standards
In July 2015-March 2017, the Office of Emergency Management assessed City-wide emergency and homeland security readiness against the 31 Core Capabilities defined by the Department of Homeland Security National Preparedness Goal.

<table>
<thead>
<tr>
<th>Table 1. Department of Homeland Security Core Capabilities</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Prevention</strong></td>
</tr>
<tr>
<td>Planning</td>
</tr>
<tr>
<td>Forensics and Attribution</td>
</tr>
<tr>
<td>Intelligence and Information Sharing</td>
</tr>
<tr>
<td>Interdiction and Disruption</td>
</tr>
<tr>
<td>Screening, Search, and Detection</td>
</tr>
<tr>
<td>Physical Protective Measures</td>
</tr>
<tr>
<td>Risk Management for Protection Programs and Activities</td>
</tr>
<tr>
<td>Screening, Search, and Detection</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>
Identified Areas of Improvement in the Following Critical Capabilities:

- Planning
- Public Information & Warning
- Operational Coordination
- Mass Care Services
- Critical Transportation (Evacuation)
- Community Resilience

*INTEGRATED INTO EMERGENCY ROADMAP*
EMERGENCY MANAGEMENT SYSTEMS

STANDARDIZED EMERGENCY MANAGEMENT SYSTEM (SEMS)

- Incident Command System (ICS)
- Unified Command System (UCS)
- Multi-Agency Coordination System (MACS)
- Master Mutual Aid Agreement
- Operational Area Structure
- Compliance required to remain eligible for response related costs

NATIONAL INCIDENT MANAGEMENT SYSTEM (NIMS)

- Federal Requirement
- Joint Information System
- Incident Command System (ICS)
- Unified Command System (UCS)
- Multi-Agency Coordination System (MACS)
- Compliance required for grants or FEMA funding
5 major components

- Command
- Operations
- Planning/Intelligence
- Logistics
- Finance/Administration
5 Major Components

- Management
- Operations
- Planning/Intelligence
- Logistics
- Finance/Administration

Unified Command

- Incident Commanders/ EOC Directors representing agencies or jurisdictions that share responsibility for the incident response from a single Incident Command Post/ EOC
FUNCTIONS OF MULTI-AGENCY COORDINATION SYSTEM

- **Support** incident management policies and priorities
- **Facilitate** logistics support and resource tracking
- **Inform** resource allocation decisions based upon priorities
- **Manage** incident related information
- **Coordinate** interagency and intergovernmental issues regarding incident management policies, priorities, and strategies
An agreement in which two or more parties agree to furnish resources and facilities and to render services to each and every other party of the agreement to prevent and combat any type of disaster or emergency.
Levels of Incident Management

1) Field Level
2) Local Government Level
3) Operational Area Level (58 Counties)
4) (State) Region Level (3 Regions)
5) State Level (SEMS)
6) Federal Level (NIMS)
Emergency Operations Center (EOC) Team

Main Number: 408-794-7055 / EOC@sanjoseca.gov

Operations Section Coordinator
- Law Branch
- Public Works Branch
- Transportation Branch
- Environmental Services Branch
- CERT Branch
- Airport Branch

Planning Section Coordinator
- Innovation Branch Director
- Geographic Information Systems (GIS)
- Documentation
- Damage Data Collection Branch

Finance & Administration Section Coordinator
- Action Planning
- Technical Specialist: Warning
- Technical Specialist: Socorro
- Technical Specialist: EOC Coordinator

Logistics Section Coordinator
- Cost/Time
- IT Support
- Procurement / Purchasing Branch
- Personnel Branch
- Volunteers Branch
- R.A.C.E.S Branch

Recovery Section Coordinator
- Facilities
- Fleet
- Fuel & Utilities Branch
- Buildings (PBCE)
- Donations Management
- Recovery Finance
- Recovery Public Works
- Recovery Transportation
- Recovery Environmental
- Parks, Recreation & Neighborhood Services
- Case Management

External Linkage with Multi-Agency Coordination Systems (MACS)
- State of California State Ops Center
- State Coastal Region (SDOC)
- County of Santa Clara DOC
- County of Santa Clara MIOC
- Neighboring Jurisdictional EOCs
- Special District / Utility District EOCs
- School District EOCs
- Joint Information Center (JIC)

Assumptions:
- Supporting Departmental Operations Centers, Disaster Service Workers (DSWs), and Volunteer Programs

Version 11.3
October 2018

Incident/Area
Connected Points

Dispatch
Centers

Reporting
Pending
Role of the Public Information Officer & Liaisons

• Gather Information
• Verify Information
• Coordinate Information
• Disseminate Information

How Emergency Public Information is Disseminated

• Field Public Information Officers (PIOs)
• Emergency Public Information Office (EPIO) Branch
• Joint Information System (JIS) / Joint Information Center (JIC)
THE ROLE OF ELECTED & APPOINTED OFFICIALS

DISASTER DISTRICT OFFICES (DDO)
WE ALL HAVE A ROLE
PURPOSE:

• Provide Support to the Community & the Emergency Op. Center

• Be the Conduit of Information & Resources Before, During and After A Disaster
DISASTER DISTRICT OFFICE (DDO)

Serves as:

- Focal point of government assistance in large, complex emergencies.
- Location where Elected Officials can best support their constituents, gather information, and identify unmet needs.
- Location where Elected Officials support disaster assistance to constituents through co-located State/Federal Disaster Recovery Center (DRC) and/or Local Assistance Center (LAC).
THE ROLE OF ELECTED OFFICIALS

ACTION LIST:
- Before an Emergency/Disaster
- During an Emergency/Disaster
- After an Emergency/Disaster
BEFORE A DISASTER

• Authorize and support prevention, preparedness, mitigation, response, and recovery policies.
• Get trained on NIMS/SEMS
• Train your staff on disaster response operations pertaining to your office
• Engage your community
• Support and encourage CERT training within your district
• Promote a neighborhood approach to emergency preparedness and response
DURING A DISASTER

• Support the work of Emergency Management Officials

• Review and approve the Proclamation of a Local Emergency and other special legislation/policy

• Determine public needs and identify current or future city actions related to the disaster

• Maintain situational awareness

• Maintain coordinated communication to the public as guided by a liaison or EOC Public Information Officer (PIO) to ensure that messaging is aligned with the Emergency Operations Center's (EOC) objectives
AFTER A DISASTER

- Assist residents and the City in finding immediate and long term solutions to problems resulting from the disaster.
- Maintain accurate and complete reports and documentation
- Support PIO and Liaison Branches to host and accompany VIPs and government officials to tour impacted areas, shelter sites and other areas following the disaster.
- Visit impacted areas, shelters, and other temporary facilities to identify problems and special issues, especially ones that impact recovery.
Emergency Operations Center may be activated by:

- City Manager or designee
- Assistant City Manager
- Fire Chief
- Police Chief
- Director, Office of Emergency Management

EOC Activation Levels:

- EOC Activation Level Normal
- EOC Activation Level 4 (Watch)
- EOC Activation Level 3 (Special)
- EOC Activation Level 2 (Partial)
- EOC Activation Level 1 (Full)
YOUR DISASTER DISTRICT OFFICE PLAN

COMPONENT 1: DEVELOP SITE PLAN
COMPONENT 2: COMMUNICATIONS PLAN
COMPONENT 3: MEDIA & MESSAGING PLAN
COMPONENT 4: OPERATIONS & REPORTING PLAN
COMPONENT 5: DEMOBILIZATION/RECOVERY PLAN

SAMPLE – COMPONENT 1 - STEP 1

PRIMARY
GARDNER
COMMUNITY CENTER

Key/Building Access:
Contact 1: Jeremy Schoffner
Phone Number: (408) 793-5311
Contact 2: Anthony Ossenfort
Phone Number: (408) 793-5311

Other Contacts:
Disaster Office Lead:
Disaster Office Support Staff:
EOC Public Information Officer:
City Council Liaison:
Intergovernmental Liaison:
Private Sector Liaison:
School Liaison:
Media Contact:
Neighborhood Contact:
Religious Org. Contact:
Red Cross Contact:

CAPABILITIES
- Gym
- Connection to City Internet
- Banquet Hall Occupancy
  (Assembly: 372, Dining: 175)
- Bus Lines: 64
- Internet is available, but no WIFI
- Number of Classrooms: 2
- Number of Computers: 11

LOCATION
520 W. Virginia St.
San Jose, CA 95125
(408)535-3570

ACTIVATION
PRIORITY:
1)
2)
3)
4)

SUPPORT REQUEST:
1)
2)
3)

POSSIBLE RESOURCES:
1)
2)
3)

POSSIBLE SHELTER(S):
ROOM: ______
ROOM: ______
EMERGENCY MANAGEMENT
Sequence of Key Events
## Types of Recovery Programs

The chart below provides a sample of available programs and indicates local, state and federal proclamation/declaration requirements and program implementation criteria.

<table>
<thead>
<tr>
<th>Assistance Type</th>
<th>Local</th>
<th>State</th>
<th>Federal</th>
<th>Program Implementation Criteria</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire Management Assistance Grant (FMAG)</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>Fire suppression - The uncontrolled fire must threaten such destruction as would constitute a major disaster.</td>
</tr>
<tr>
<td>State Public Assistance: Director’s Concurrence</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>Restoration of public infrastructure only - The event must be beyond the control/capabilities of the local jurisdiction.</td>
</tr>
<tr>
<td>State Public Assistance: Governor’s Proclamation</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
<td>Response and restoration costs - The event must be beyond the control/capabilities of the local jurisdiction.</td>
</tr>
<tr>
<td>Federal Public Assistance: Major Disaster</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Response and restoration costs - The state must request within 30 days of the occurrence; demonstrate necessary actions are beyond the state’s capability; and damages meet the criteria defined in federal regulations.</td>
</tr>
<tr>
<td>Federal Public Assistance: Emergency</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Response costs only - The state must request assistance within 5 days after the need becomes apparent; must demonstrate effective response is beyond the state’s capability; and federal assistance is necessary to save lives and protect health, safety, and property.</td>
</tr>
<tr>
<td>Federal Individuals and Households Program (IHP)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Grants to individuals for necessary expenses or serious needs - May be implemented upon a Presidential declaration. There is no set threshold; however, FEMA considers such criteria as concentration of damages, trauma, special populations, etc.</td>
</tr>
<tr>
<td>State Supplemental Grant Program (SSGP)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Offers grants to individuals after the maximum IHP grant is met and there are additional unmet needs.</td>
</tr>
<tr>
<td>U.S. Small Business Administration (SBA) Economic Injury Disaster Loans</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>Working capital loans for small businesses - May be independently implemented when at least 5 small businesses have suffered economic injury and other assistance is not otherwise available; may be implemented under a USDA designation and may be implemented under SBA physical declarations.</td>
</tr>
<tr>
<td>U.S. SBA Physical Disaster Loan Program</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>Real and personal property loans - May be independently implemented when at least 25 homes and/or businesses have each suffered uninsured losses of 40 percent or more of the fair replacement or predamage value.</td>
</tr>
<tr>
<td>U.S. Department of Agriculture (USDA) Disaster Designation</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>Crop production loss and physical loss loans - May be made available when at least 20 percent crop production loss or a physical loss of livestock products, real estate, or chattel property.</td>
</tr>
<tr>
<td>Crisis Counselling Programs</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Referral services and short-term counseling - Funded by FEMA and administered by Department of Healthcare Services through the county mental health offices.</td>
</tr>
<tr>
<td>Disaster Unemployment Assistance</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Funded by FEMA through the Department of Labor – Offers up to 26 weeks of disaster unemployment assistance upon a Presidential Disaster Declaration.</td>
</tr>
</tbody>
</table>
KEY CONSIDERATIONS & NEXT STEPS

- Identify a lead person to be key contact for ongoing planning and development of the Disaster District Office.
- Participate in future Emergency Management Trainings
- Continue working with OEM on Disaster District Office coordination with other city departments and private businesses
- Update Disaster District Office location designation
  - Identify at least 3 possible sites
  - City owned & operated preferred
  - Central and accessible to constituents

STEP 1: DEVELOP SITE PLAN
STEP 2: DEVELOP COMMUNICATIONS PLAN
STEP 3: MEDIA & MESSAGING PLAN
STEP 4: OPERATIONS & REPORTING PLAN
STEP 5: DEMOBILIZATION/RECOVERY PLAN
QUESTIONS?
TABLE TOP EXERCISE
Attachment 4 to the Council Guide
• Today is Sunday, December 10, 2019
• Awoken by an early morning quake
• It is daylight, clear, but cold
• You checked on your family, then your neighbors
• Initiate calls to city staff
• You turned on KCBS am radio news and hear about:
  o Power Outages
  o Phone Outages
  o Wireless Outage
  o Water Outage
QUESTIONS

1. Take a moment to consider what has happened, and where you’d be on a Sunday morning. Hearing what your Elected Official role is, what are the first tasks you would want to take?

2. Who would be the first city staff you would reach out to?

3. What expectations would you have of the community and its leaders?

4. How would you want them to communicate with you?

5. What information would you need from the City’s Emergency Operations Center, and the expectations of ongoing data?